## Penrith Cumbria CA10 2AU

Police & Crime Commissioner for Cumbria P McCall



Enquiries to: Mrs P Coulter Telephone: 01768 217734

**Our reference: PC** 

Date 14 September 2020

## **CUMBRIA POLICE & CRIME COMMISSIONER'S PUBLIC ACCOUNTABILITY CONFERENCE**

In line with the COVID-19 Government Guidelines The Police and Crime Commissioner's Public Accountability Conference will take place **remotely** by telephone conference on **Tuesday 6<sup>th</sup> October 2020**, at **13:00** 

The purpose of the Conference is to enable the Police and Crime Commissioner to hold the Chief Constable to account for operational performance.

If you would like to join the meeting as a member of the public or press, please contact Rebecca Collins on <a href="mailto:rebecca.collins@cumbria.police.uk">rebecca.collins@cumbria.police.uk</a> you will then be provided with a copy of the dial in details. Following the meeting papers will be uploaded on to the Commissioner's website.

G Shearer Chief Executive

## **Attendees:**

Police & Crime Commissioner - Mr Peter McCall (Chair)

OPCC Chief Executive - Mrs Gill Shearer

Joint Chief Finance Officer - Mr Roger Marshall

Chief Constable - Mrs Michelle Skeer

## **AGENDA**

# PART 1 – ITEMS TO BE CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

## 1. APOLOGIES FOR ABSENCE

#### 2. URGENT BUSINESS AND EXCLUSION OF PRESS AND PUBLIC

To consider (i) any urgent items of business and (ii) whether the press and public should be excluded from the Meeting during consideration of any Agenda item where there is likely disclosure of information exempt under s.100A(4) and Part I Schedule A of the Local Government Act 1972 and the public interest in not disclosing outweighs any public interest in disclosure.

## 3. QUESTIONS FROM THE PUBLIC

An opportunity (not exceeding 20 minutes) to deal with any questions which have been provided in writing within at least three clear working days before the meeting date to the Chief Executive.

## 4. DISCLOSURE OF PERSONAL INTERESTS

Attendees are invited to disclose any personal/prejudicial interest, which they may have in any of the items on the Agenda. If the personal interest is a prejudicial interest, then the individual should not participate in a discussion of the matter and must withdraw from the room unless a dispensation has previously been obtained.

## 5. MINUTES OF MEETING

To receive and approve the minutes of the Public Accountability Conference held on the 19th August 2020

## 6. COVID-19 POLICING RESPONSE UPDATE

To receive an update from the Constabulary in relation to the COVID-19 policing response.

### 7. THEMATIC PRESENTATION – ROADS POLICING

To receive and note a Constabulary presentation in relation to 'Roads Policing' (copy to follow)



# CUMBRIA POLICE & CRIME COMMISSIONER PUBLIC ACCOUNTABILITY CONFERENCE

Minutes of the Public Accountability Conference held on Wednesday 19<sup>th</sup> August 2020 remotely via Skype conference call at 10:00am

#### **PRESENT**

Police & Crime Commissioner - Mr Peter McCall (Chair)

## Also present:

Chief Constable (Michelle Skeer);
Joint Chief Finance Officer (Roger Marshall);
Constabulary Deputy Chief Finance Officer (Michelle Bellis);
Constabulary Communications Officer (Deanna Dobson);
OPCC Chief Executive (Gill Shearer);
OPCC Executive Support Officer (Paula Coulter) – taking minutes

#### In attendance:

Guy Hirst Jason Rushworth

## PART 1 – ITEMS CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

In line with the COVID-19 Government guidelines the Public Accountability Conference was held remotely via Skype. The Commissioner welcomed everyone to the meeting and read out general 'housekeeping' etiquette.

## 001. APOLOGIES FOR ABSENCE

Apologies for absence were received from the Deputy Chief Constable (Mark Webster); and the Assistant Chief Constable (Andy Slattery);

## 002. QUESTIONS FROM MEMBERS OF THE PUBLIC

No questions had been received from members of the public prior to the meeting.



#### 003. URGENT BUSINESS AND EXCLUSION OF THE PRESS AND PUBLIC

There were no items of urgent business to be considered by the Committee.

#### 004. DISCLOSURE OF PERSONAL INTERESTS

There were no disclosures of any personal interest relating to any item on the Agenda.

## 005. MINUTES

The Chair presented the minutes of the Public Accountability Conference held on the 25<sup>th</sup> June 2020, these had previously been circulated with the agenda. The minutes were agreed as an accurate record and signed by the Chair.

## **RESOLVED**, that, the

(i) Minutes of the Public Accountability Conference held on the 25<sup>th</sup> June 2020 be confirmed as a correct record and signed by the Chair;

## 006. FINANCIAL SUMMARY 2020/21 - QUARTER 1 TO JUNE 2020

The Chief Finance Officer presented the report, giving an overview of the 'headlines'.

There was a projected overspend of £670k at the end of the first quarter, which is a reduction from the previously reported figure. The majority of the overspend has been incurred as a result of lost income due to COVID-19.

Areas of saving include travel; fuel; training; and accommodation which amounted to £500k and also PPE re-imbursement of £250k.

Operation Uplift has been very successful, and Cumbria have recruited an additional 51 Officers, who are currently going through their training.

The CFO handed over to the Deputy Chief Finance Officer to go through the detail of the report.

The format of the report has been revised, providing a combined report & summarised

## NOT PROTECTIVELY MARKED



information. There will be a separate agenda item to discuss treasury management activities. The new format was welcomed, and a copy can be viewed on the commissioner's website.

It was noted that the Capital Budget is on track, and it was further noted that the current lead time for vehicles is 28 weeks plus additional time for adaptions to make the vehicles operational.

The Constabulary are endeavouring to pay suppliers within 7 days, to take pressure off suppliers due to COVID-19.

The Commissioner was re-assured that whilst the quarter 1 projection of £600 overspend appears a lot, it is still only quarter 1, and areas of expenditure are changing. Plans are in place for later in the year, if required, to bring the budget in on target.

The Chief Constable advised that the additional spend on PPE, I.T. technology to enable mobile working etc. has been necessary. Whilst she is not complacent, the Chief Constable is comfortable with the budget at this time.

The PCC acknowledged that the Constabulary has continued to deliver a service despite significant challenges around COVID-19 as well as a substantial increase in the number of visitors to Cumbria. There has been no respite for policing, and it was noted that crime has now returned to pre-covid levels.

Following a discussion the report was noted.

**RESOLVED**, that,

(i) The report be noted;

## 007. TREASURY MANAGEMENT ACTIVITIES 2020/21 – QUARTER 1 TO JUNE 2020

The Deputy Chief Finance Officer presented the report. It was noted that the format of the report has changed & information is now presented in a dashboard style. The new format was welcomed by the Commissioner.

It was noted that the cashflow balance and investment balance is down 40%. It was acknowledged that while there is currently no external borrowing, in future there will be an underlying need to borrow.

COVID-19 has had an impact on bank base rates and this is expected to remain low until March 2023. Constabulary investments during this period have been restricted to Government backed investments.

## NOT PROTECTIVELY MARKED



The CIPFA (Chartered Institute of Public Finance and Accountancy) Code of Practice for Treasury Management recommends that regular reports are presented with regards to treasury management activities. The quarterly treasury management report ensures the Police and Crime Commissioner is implementing best practice in accordance with the Code.

The report is available to view on the Commissioner's website.

Following a discussion the report was noted.						
RESOLVED,	that,					
		(i)	The report be noted;			
			Meeting concluded at 10:40am			
Signed:			Date:			

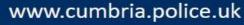
**Covid 19 Policing Response Update** 

Public Accountability Conference
6 October 2020

DCC Webster ACC Slattery











# **Purpose**



To provide the Commissioner with an update on how the service continues to cope with Covid-19, whilst also maintaining the vital and proactive policing service it delivers every day.

# This will include

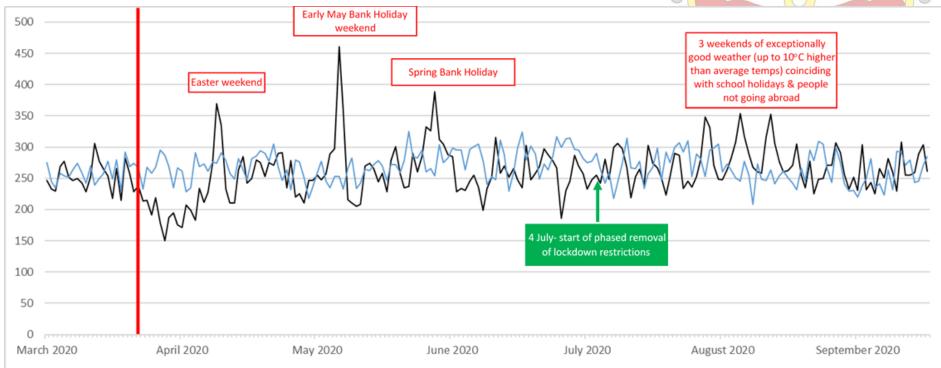
- Changes in crime and demand
- Police resources
- New police powers
- Partnership working
- Second lockdown
- Challenges and lessons learned

Note that all data in this report is for the period 2 March up to and including 20 September 2020 unless otherwise stated.



# **Changes in demand 1- Incidents**



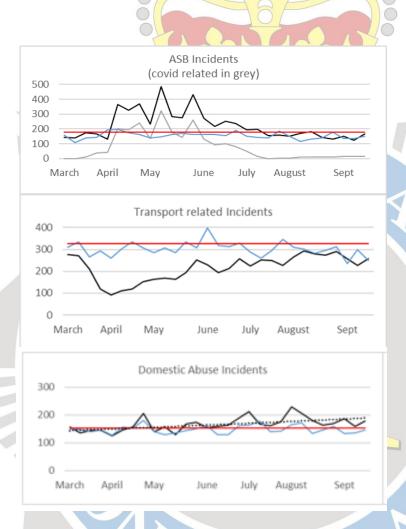


Overall incident demand down by 5% over the last 29 weeks but this masks some key changes

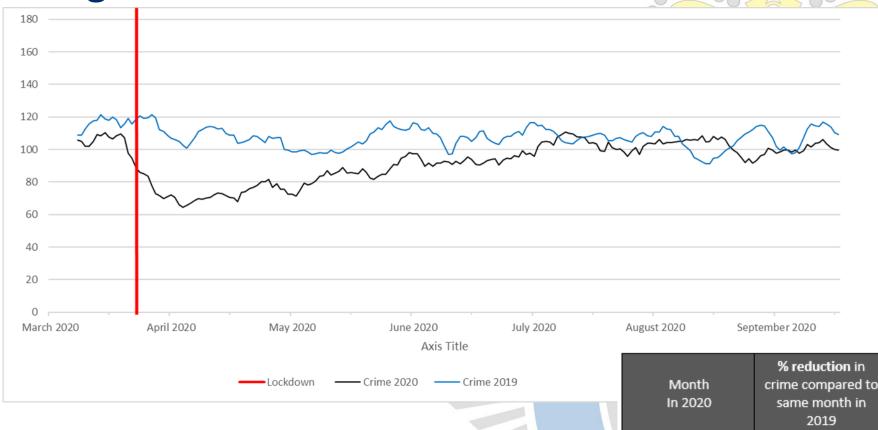
- Shift to where demand is (from North & South, to West)
- 7 of the busiest days in the past 3 ½ years (peaks below), focussed on South and West (LDNP)
- Changes to demand type

Changes in demand 2- Incidents types

- Significant increases but now at normal levels :
  - Covid related incidents
  - ASB
- Significant initial decreases and now at or near usual levels
  - Transport, RTCs with injury and missing people
- Rising throughout and likely to continue to rise
  - Public safety & welfare
  - DA and mental health
  - Apparent suicides



# Changes in demand 3- Crime demand



Month In 2020	% reduction in crime compared to same month in 2019
March	17.6%
April	32.2%
May	17.7%
June	14.2%
July	4.3%
August	2.9%

# Changes in crime and demand 4- Crime changes

# Crimes underlying the reduction

- Theft of or from a vehicle -31%
- Domestic burglary -18%
- Shoplifting -41% (now back at normal levels)

Crimes that did not follow the trend

- Public order offences+9%
- Drugs offences +25%
- Assault on emergency workers+40%

Crimes that initially reduced but now on rising trend

- Domestic abuse +5%
- CSA/CSE offences +39%

As society opens up, these crimes start to increase

813 FPNs issued under Health Protection Coronavirus legislation

Positive outcome rates up

Custody detentions initially dropped but are now higher than 2019 and the expected weekly average

# Help available for vulnerable victims during Covid

- Domestic Abuse
  - web surgeries (HMG best practice now adopted by other forces),
  - continuation of Ops DART, & Encompass and offender management
  - Improved and more frequent partnership meetings
- Child Exploitation web surgeries with partners
- Suicide Awareness web surgeries with charities





now started. This surgery is for anyone from children, teenagers, parents, carers or practitioners. If you have any questions please either:

Send a private message through Facebook Messenger

Post your question on the event page.

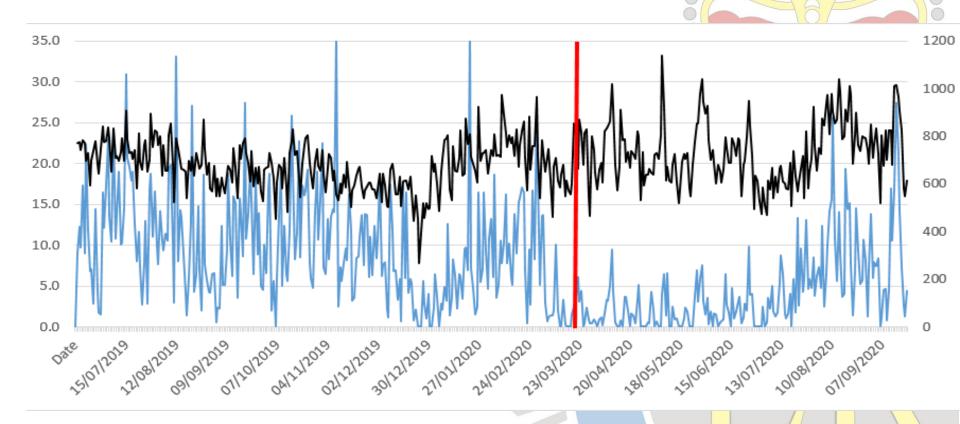
Post your question into the comments on the status pinned to the top of

The surgery is now also live on our Instagram story. Search for

You can also send us a message on Snapchat: cumbriacops



# 999 and 101 telephone calls for service

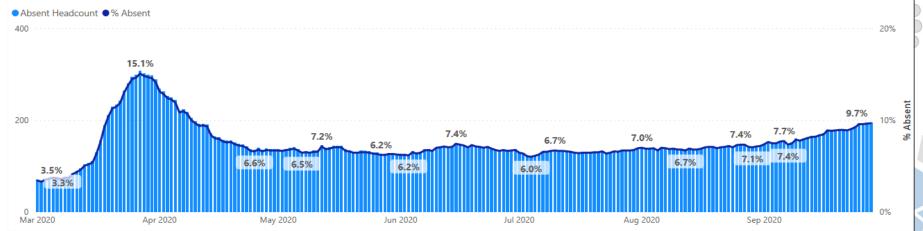


Median average time to answer emergency call consistently 3 seconds



# Police resources 1





## Antigen Testing: (other relates to non-staff testing)

	Officers/Staff tested	Non Staff tested	Positive	Negative	Awaiting results	Total
North	32	6	2	34	1	38
South	10	4	1	13	0	14
West	6	2	0	8	0	8

# Antibody Testing 9.1% results are positive = national average

	Total Officers/Staff tested	Positive	Negative	Awaiting results
North	57	3	25	29
West	60	5	54	1

- Organisational & social distancing
- Internal track& trace
- Working from home
- PPE

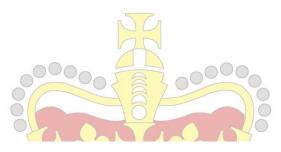
# Police resources 2- Maximising capacity

Hundred's of actions to free up capacity revolving around a range of topics:

- Resources/staffing work to increase capacity
- Work to support demand management
- ICT solutions
- Delivery of effective patrol planning
- Working with partners in LDNP (rangers) and local councils for more visible patrolling and engagement with the public



# **Working with partners**



- Significant input, leadership and support to Local Resilience Forum including:
  - SCG, TCG, HPB
  - Lead some sub groups e.g. Enforcement Group
  - Key participants/contributors MAIC, SMAC
  - Communications support to a range of groups and individuals
  - County Recovery Rroups
- Role of:
  - CCU
  - Data Cell
  - Marketing and Comms, including in national fora
- Significant number of changes to criminal justice procedures adopted with partner support e.g. telephone hearings



# **Contingency Plans for further lockdown**

- Likely to be local lockdown rather than national
- Need to take into account that normal demand likely to continue alongside
   Covid issues pressures on resourcing and services to the public
- Prioritised our services
- Effective management of demand and resources on daily basis
- Upscaling current GSB in response to external situation
- We have all of the resource and demand management protocols already developed to adopt and implement, including potential withdrawal of some services
- Currently reviewing capacity of senior management



# **Lessons Learned**



- Challenges
  - Ensuring we have the resources and capacity to protect the public during the next wave of the virus
  - Maintaining police legitimacy in the face of increasing enforcement –
     balancing the 4Es approach (Engage, Explain, Encourage with Enforcement as a last resort)
  - Clarity and frequency of change in the regulations and complexity in enforcement
- Huge support from partners LDNP Rangers, United Utilities,
   Cumbria Fire and Rescue
- Confident in response to first wave adopt principles and approach for the next 12 months
- Crime and incident demand normal as society opens up plus
   Covid demand significant
- Renewal and Recovery Plan being developed, focus on how we operate differently and adopting what worked well

# Thematic Report: Roads Policing

**Public Accountability Conference** 

October 2020

**Supt Andy Wilkinson** 









# **Collision Reduction Governance Cumbria Road Safety CRASH Partner Agencies Casualty Reduction** Operational and Safer Highways highways england **Support Unit County Council** Connect Others **Serious Collision** Investigation Unit/ **Road Safety Unit Mobile Support Local Policing** Casualty Group / Tactical Reduction Teams **Support Group** Officers

# **Roads Policing Structure**

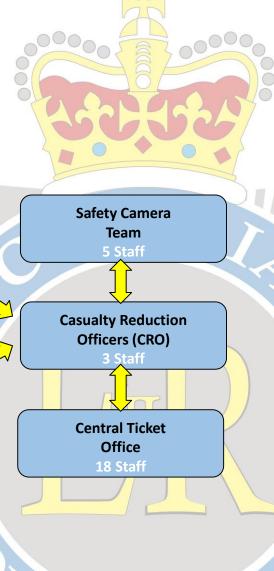
**Chief Officer Team** 

Chief Superintendent Territorial Policing

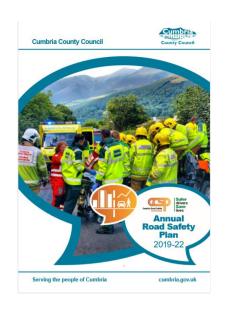
Superintendent
Operational Support

**Chief Inspector Operational Support** 

Inspector Operational Support **Mobile Support Group Operational Support** 1 Insp/5 Sgt/60 PC **Serious Collision Investigation Unit** \*5 Staff **Road Safety** Team \*3 Staff **Forensic Collision Investigation Unit** 9 Staff



**Road Safety Plan and KSI Reduction** 



Year	Number of fatalities
2015	29
2016	28
2017	31
2018	27
2019	28
2020 to Date	16



# **KSI Summary data 2018**





Selected Dates
Start Date End Date
09/01/2018 31/12/2018



Road Selection

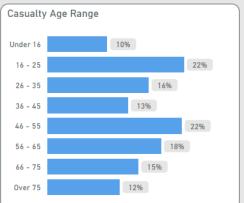
All

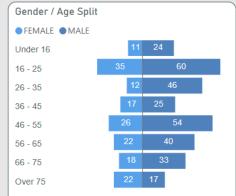


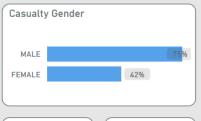
Selected Totals

Collisions Casualties

301 462

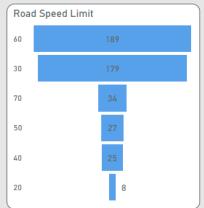




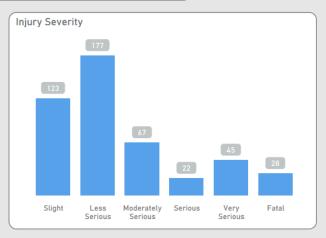


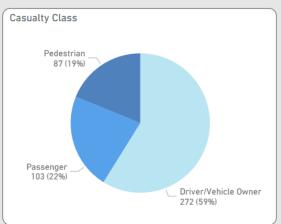
Collision : Casualty Ratio

% Casualties
Hospitalised



Road_fix	No of Collisions	Collisions LY	Diff TY vs LY
	56	70	-14
A595	27	21	6
A66	25	16	9
A6	14	12	2
A591	13	10	3
M6	13	7	6
A590	12	9	3
A596	10	4	6
A7	8	2	6
B5299	7	1	6
A592	6	5	1
A69	6	2	4
A5086	5	1	4
A685	4	2	2
A686	4	6	-2
A689	4	7	-3





# **KSI Summary data 2019**





Selected Dates
Start Date End Date
01/01/2019 31/12/2019

Road Type

Private Road

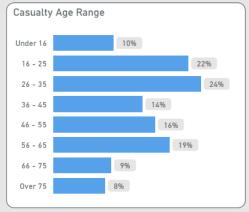
Public Road

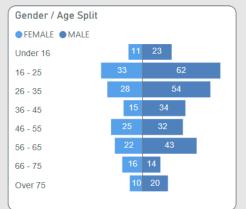


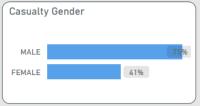
Collision Severity

Multiple selectio...

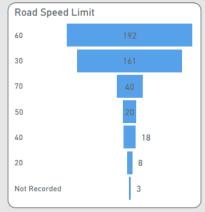
Selected Totals
Collisions Casualties
300 442



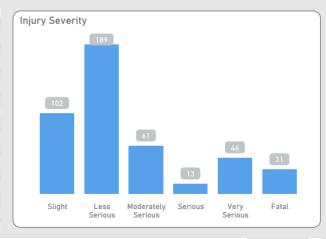


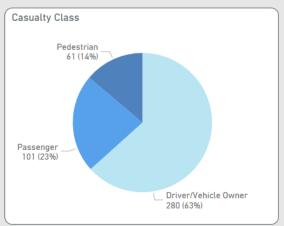






UNCLASSIFIED ROAD	33	2	31
	21	56	-35
A66	16	25	-9
M6	16	13	3
A595	15	27	-12
A590	14	12	2
A591	11	13	-2
A69	8	6	2
A6	7	14	-7
A592	6	6	0
A596	6	10	-4
A684	6	3	3
A683	5	1	4
A689	5	4	1
A5086	4	5	-1
A5087	4	2	2
A685	4	4	0
A7	4	8	-4



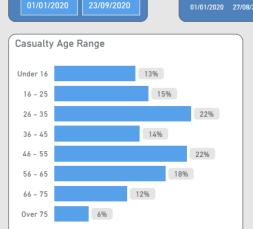


# **KSI Summary data 2020**

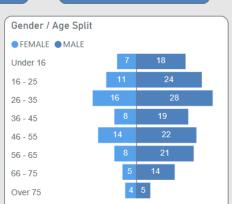
Selected Dates

Start Date End Date



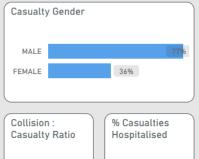


Date Range



Road Type

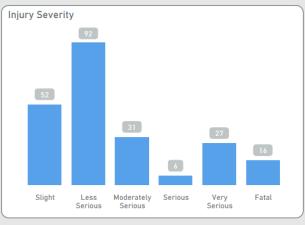


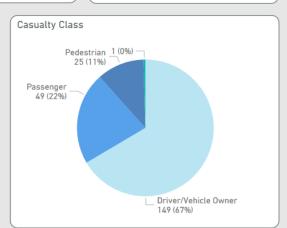






Road_fix	No of Collisions	Collisions LY	Diff TY vs LY	(
UNCLASSIFIED ROAD	17	24	-7	
	12	17	-5	
A595	11	12	-1	
A590	6	12	-6	
A596	6	3	3	
M6	6	12	-6	
A5074	5	2	3	
A592	5	5	0	
A689	5	4	1	
A5086	4	2	2	
A591	4	11	-7	
A66	4	11	-7	
A69	4	5	-1	
A5087	3	2	1	
A6071	3	1	2	



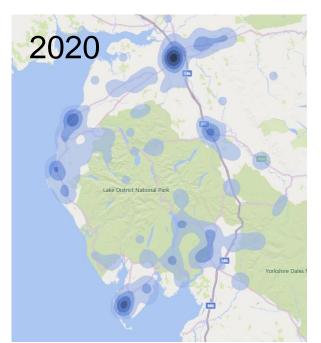


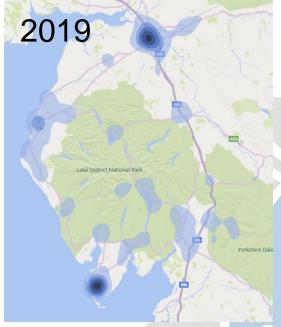
70

50

Not Recorded

# **KSI Hotspots**







 Clusters around major conurbations, main transport routes and 'National Speed Limit' A-Roads (60mph)



# **Vulnerable Groups**



# Cumbria Roads Police @CumbriaRoadsPol · Aug 18

On Sunday we were joined by @NPRoadSafety and partners in Alston as part of an op to raise awareness to road users and educate them on how to stay safe.

On display was #TheCrashBike which is that of Allan Stratt who sadly lost his life in 2018 following a collision at Hartside.



- **Pedestrians** 
  - Young drivers
    - Motorcyclists





# Penrith school children learn about road safety





Emergency services captivated the attention of more than 150 teenagers to encourage them to drive safely on the county's roads during a special event

@CumbriaPolice @CumbriaRoadsPol @CumbriaFire @NWAmbulance @RhegedCentre

newsandstar.co.uk/news/17970891



# **Building Social Media Links**



# **Main Accounts - Number of followers**



Cumbria Police

76.7k



**Cumbria Roads Police** 

27.7k

# Road safety campaign run on the main account



**223** Facebook posts



**220** Twitter posts



29 Instagram posts



472 Total posts



24.6m Reach



**6.5m**Total impressions



11k
Retweets
and
Shares



7.4k
Total
likes



1.9k Engagement **Social Media** 

11th July 2020 Retweets 15 Engagement 6,748 Likes 197

Driver of this vehicle managed to impale his vehicle on a metal fence at the entrance to a residential cul de sac Cumbria Roads Police

@CumbriaRoadsPol in Kendal. The likely reason was revealed when he failed a drugs wipe for cocaine. Arrested.

1470/563/2445

11:05 PM - Jul 11, 2020 - Twitter for An **Cumbria Roads Police** 

warnings didn't cross county borders but a month after being warned by @WestYorksPolice, he's in Bowness doing it all over again. So we took his car from him. Now he and his passengers are in a taxi back to Brum! Log 304

## **Cumbria Roads Policing account**















	2018	2019	2020
Mobile Phone	310	269	290
Seat Belts	84	105	50
No Insurance	286	264	305
<b>Speed Offences</b>	28,007	23,816	15,849
Course			
<b>Attendance for</b>			
Speed			
Awareness	15,499	11,722	7,956





Today our Road Safety Camera vans will be operating in Millom, Bridgefoot, Seaton, the A66 Workington, the A595 between Millom and Workington and the A5086 between Cockermouth and Cleator.

Please drive safely and carefully.



Cumbria Roads Police @CumbriaRoadsPol · May 7, 2017

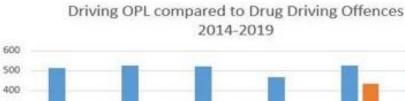
Driver failed to ensure his two six year old children were wearing seat belts.

Grandmother also issued fine. #Setanexample #rolemodel



**Driving Over prescribed limit – Drink and Drugs** 

	2018	2019	<b>2020 (to date)</b>
Total Breath Tests	4324	3870	1858
Positive Breath Tests	455	465	267
% Failed/Refused	10.52%	12.02%	14.37%
Positive Drug Wipes	339	439	478
Total Drink and Drug offence charges (all offence types)	738	877	960







# So What?

- Public accountability and CRASH performance product
- Developing measurable partnership products and initiatives

 Quality assuring and enhancing the local collision reduction tasking processes which exist.

# **HMIC Report and Recommendations**

- The recent HIMCFRS Inspection report: 'Roads Policing Not Optional' has outlined numerous recommendations in the world of Roads Policing
- The Constabulary has adopted these recommendations and is working towards achieving each and every one
- Many of the recommendations are either already part of the Constabulary's working practices, or are part of the innovations and developments within the department
- The Business Improvement unit will be ensuring that the recommendations are in place and in-line with national expectations as part of its reporting practices back to the HMICFRS

# Annex A – HMICFRS Recommendations

## Recommendation 4

With immediate effect, chief constables should make sure that roads policing is included in their force's strategic threat and risk assessments, which should identify the areas of highest harm and risk and the appropriate responses.

## Recommendation 6

- With immediate effect, chief constables should make sure:
- their force has enough analytical capability (including that provided by road safety partnerships) to identify
  risks and threats on the road network within their force area;
- that information shared by partners relating to road safety is used effectively to reduce those risks and threats; and
- there is evaluation of road safety initiatives to establish their effectiveness.

## Recommendation 8

With immediate effect, chief constables should make sure that their force (or where applicable road safety partnerships of which their force is a member), comply with (the current version of) Department for Transport Circular 1/2007 in relation to the use of speed and red-light camera.

## Recommendation 9

With immediate effect, in forces where Operation Snap (the provision of digital video footage by the public)
has been adopted, chief constables should make sure that it has enough resources and process to support its
efficient and effective use.

# Annex A – HMICFRS Recommendations

## Recommendation 10

With immediate effect, chief constables should satisfy themselves that the resources allocated to policing
the strategic road network within their force areas are sufficient. As part of that process they should make
sure that their force has effective partnership arrangements including appropriate intelligence sharing
agreements with relevant highways agencies.

## • Recommendation 11

- By 1 August 2021, the College of Policing should include a serious collision investigation module for completion along with the Professionalising Investigation Programme. This should include:
- minimum national training standards; and
- certification for all serious collision investigators.
- Chief constables should make sure that all serious collision investigators in their force are then trained to those standards.

## • Recommendation 12

 With immediate effect, chief constables should make sure that appropriate welfare support is provided to specialist investigators and family liaison officers involved in the investigation of fatal road traffic collisions.

# Areas for Improvement

- Force-level support to national roads policing operations and intelligence structure is an area for improvement.
- The efficient and effective exchange of all collision data with other relevant bodies is an area for improvement.
- The awareness and understanding of the changes in the Professionalising Investigation Programme within police forces is an area for improvement.