
Enquiries to: Mrs P Zutic
Telephone: 01768 217734 (op2)

Our reference: PZ

Date 30 November 2020

CUMBRIA POLICE & CRIME COMMISSIONER'S PUBLIC ACCOUNTABILITY CONFERENCE

In line with the COVID-19 Government Guidelines The Police and Crime Commissioner's Public Accountability Conference will take place **remotely** on **Friday 11th December 2020**, at **10.00am**.

The purpose of the Conference is to enable the Police and Crime Commissioner to hold the Chief Constable to account for operational performance.

If you would like to join the meeting as a member of the public or press, please contact Paula Zutic on paula.zutic@cumbria.police.uk you will then be provided with a copy of the dial in details. Following the meeting papers will be uploaded on to the Commissioner's website.

V Stafford
Chief Executive

Attendees:

Police & Crime Commissioner	- Mr Peter McCall (Chair)
OPCC Chief Executive	- Mrs Vivian Stafford
Joint Chief Finance Officer	- Mr Roger Marshall
Chief Constable	- Mrs Michelle Skeer

AGENDA

PART 1 – ITEMS TO BE CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

1. APOLOGIES FOR ABSENCE

2. URGENT BUSINESS AND EXCLUSION OF PRESS AND PUBLIC

To consider (i) any urgent items of business and (ii) whether the press and public should be excluded from the Meeting during consideration of any Agenda item where there is likely disclosure of information exempt under s.100A(4) and Part I Schedule A of the Local Government Act 1972 and the public interest in not disclosing outweighs any public interest in disclosure.

3. QUESTIONS FROM THE PUBLIC

An opportunity (not exceeding 20 minutes) to deal with any questions which have been provided in writing within at least three clear working days before the meeting date to the Chief Executive.

4. DISCLOSURE OF PERSONAL INTERESTS

Attendees are invited to disclose any personal/prejudicial interest, which they may have in any of the items on the Agenda. If the personal interest is a prejudicial interest, then the individual should not participate in a discussion of the matter and must withdraw from the room unless a dispensation has previously been obtained.

5. MINUTES OF MEETING

To receive and approve the minutes of the Public Accountability Conference held on the 4th November 2020 (copy to follow)

6. PERFORMANCE PRESENTATION

To receive an update from the Constabulary in relation to performance for the most recent 12 months rolling total data, as agreed in the Police and Crime Plan Accountability Framework (copy to follow)

7. THEMATIC PRESENTATION – COMMUNITY RESPONSE

To receive and note a Constabulary presentation in relation to 'Community Response' (copy to follow)

**CUMBRIA POLICE & CRIME COMMISSIONER
PUBLIC ACCOUNTABILITY CONFERENCE**

Minutes of the Public Accountability Conference held on
Wednesday 04 November 2020 remotely via Skype conference call
at 10:00am

PRESENT

Police & Crime Commissioner - Mr Peter McCall (Chair)

Also present:

Chief Constable (Michelle Skeer);
Joint Chief Finance Officer (Roger Marshall);
Constabulary Head of Marketing and Communications (Helen Lacey);
OPCC Chief Executive (Vivian Stafford);
OPCC Deputy Chief Exec (Gill Shearer);
OPCC Media & Communications Officer (Laura Milligan);
OPCC Executive Support Officer (Paula Zutic) – taking minutes

PART 1 – ITEMS CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

In line with the COVID-19 Government guidelines the Public Accountability Conference was held remotely via Skype.

001. APOLOGIES FOR ABSENCE

Apologies for absence were received from the Deputy Chief Constable (Mark Webster); Assistant Chief Constable (Andy Slattery); Deputy Chief Finance Officer (Michelle Bellis);

002. QUESTIONS FROM MEMBERS OF THE PUBLIC

No questions had been received from members of the public prior to the meeting.

003. URGENT BUSINESS AND EXCLUSION OF THE PRESS AND PUBLIC

There were no items of urgent business to be considered by the Committee.

004. DISCLOSURE OF PERSONAL INTERESTS

There were no disclosures of any personal interest relating to any item on the Agenda.

005. MINUTES

The Chair presented the minutes of the Public Accountability Conference held on the 6th October 2020, these had previously been circulated with the agenda. The minutes were agreed as an accurate record and signed by the Chair.

RESOLVED, that, the

- (i) Minutes of the Public Accountability Conference held on the 6th October 2020 be confirmed as a correct record and signed by the Chair;

006. FINANCIAL SUMMARY 2020/21 – QUARTER 2 TO SEPTEMBER 2020

The Chief Finance Officer presented the report, and to set the context stressed that we are still in only the second quarter out of four, and not at the end stage of the budget.

At the mid-point of the financial year it is a good news story. There is a forecast overspend of £304k (Constabulary and OPCC combined) which is a reduction from £424k forecast in the first quarter – this equated to 0.38% of the budget. Current trends indicate that we will be able to bring in a balanced budget at the year end.

The investment balance as @ 30/09/20 is £20.237m (up 79% from £4.314m at 30/06/20). This increase reflects the receipt of the Home office Pension grant in July for £20.046m. The current investment income forecast has been reduced from £96k to £26k to reflect the extremely low interest rates currently being received whilst prioritising the security of the principal funds.

Expenditure & Income Variances

Office of the Police & Crime Commissioner (OPCC) -£4k Includes reductions in staffing (£5k), transport (£3k) and printing and other running costs (£5k), depreciation (+£10k).

Other PCC Budgets +£186k Additional expenditure on Premises (£113k) mostly on additional cleaning due to COVID 19 and small overspends utilities and maintenance. Reduction in Investment Income (£70k).

Funding Provided to the Constabulary +£122k. The overspend is in the main due to additional net expenditure in response to COVID 19 (PPE, sanitisers, ICT cost, overtime etc. £1,278k).

Savings to in-year budgets as a result of reduced activity in areas such as travel, fuel and training during the COVID-19 pandemic are estimated at £953k, these are however offset by reductions in core income not covered by grants of £181k. Overall underspending on other budgets (£270k) including ICT airwave costs. Pages 3 and 4 provide a more detailed analysis of the Constabulary revenue budget position.

It was noted that while there have been a few cases of COVID amongst staff, sickness is low and the early intervention work to split teams etc in March has paid off.

The Chief Constable re-assured the Commissioner that the budget is scrutinised regularly on a weekly basis by the Chief Officer team.

The Commissioner advised that we do not yet know what will be in the Government's spending review due to be announced on 25th November.

The Commissioner thanked the Chief Finance Officer for his report and following a discussion the report was noted.

RESOLVED, that,

- (i) The report be noted;

007. TREASURY MANAGEMENT ACTIVITIES 2020/21 – QUARTER 2 TO SEPTEMBER 2020

The Chief Finance Officer presented the report, which is submitted to the Commissioner on a quarterly basis.

It was noted that there were quite high cash balances of £25k, as a result of receiving the pensions grant in July (this is cyclical).

The investment balance is £26k, and to put this into context in previous years this figure has been as high as £1.5m. It was noted that no borrowing has been undertaken at the moment.

It is prudent in the current climate to invest balances as safely as possible. Treasury indicators provide an early warning system and would highlight if spending was out of line. All are showing green, with no breaches.

The PCC noted that 2020 had been a roller-coaster year with real challenges & thanked the Finance Team & Chief Officer Team for keeping the budget so well balanced. Council tax going forward will be a challenge.

The Chief Constable assured the Commissioner that while she is not complacent, she is confident they will present a balanced budget at the end of the year.

The Commissioner thanked the Chief Finance Officer for his report and following a discussion the report was noted.

RESOLVED, that,

- (i) The report be noted;

Meeting concluded at 10:45

Signed: _____

Date: _____

Performance

Public Accountability Conference December 2020

ACC Slattery



 101

 www.cumbria.police.uk

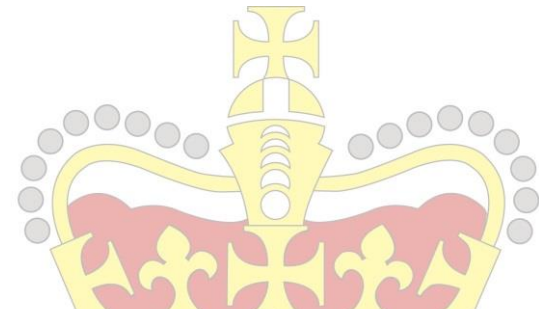
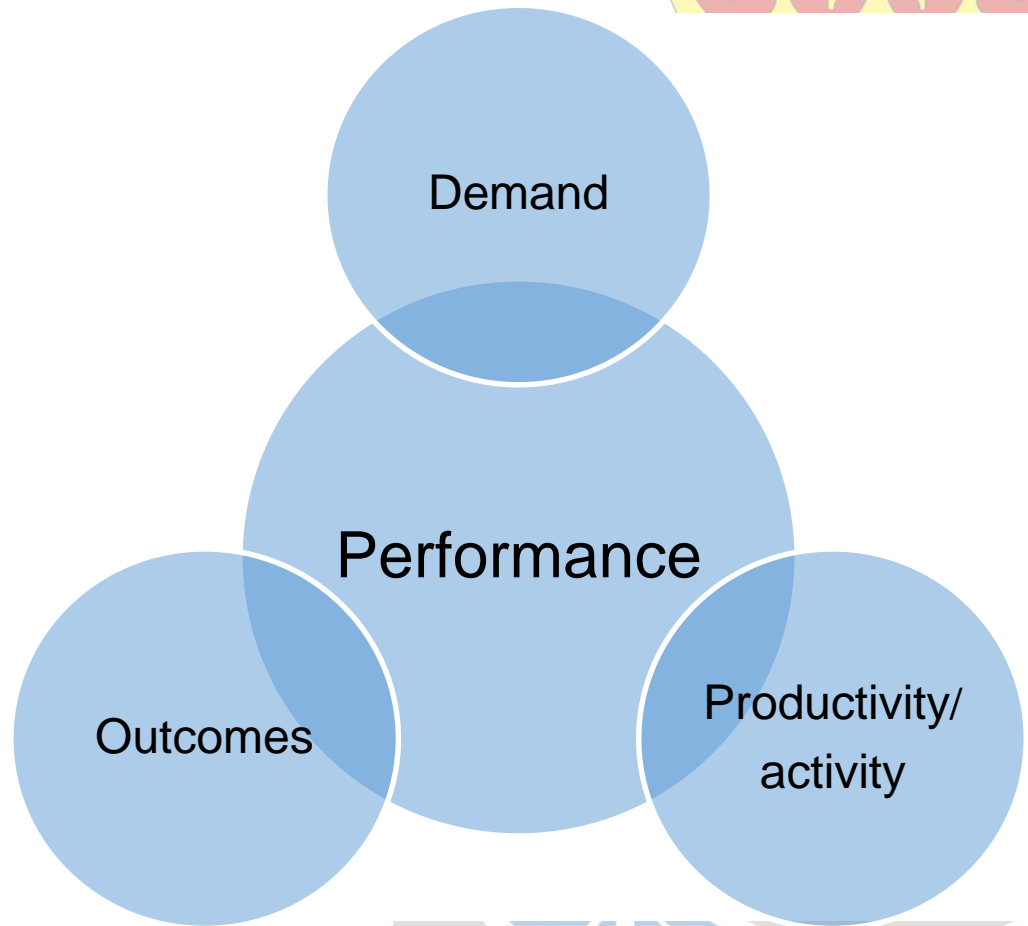
  [cumbriapolice](https://www.facebook.com/cumbriapolice)



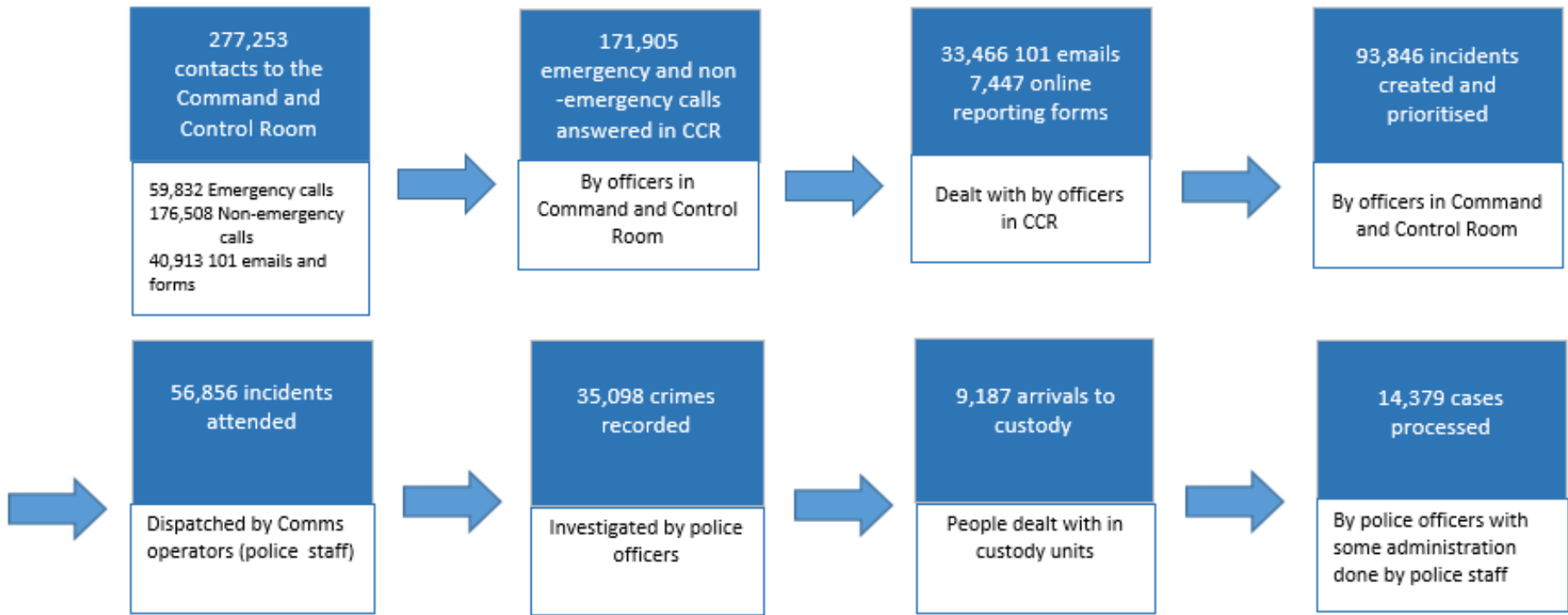
Purpose of this report

To provide information to the public that shows performance in the context of the demand the police service deals with, the productivity of the officers and staff and the outcomes that are delivered.

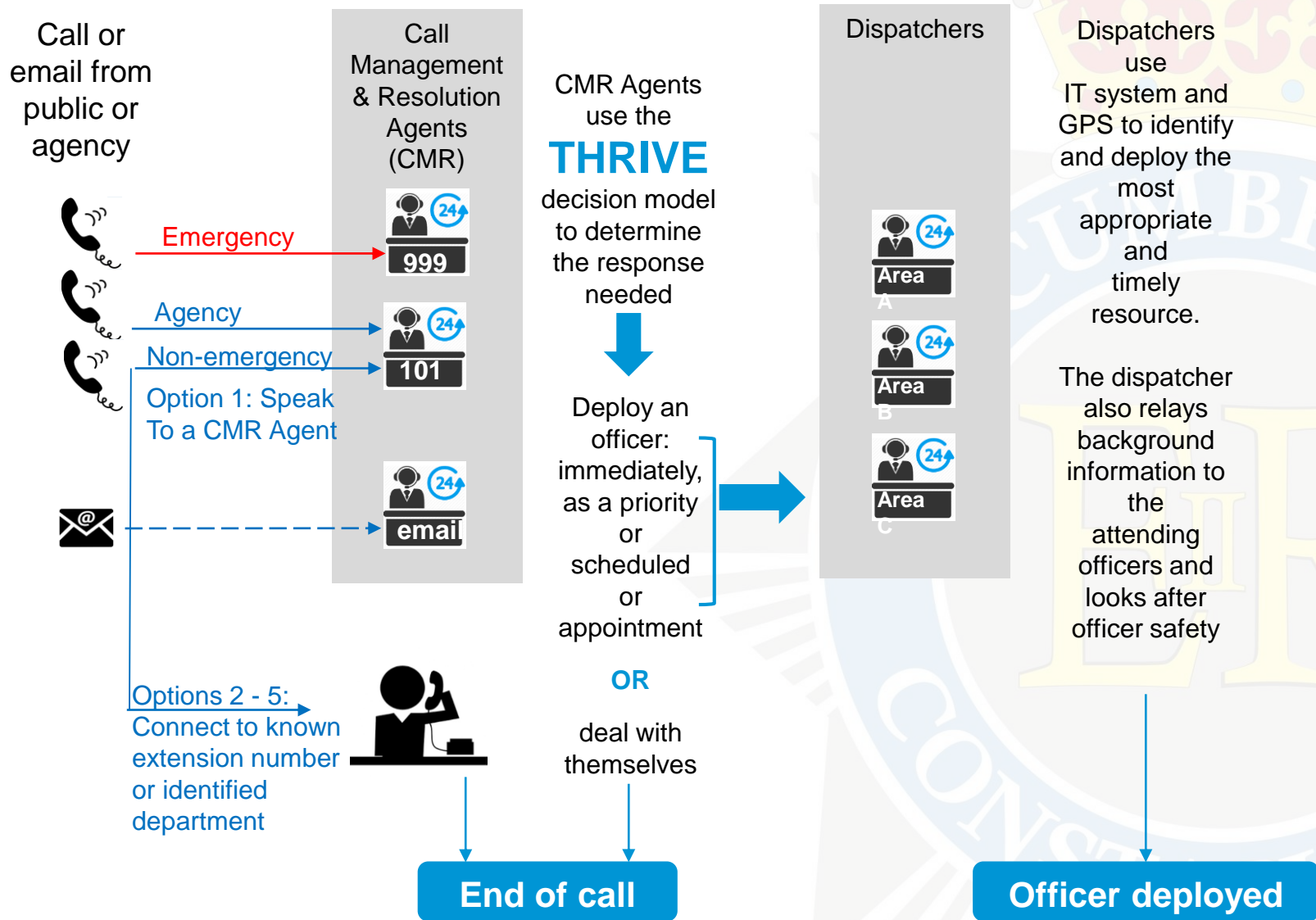
The period covered is the 12 months to end October 2020



What we dealt with in the last 12 months



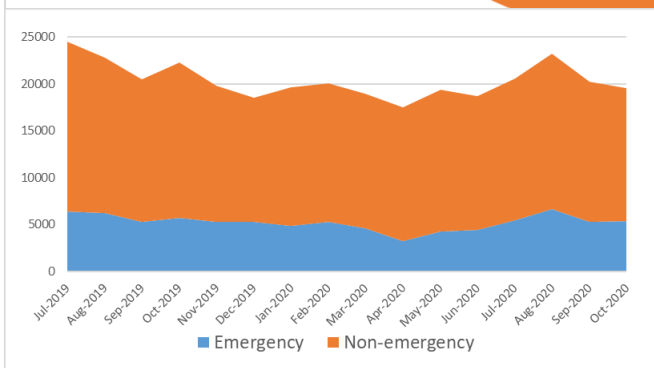
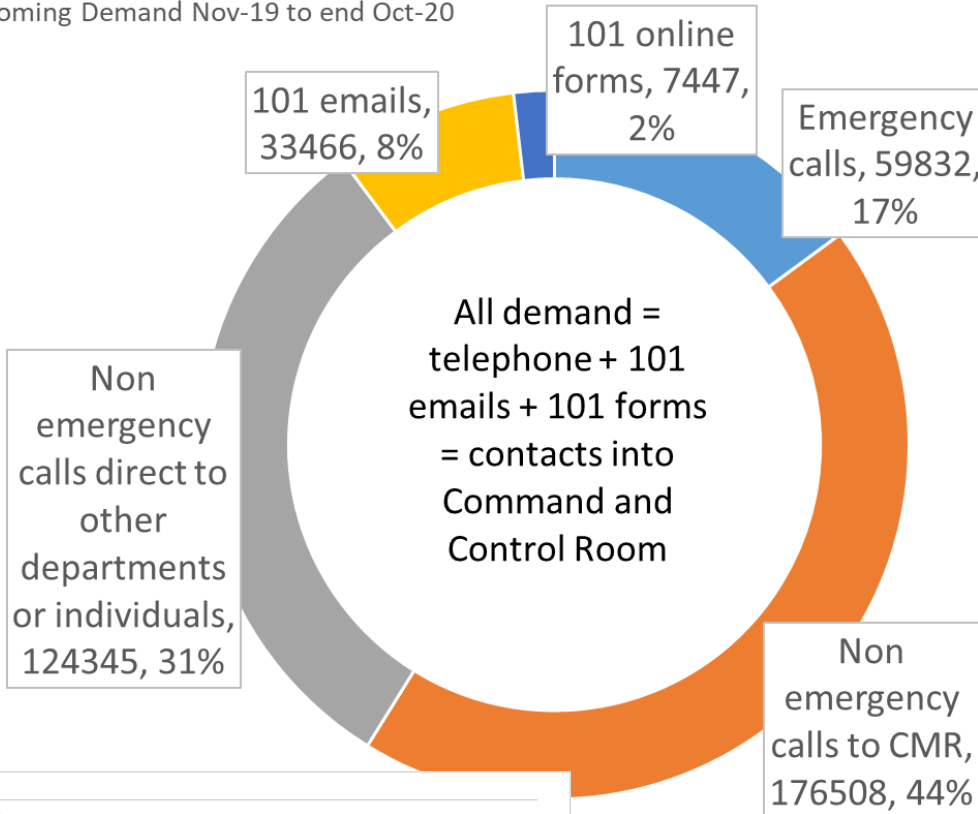
How we respond to calls for service –putting officers and staff where they are needed



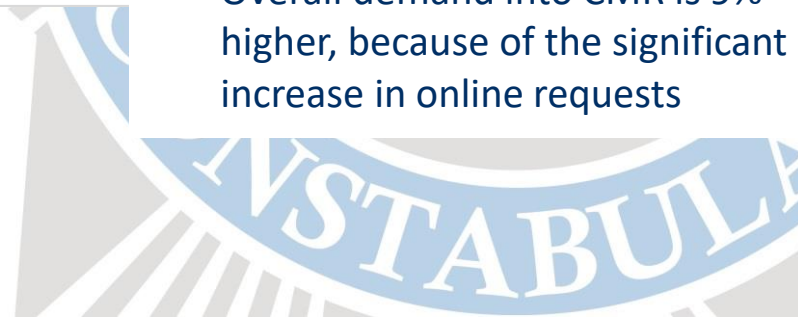
Responding to the public – incoming demand



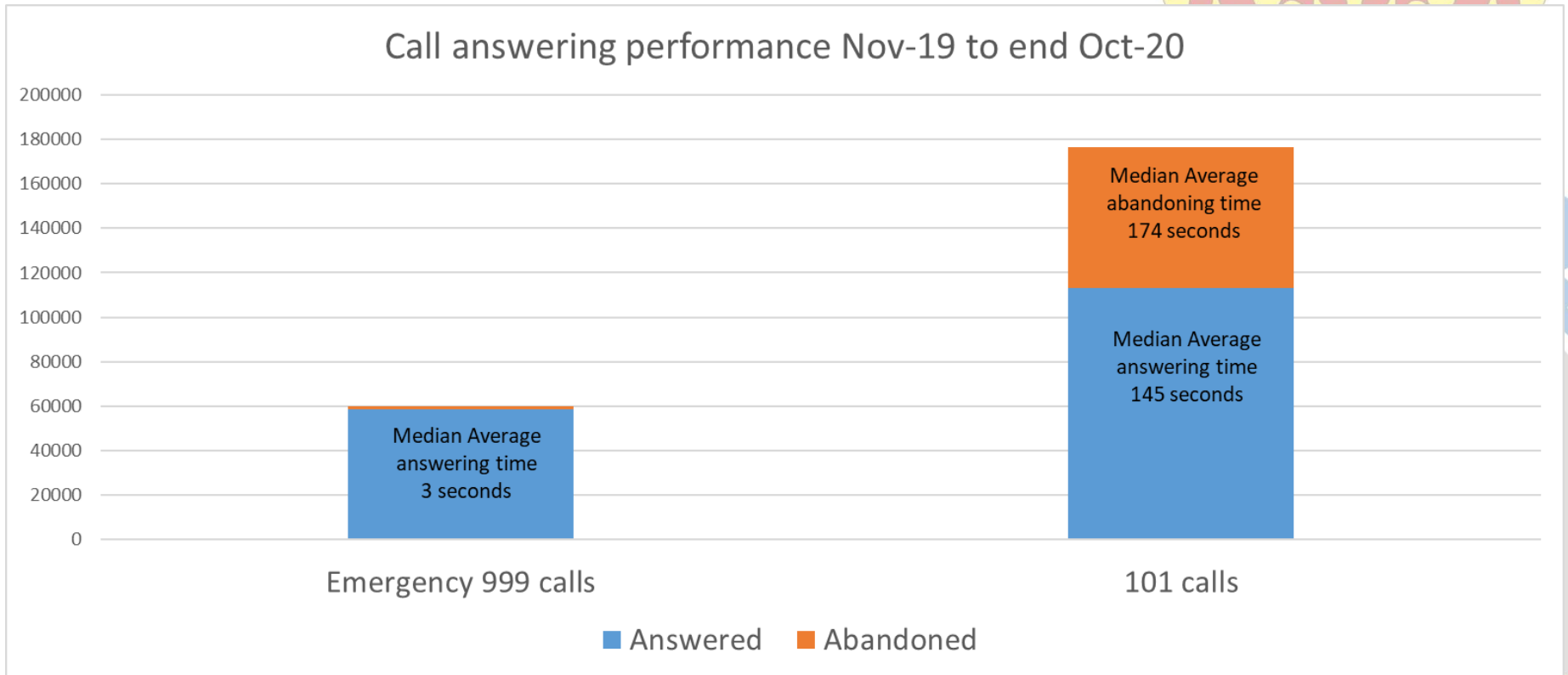
Incoming Demand Nov-19 to end Oct-20



- Call Management & Resolution (CMR) police officers deal with 71% of all the calls for service that come into the Constabulary
- 83% of these service requests are non emergency calls
- 17% of all calls are emergency calls
- 31% of callers chose an extension or a department to speak to
- Emergency call demand has decreased by 5% compared to previous year
- Non emergency calls into CMR have decreased by 2% over the past year
- Overall demand into CMR is 9% higher, because of the significant increase in online requests

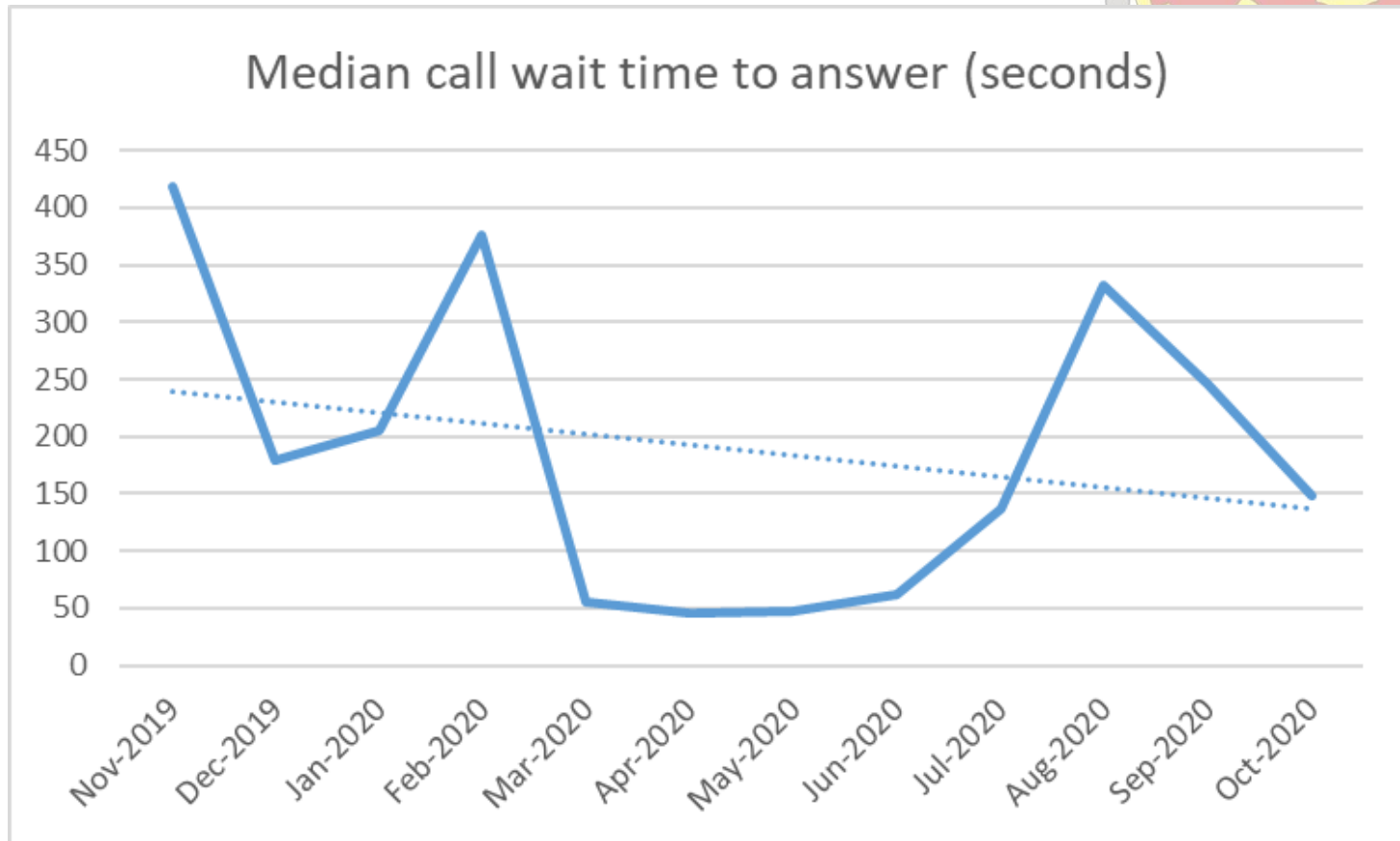


Responding to the public – calls for service- 999 and 101 performance

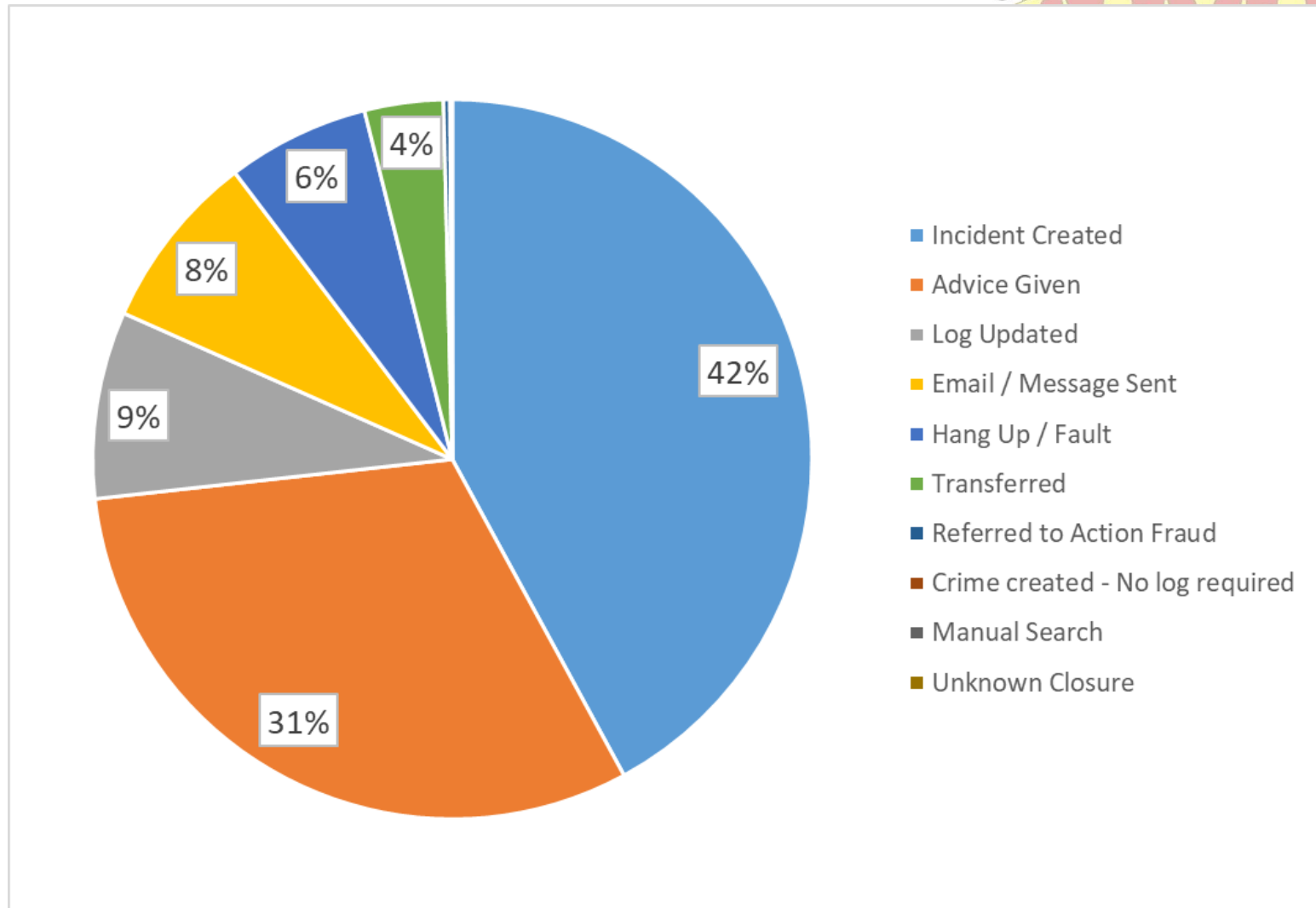


- 98% of emergency calls are answered
- 64% of non emergency calls are answered. Of the 36% which are hung up before answering, the average wait time was just under 3 minutes.

Trend for 101 call answering last 12 months



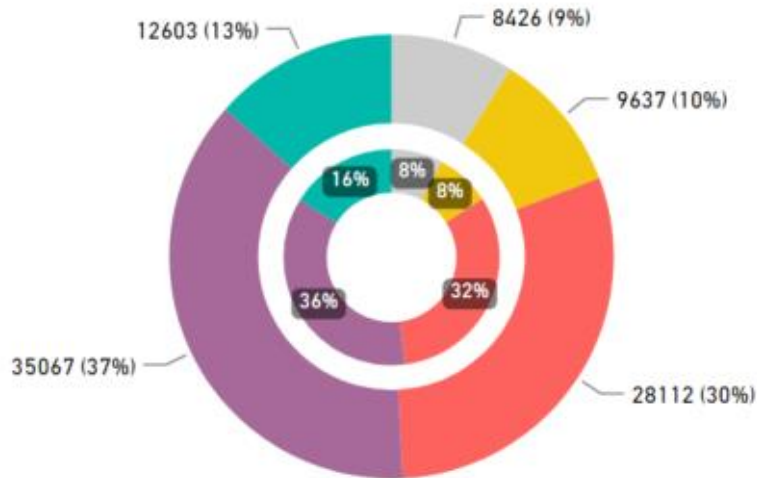
Responding to the public – what happens to the calls answered by CMR



Responding to public – incident demand and type

Incidents by Category

● Administrative ● ASB ● Crime ● Public Safety and Welfare ● Transport



Total Incidents Recorded

93846

Nov-19 to Oct-20

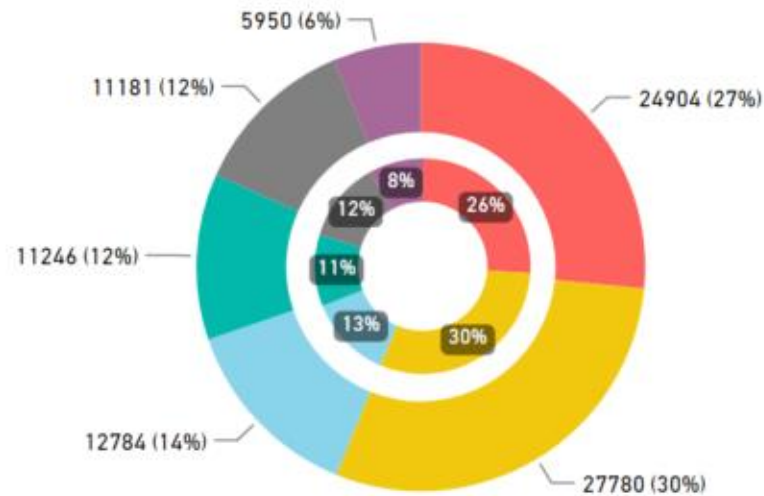
95320

Nov-18 to Oct-19

99993

Nov-17- Oct-18

Incidents by Priority



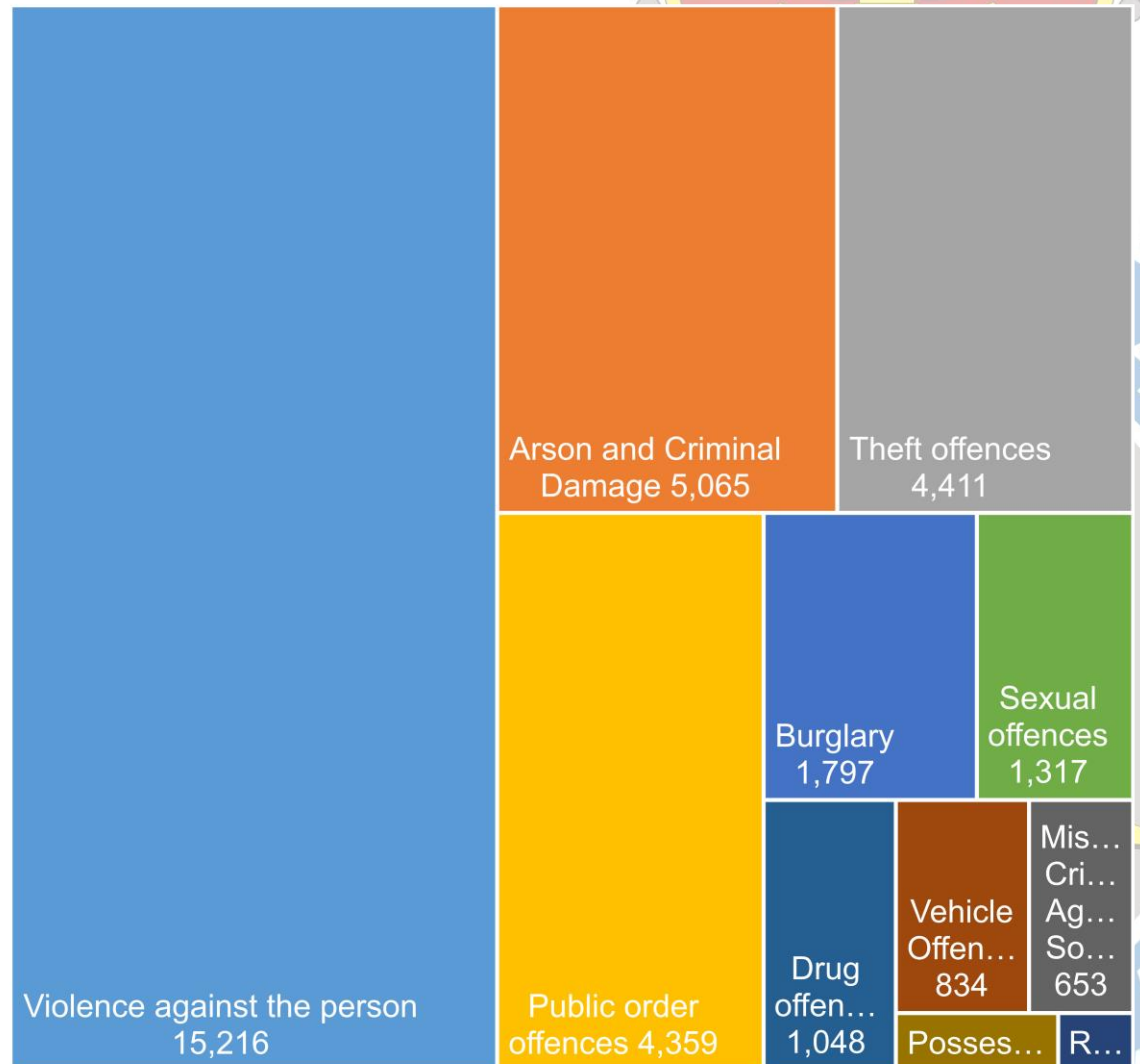
● 1 - EMERGENCY ● 2 - PRIORITY ● 3 - STANDARD ● 4 - RESOLVED ● 5 - INFORMATION ● 6 - APPOINTMENT

- **24% of all incidents are dealt with in Command and Control Room without deployment**

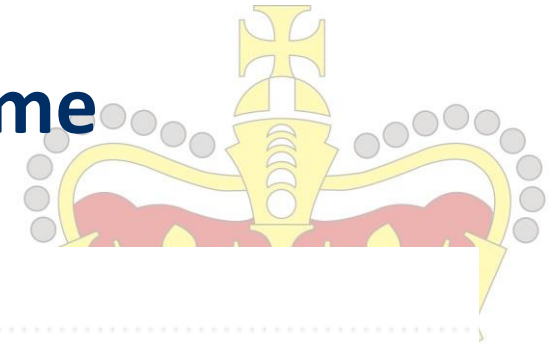
Crime and investigations – current demand

Nov-19 to Oct-20 Recorded Crime

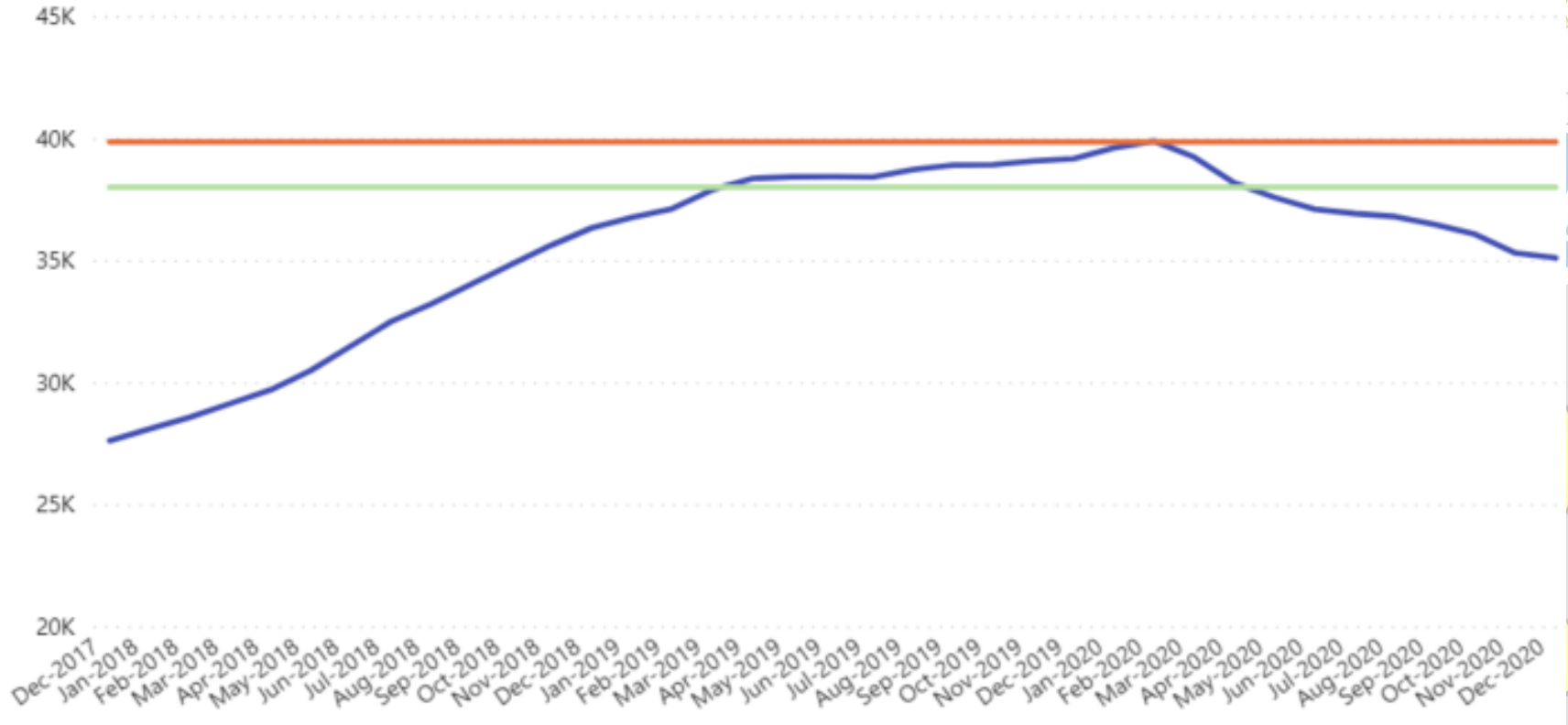
- Overall crime has reduced by 7%
- Increases in Public Order Offences (+14.5%)
- Drug Offences (+8.5%)
- Reduction in Violence Against the Person (-2%)
- Theft Offences (-25.4%)
- Burglary (-12.4%)
- Sexual Offences (-19.8%)



Impact of COVID-19 on recorded crime



● 12MRT ● #12MRT Crime Recorded Since Lockdown 1 ● 12Upper ● 12Lower



Crime and investigations – comparison data



National comparison are to June 2020 (excludes City of London) for recorded crime volumes per 1k Population:

- 15th lowest level of all recorded crime in England and Wales
- 27th lowest level for violence against the person
- 3rd lowest for robbery
- 29th lowest for sex offences
- 29th lowest for public order
- 3rd lowest for theft
- 6th lowest for burglary
- 9th lowest for drugs offences

How this year's crimes with specific factors compare to previous year

14% of crimes are marked as alcohol related (no change)

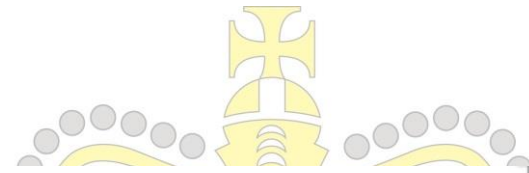
5% of crimes are historic crime (no change)

2% of crimes involved a sharp weapon (no change)

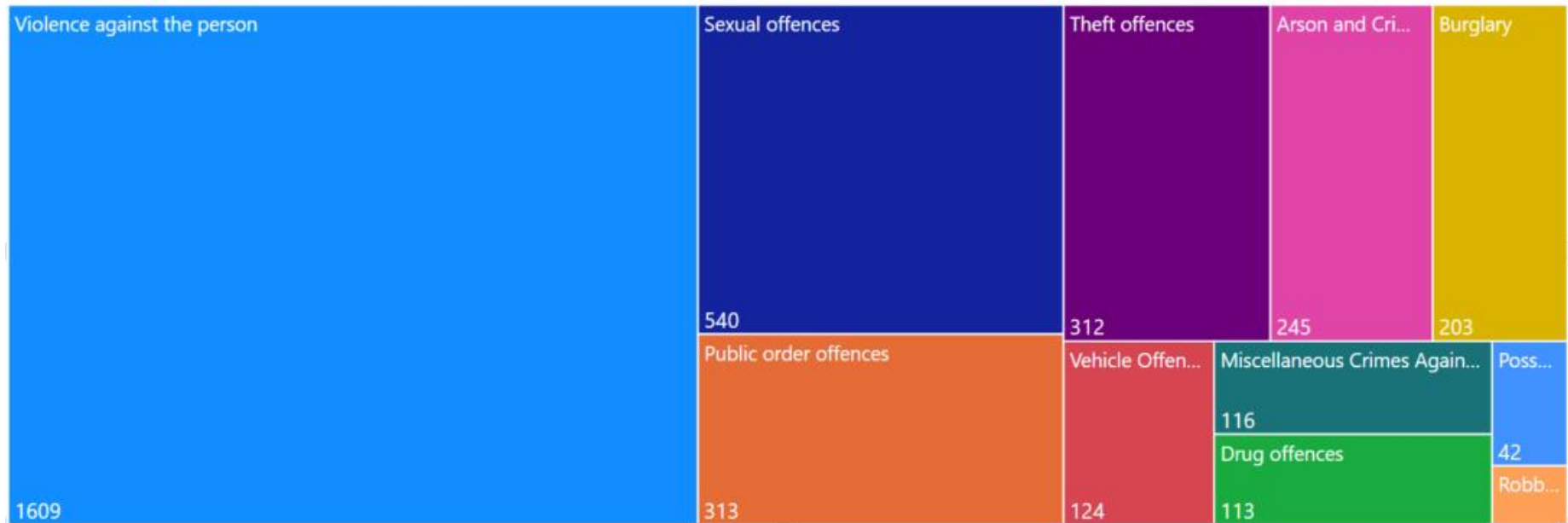
Cyber crime increased by 3%
Now makes up 6% of crime

4.6% of crimes were mental health related, compared with 3% last year

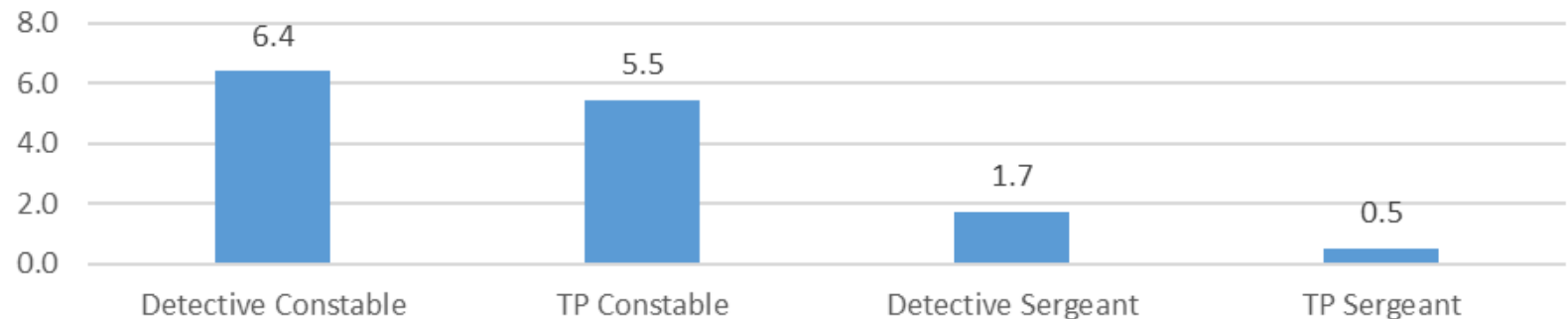
Crime - open investigations



Open Investigations 07/12/2020 by OffenceGroup

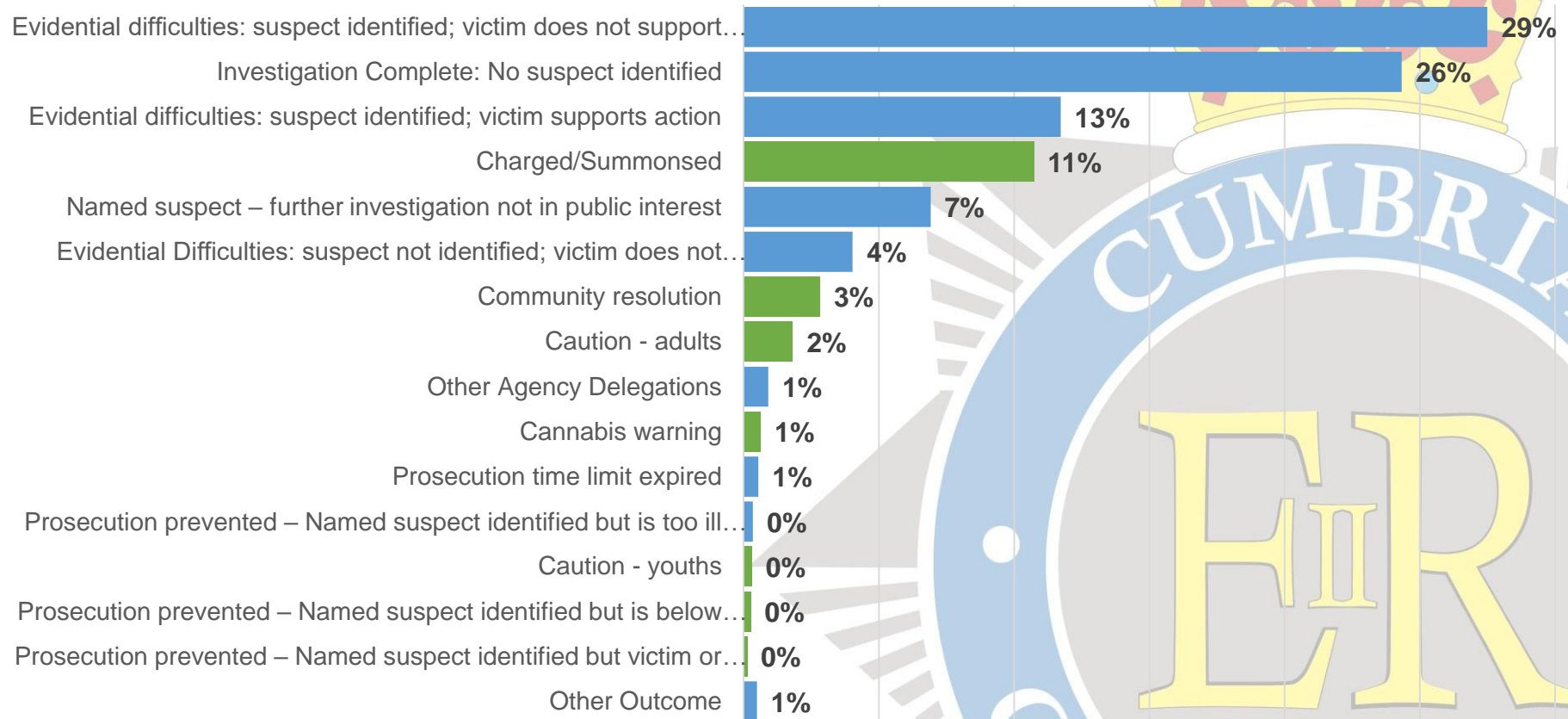


Active crimes per investigating officer



Crime and investigations- outcomes

Outcomes assigned in last 12 months

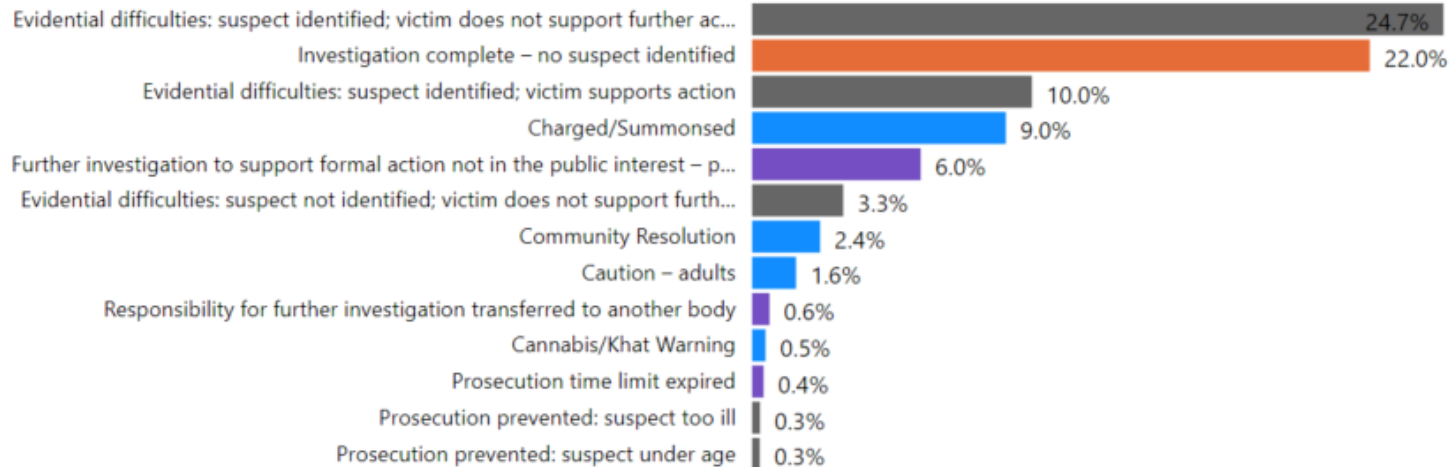


Crime Outcomes – National Comparison

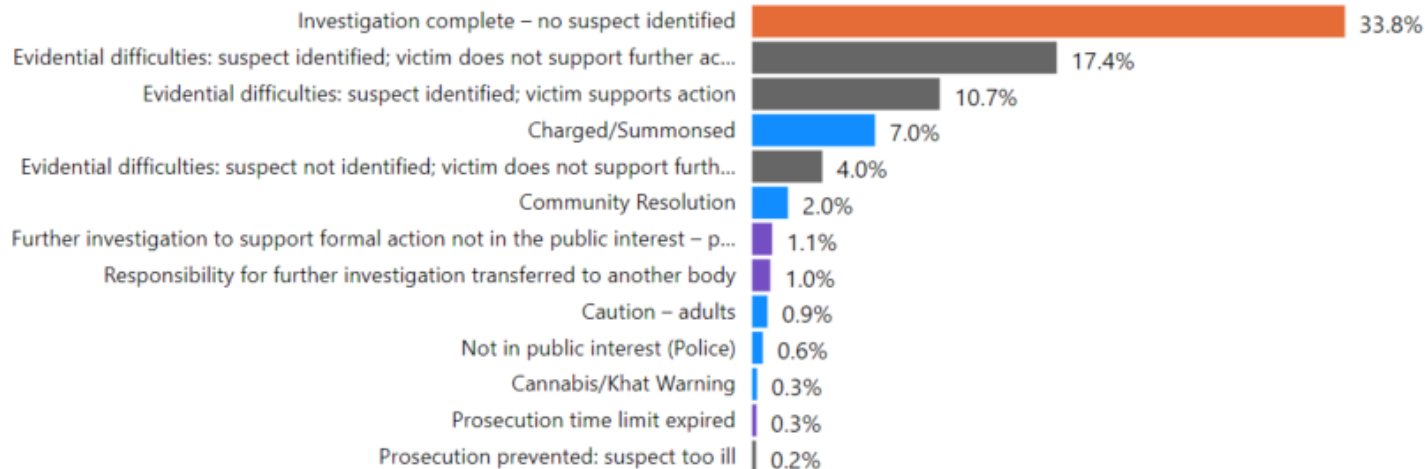
Outcome rate as at end of quarter:

2020/21 Q1

Cumbria Outcome Rate



All Forces Outcome Rate



Protecting vulnerable people- Nov-19 to Oct-20 demand compared to previous year

Domestic abuse crime up 1%

Stalking and harassment up 9%

Cyber crime up 3%

Hate crime (5 protected strands) up 22%

Mental health related crime up 40%

2,978 missing person
reports, down 18%

Child victim sexual offences down 24%

Alcohol related crime down 8.5%

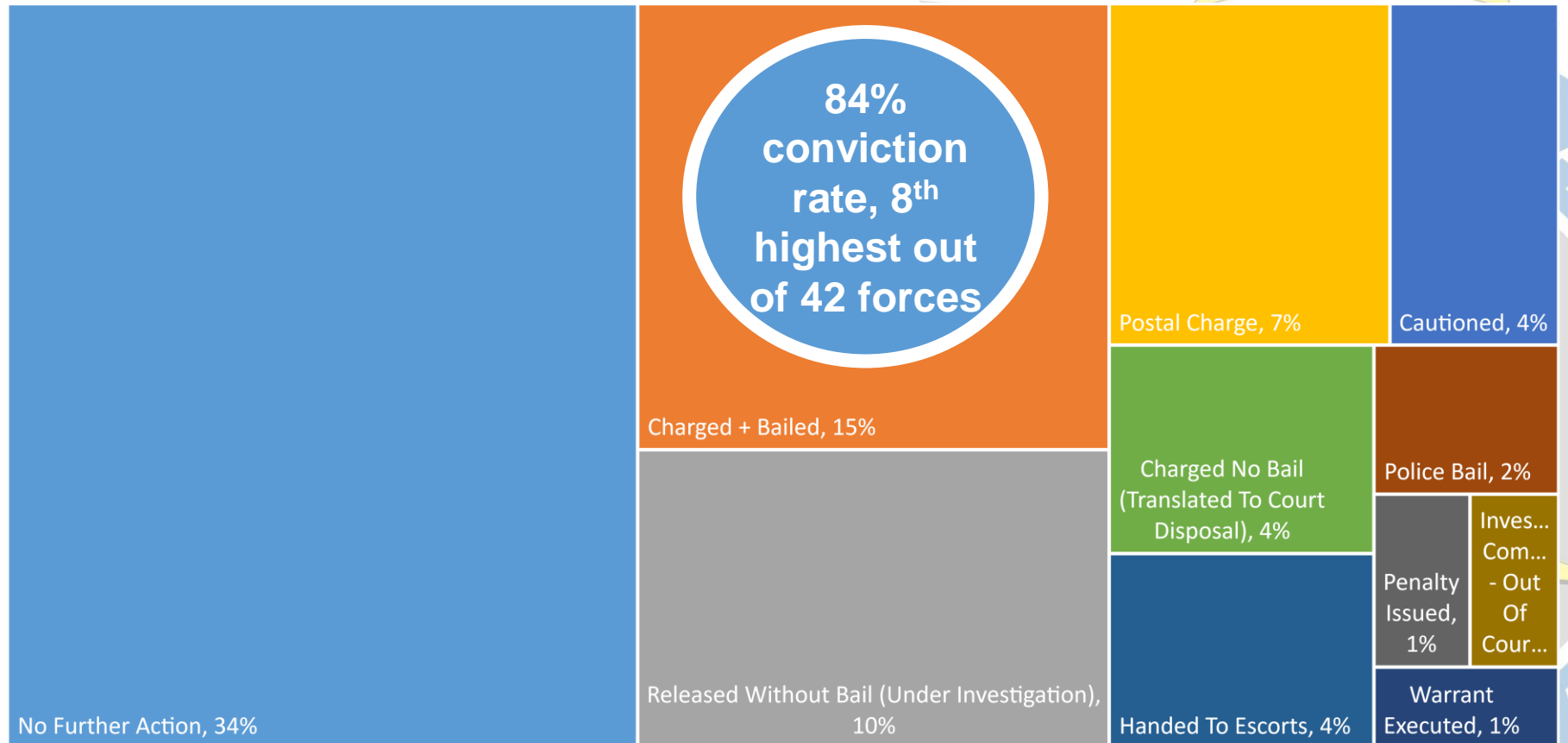
Criminal justice

10,750
arrests made

10,835
custody arrivals

14,379
cases processed

Main Custody Disposals



Community Response

Public Accountability Conference

December 2020

ACC Slattery



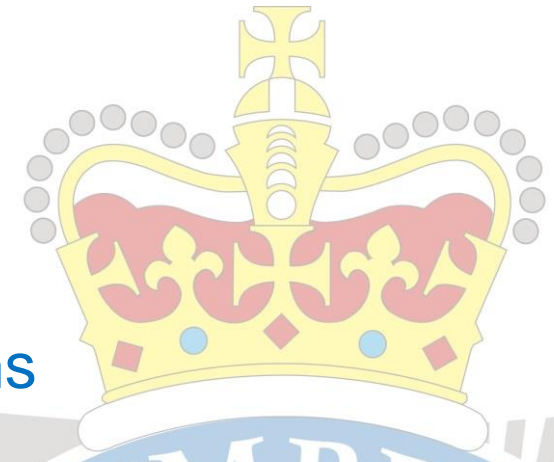
The Policing Pledge

2019/20 precept

2020/21 precept

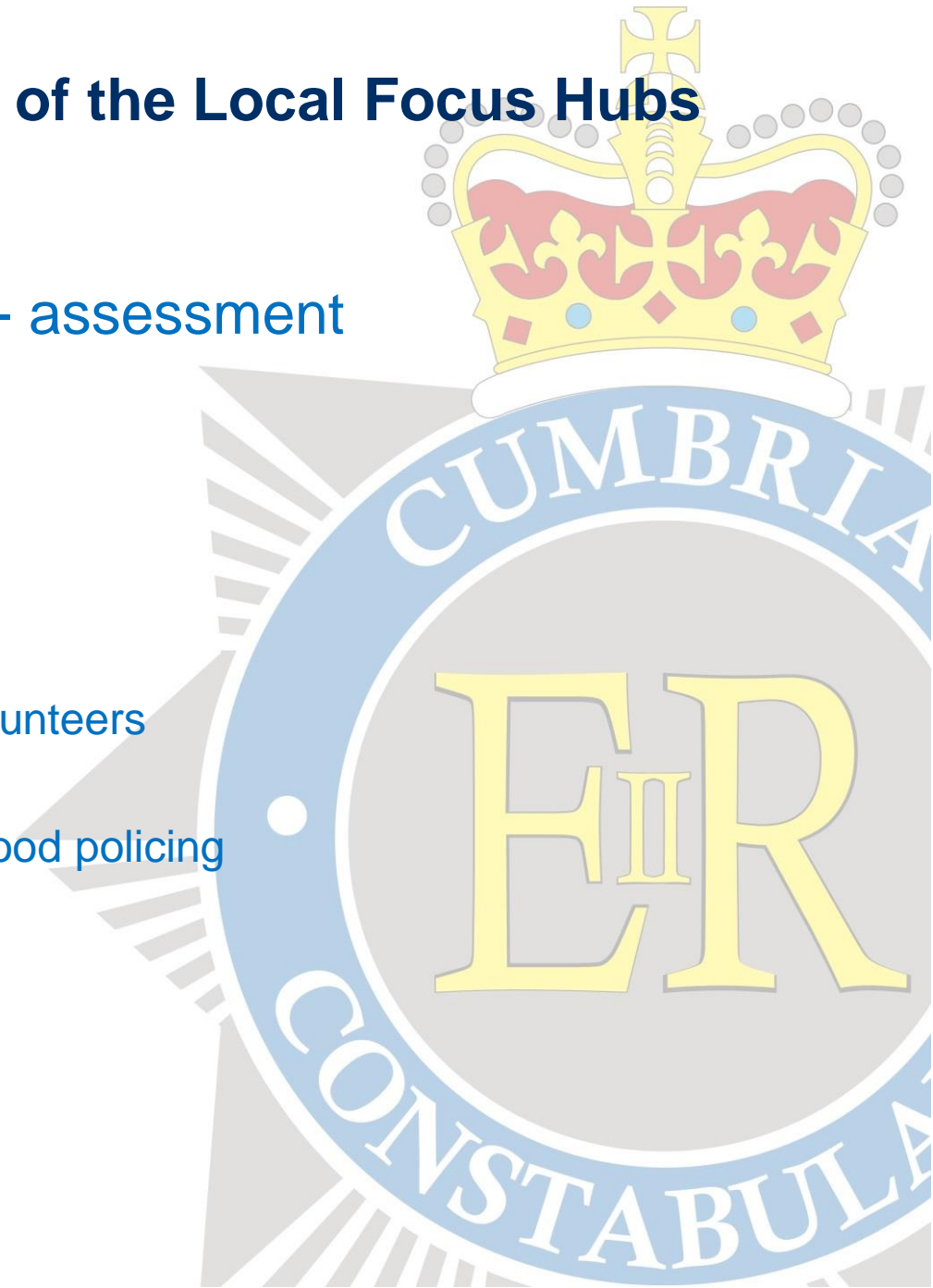
Operation Uplift

- Proactive teams
- Offender Managers
- Missing From Home Officers
- Mental Health Officers
- Detectives
- Sexual Offence Investigators
- Collision Reduction Officers
- Rural policing officers



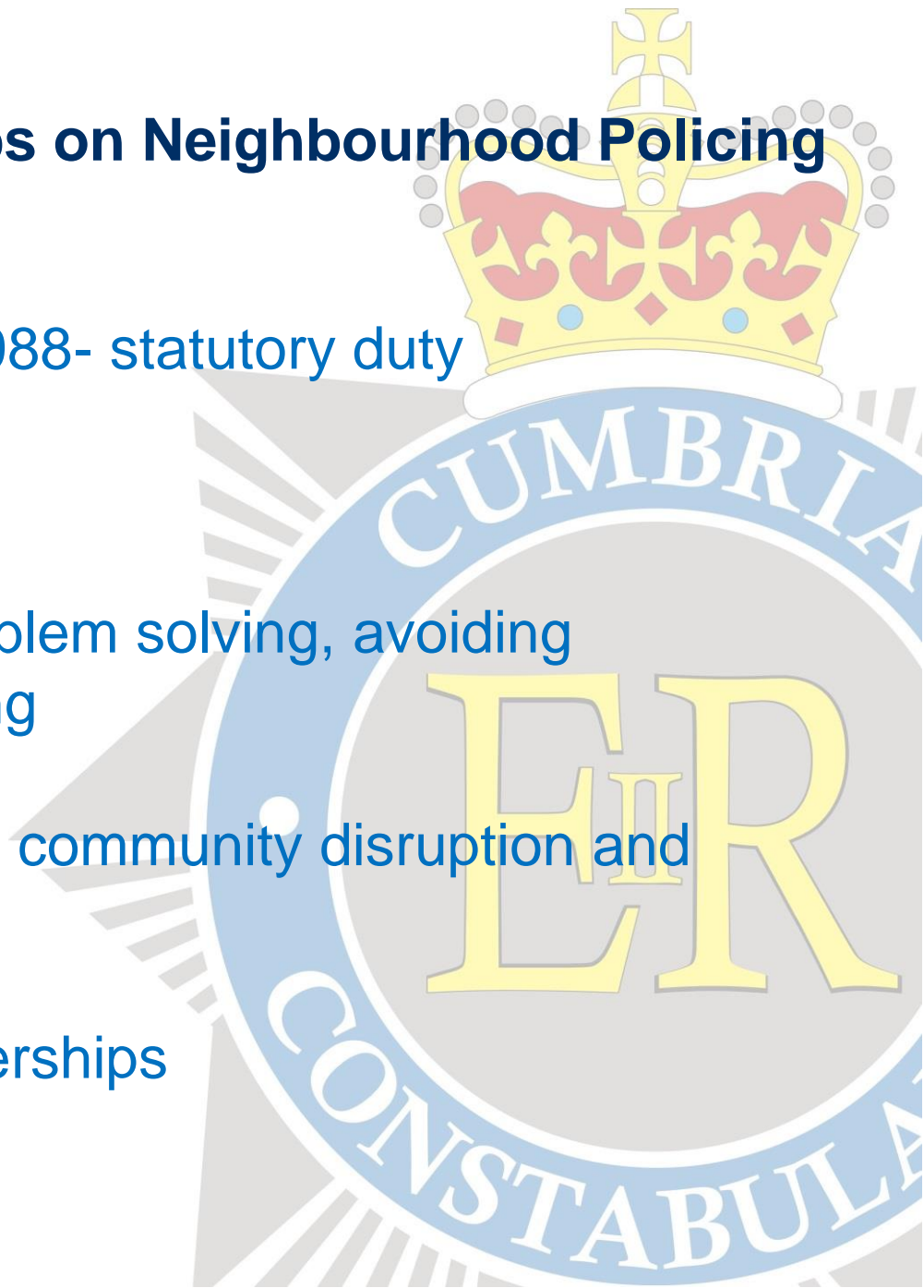
Assessing the impact of the Local Focus Hubs

- Ongoing Hub audit and self- assessment
 - Engaging Communities
 - Solving Problems
 - Targeted activity
 - Promoting the right culture
 - Building analytical capability
 - Developing Officers, Staff and Volunteers
 - Developing and sharing learning
 - Strategic approach to neighbourhood policing
- Peer review
- Mid- term internal review



Impact of Local Focus Hubs on Neighbourhood Policing

- Crime and Disorder Act 1988- statutory duty
- Multi- agency partnership
- Cohesive approach to problem solving, avoiding duplication and silo working
- Proactive projects- reduce community disruption and calls for service
- Community Alcohol Partnerships



Working Together

- SCCSP > 3 x CSPs > 6 x LFHs
- Quarterly Safer Neighbourhood Meetings
- Shared Teams site

Learning and Continuing Professional Development

- OSARA and problem-solving training for partners
- Licensing accreditation
- Community Policing Attachments



Engaging with Local Communities



MOORCLOSE STRONGER TOGETHER: MOORCLOSE

YOU ARE INVITED TO THE...

Community Shout Out

HAVE YOUR SAY IN HOW TO DEVELOP NEW PROJECTS IN MOORCLOSE

- SEE THE RESULTS OF THE **CONNECTED COMMUNITIES** RESEARCH YOUNG PEOPLE FROM THE AREA HAVE BEEN DOING
- PRESENTATION TO ALL YOUNG COMMUNITY RESEARCHERS
- FREE BUFFET

MOORCLOSE COMMUNITY CENTRE
12
FEBRUARY 2020
4PM - 6PM



- Community Engagement Plans
- Facebook Pages
- Independent Advisory Groups
- Local Government Association
- Connected Communities: "Shout Outs"
- Op Branch
- Targeted interventions



Engagement



Barrow Police @barrowpolice · Feb 3

Police Desk this afternoon (03/02/2020) at Roose Library from 2pm you have any issues you would like to discuss or you would just like then please drop in and see me. #communitypolicing #PCSO #itsg



Eden Police @EdenPolice · Nov 15, 2019

Targeting of Anti Social driving in Penrith town this evening brought us this vehicle due to manner of driving, which also turned out to have no insurance. Sized under S165 RTA. #noninsurance #s165 #cumbriapolice #antisocial



Increased accessibility due to a review of the deployment bases and mobile devices

Child Centred Policing

- The constabulary's engagement strategy with children
- PHSE delivery in schools and alternative provision
- Children in Care
- Prevention of harm
- Youth offending and Children in Custody





- 16% reduction in missing reports in relation to children
- 15% reduction in crime involving a child under 18
- Improved use of community resolution and pathways for support
- Prevent and Deter replaced by Support and Intervention



Citizens in Policing: a 12 month overview

Police Support Volunteers

- New role profiles
- Emergency Role Profile

Special Constables

- New Intake
- PEQF
- Mentoring
- Rank Structure

Police Cadets

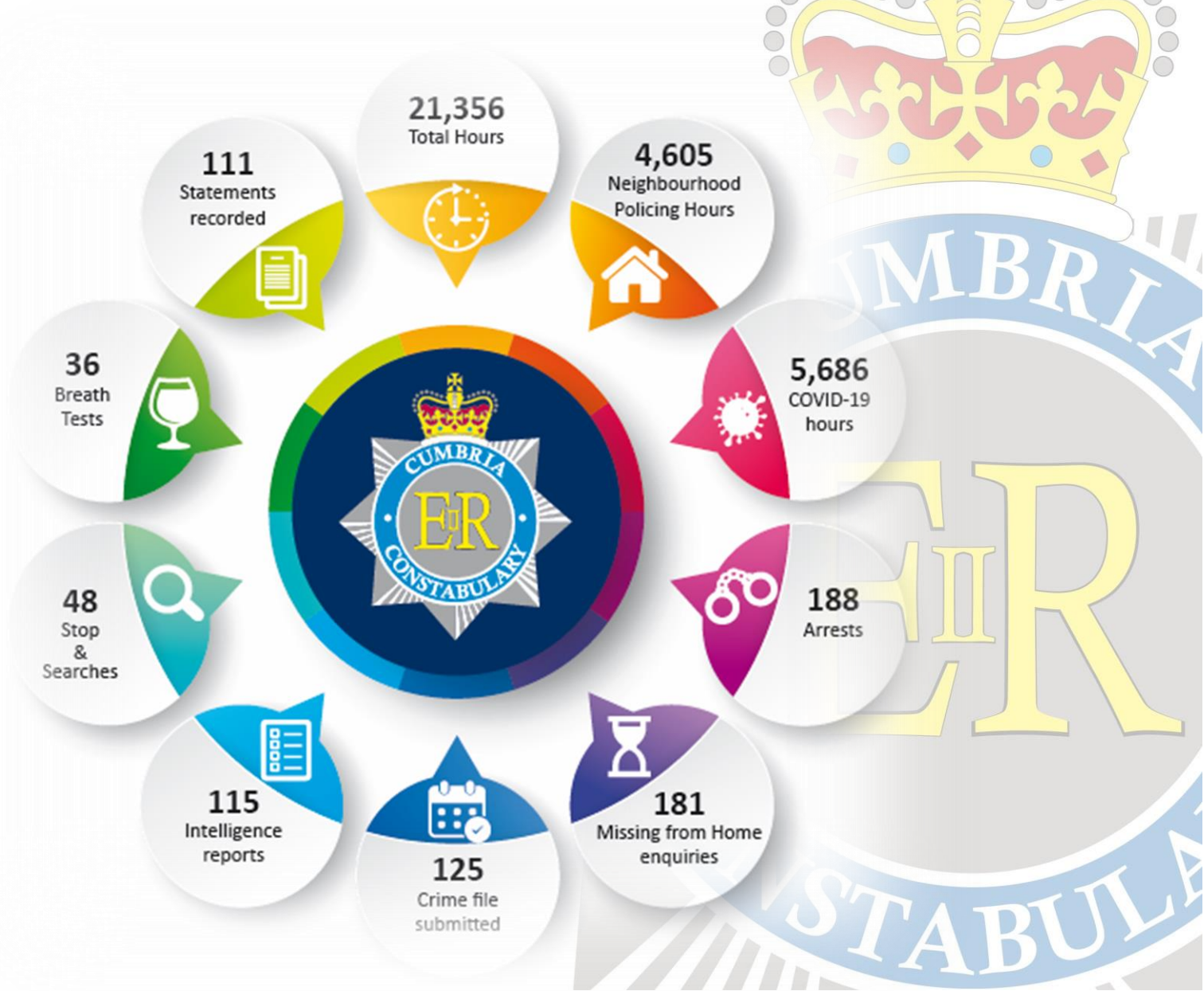
- Virtual Lessons
- Internet Safety & CSE
- CVQO
- Safeguarding Pack of Learning

Mini Police

- Virtual Lessons



Cumbria Police Specials in Numbers December 2019-2020



What does this mean for Neighbourhood Policing in Cumbria?



- Increased visibility
- Vital PPE delivered to front line services
- Improved community relations
- Reducing current and future frontline demand
- Supplying future officers through Operation Uplift



A screenshot of a tweet from the account @jigsawhospice. The tweet text reads: "A huge thank you to all the staff and pupils at St Patrick's Catholic Primary School in Cleator Moor for their wonderful support. Special shout to their fantastic **Mini Police** team for organising the fundraising events! @Cumbriapolice #cumbria #community". Below the text is a photograph of a group of children in police uniforms, some holding a large ceremonial check. The photo is captioned by News & Star (@newsandstar) dated 29/01/2020, with the text: "A Cleator Moor school has been busy fundraising for two leading charities. Story: newsandstar.co.uk/news/18192008...".

And some things you can't put a price on...



Questions?

