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Our reference: PC

Date 25th September 2019

CUMBRIA POLICE & CRIME COMMISSIONER'S PUBLIC ACCOUNTABILITY CONFERENCE

The Police and Crime Commissioner's Public Accountability Conference will take place on **Wednesday 25th September 2019** in Conference Room **3**, Police Headquarters, Carleton Hall, Penrith, at **10.00am**.

The purpose of the Conference is to enable the Police and Crime Commissioner to hold the Chief Constable to account for operational performance.

G Shearer
Chief Executive

Attendees:

Police & Crime Commissioner - Mr Peter McCall (Chair)
OPCC Chief Executive - Ms Gill Shearer
Joint Chief Finance Officer - Mr Roger Marshall
Chief Constable - Mrs Michelle Skeer

AGENDA

PART 1 – ITEMS TO BE CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

1. APOLOGIES FOR ABSENCE

2. URGENT BUSINESS AND EXCLUSION OF PRESS AND PUBLIC

To consider (i) any urgent items of business and (ii) whether the press and public should be excluded from the Meeting during consideration of any Agenda item where there is likely disclosure of information exempt under s.100A(4) and Part I Schedule A of the Local Government Act 1972 and the public interest in not disclosing outweighs any public interest in disclosure.

3. QUESTIONS FROM THE PUBLIC

An opportunity (not exceeding 20 minutes) to deal with any questions which have been provided in writing within at least three clear working days before the meeting date to the Chief Executive.

4. DISCLOSURE OF PERSONAL INTERESTS

Attendees are invited to disclose any personal/prejudicial interest, which they may have in any of the items on the Agenda. If the personal interest is a prejudicial interest, then the individual should not participate in a discussion of the matter and must withdraw from the room unless a dispensation has previously been obtained.

5. MINUTES OF MEETING

To receive and approve the minutes of the Public Accountability Conference held on the 25th July 2019 (copy enclosed)

6. THEMATIC PRESENTATION – ‘ALWAYS PUT VICTIMS FIRST – DOMESTIC ABUSE’

To receive and note a Constabulary presentation in relation to ‘Always Put Victims First – Domestic Abuse’

7. THEMATIC PRESENTATION – ‘MENTAL HEALTH CHALLENGES for POLICING in CUMBRIA’

To receive and note a Constabulary presentation in relation to ‘Mental Health Challenges for Policing in Cumbria’

**CUMBRIA POLICE & CRIME COMMISSIONER
PUBLIC ACCOUNTABILITY CONFERENCE**

Minutes of the Public Accountability Conference held on
Thursday 25th July 2019 at Carleton Hall, Penrith
at 10:00am

PRESENT

Police & Crime Commissioner - Mr Peter McCall (Chair)

Also present:

Assistant Chief Constable (Andy Slattery);
Joint Chief Finance Officer (Roger Marshall);
Deputy Chief Finance Officer (Michelle Bellis);
OPCC Deputy Chief Executive (Gill Shearer);
OPCC Executive Support Officer (Paula Coulter) – taking minutes
OPCC Administration Assistant (Rebecca Collins);

PART 1 – ITEMS CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC

001. APOLOGIES FOR ABSENCE

Apologies for absence were received from the Chief Constable (Michelle Skeer); and the Deputy Chief Constable (Mark Webster);

002. QUESTIONS FROM MEMBERS OF THE PUBLIC

No questions had been received from members of the public prior to the meeting.

003. URGENT BUSINESS AND EXCLUSION OF THE PRESS AND PUBLIC

There were no items of urgent business to be considered by the Committee.

004. DISCLOSURE OF PERSONAL INTERESTS

There were no disclosures of any personal interest relating to any item on the Agenda.

005. MINUTES

The Chair presented the minutes of the Public Accountability Conference held on the 28th June 2019, these had previously been circulated with the agenda. The minutes were agreed as an accurate record and signed by the Chair.

RESOLVED, that, the

- (i) Minutes of the Public Accountability Conference held on the 28th June 2019 be confirmed as a correct record and signed by the Chair;

006. CAPITAL BUDGET MONITORING REPORT 2019/20 – QUARTER 1 TO JUNE 2019

The Deputy Chief Finance Officer presented the report. The current forecast of net expenditure amounts to £8.768m compared to a revised budget of £8.867m. The variance amounts to a net forecast underspend on the capital program of £99k (1%). There has been no slippage reported to date.

A summary of the 19/20 program is detailed within the report, which is available to view on the Commissioner's website.

Recommendations:

- The Police and Crime Commissioner and Chief Constable were asked to note the current position in relation to the capital programme for 2019/20.
- The Commissioner was specifically asked to approve recommendations R1 and R2 as detailed below and as set out on page 2 of the capital update report for a net reduction of £99k in the capital programme.

R1) The Commissioner was asked to approve the transfer of £110k from the Control Room Futures capital budget and £50k from the ESN budget to Increase the revenue budgets for these projects. Within the approved budget there was provision of additional project resources. Staff were employed during 2018/19 to look at items such as business processes and training and this funding will allow the continuance on these workstreams. As expenditure on business processes does not constitute capital expenditure, it needs to be treated as revenue expenditure and as such the request is being made to transfer budget from capital to revenue.

R2) The Commissioner was asked to approve the addition to the 2019/20 programme of 3 vehicles that are currently due for replacement in future years totalling £61k. The vehicles have been damaged beyond repair and will need to be replaced. Insurance receipts will be transferred to the capital financing to part fund this accelerated replacement.

Following a discussion, the presentation was noted and the recommendations as detailed within the report were all approved.

RESOLVED, that,

- (i) The presentation be noted; and
- (ii) The recommendations as detailed within the report were all approved;

007. CONSTABULARY REVENUE BUDGET MONITORING REPORT 2019/20 – QUARTER 1 TO JUNE 2019

The report was presented by the Chief Finance Officer.

It was noted that the Constabulary is operating very close to budget. The current forecast of net expenditure amounts to £121.243m compared to a revised budget of £121.258m. The variance amounts to a forecast underspend of £15k (0.01%) and is made up of a forecast overspend on expenditure budgets of £97k (0.08%) an increase in income of £112k (1.69%). The forecast underspend has reduced by £87k compared to the forecast overspend reported as at the end of May 2019 of £102k. The major changes between May and June are in relation to a forecast increase in police pay & allowances and supplies & services offset by additional income. It was noted that the underspend has already been reduced by £500k through the decision not to drawdown the full contribution from the budget support reserve that was originally planned for 2019/20.

The main reasons for the reduction in forecast underspend of £87k can be summarised as follows:

- Police Officer Pay increase of £116k, forecast expenditure increased due to changes in assumption in the WFP concerning the use of transferees £113k and additional overtime £24k offset by decreases from additional leavers and other changes to the WFP -£20k.
- PCSO Pay decrease of £16k in respect of changes to the work force plan (leavers and changes to hours).
- Police Staff Pay decrease of £21k in respect of the effect of changes to the assumptions of when vacant posts will be filled (£27k) offset slightly by an increase in overtime £7k.
- Other Employee Expenses decrease of £16k in respect of a reduction in training & conferences (£23k) and agency (£3k) offset by increases in recruitment costs £5k and welfare in respect of additional costs associated with ill health retirement management £7k.

- Transport Related Expenditure decrease of £8k in respect of travel expenses & car hire.
- Supplies & Services increase of £87k in respect of an increase in the use of appropriate adult services in custody (£20k), network private services (£11k) and our contribution to a collaboration with Durham (£45k).
- Third Party payments increase of £13k in respect of an additional contribution to the national enquiry on undercover policing of £9k and an increase in the contribution to the safeguarding vulnerable people partnership with Cumbria County Council.
- Income increase of £68k in respect of the reimbursement of our costs from partners and secondments (£39k), abnormal load income (£7k) and refund of rates from previous years (£23k).

Following a discussion the report was noted.

RESOLVED, that,

- (i) The report be noted;

008. COMMISSIONER'S REVENUE BUDGET MONITORING REPORT 2019/20 – QUARTER 1 TO JUNE 2019

The report was presented by the Chief Finance Officer.

The current forecast of net expenditure amounts to £103.797m compared to a revised budget of £103.742m. The variance amounts to a forecast overspend of £55k (0.05%) and is made up of a forecast underspend of £15k (0.01%) in respect of Constabulary budget and a forecast overspend of £70k (0.40%) on budgets managed by the Commissioner.

The forecast underspend on the Commissioner's own office budget arises principally as a result of underspends on staff in the office of the PCC (£21k).

Police Property Act

At 30 June 2019 the balance on the Police Property Act fund was £71k. In June 2019, awards totalling £20k were made from the fund. Full details of the awards made are available on the PCC website at <https://cumbria-pcc.gov.uk/what-we-do/funding/successful-applicantsgrant-agreements/>

Following a discussion, the presentation was noted.

RESOLVED, that,

- (i) The report be noted;

009. TREASURY MANAGEMENT ACTIVITIES 2019/20 – QUARTER 1 TO JUNE 2019

The Deputy Chief Finance Officer presented the report, the purpose of which is to report on the Treasury Management Activities (TMA), which have taken place during the period April – June 2019, in accordance with the requirements of CIPFA’s Code of Practice on Treasury Management. TMA are undertaken in accordance with the Treasury Management Strategy Statement (TMSS) and Treasury Management Practices (TMPs) approved by the Commissioner in February each year. The Commissioner was asked to note the contents of the report.

In accordance with the Prudential Code, the TMSS includes a number of measures known as Prudential Indicators, which determine if the TMSS meets the requirements of the Prudential Code in terms of Affordability, Sustainability and Prudence.

An analysis of the current position with regard to those prudential indicators for the financial year 2019/20 is provided at Appendix B of the report (which available to be viewed in full on the Commissioner’s website). The analysis confirms that the Prudential Indicators set for 2019/20 are all being complied with.

Following a discussion, the presentation was noted.

RESOLVED, that,

- (i) The report be noted;

The Commissioner thanked the Chief Finance Officer, Deputy Chief Finance Officer and the rest of their team for the good management of the finances.

Meeting concluded at 10.30am

Signed: _____

Date: _____

Domestic Abuse in Cumbria: 'Always Putting Victims First'

DCI Dan St Quintin



version: 1.0 dated
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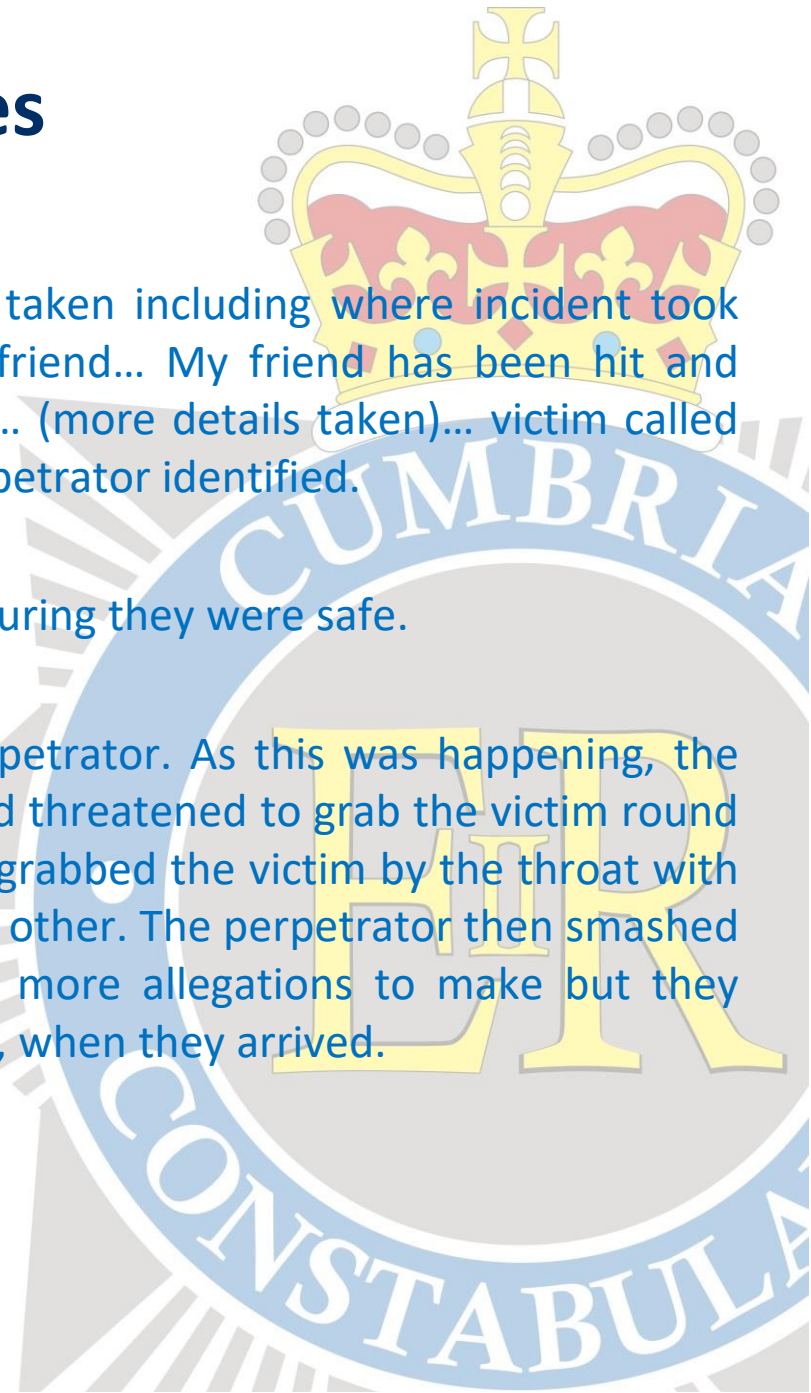
Case Study: The Nightmare of Domestic Abuse

- 18 year old victim – student – met perpetrator on a night out
- Compliments, gifts, perpetrator escalates relationship quickly
- Victim persuaded to move in – now isolated
- Controlling behaviour starts and last 18 months
 - Physical Violence
 - Minimised contact with family – no friends
 - Stopped victim going on nights out
 - Deleted male contacts from phone
 - Controlled her Facebook site
 - Expected to be the perpetrator's maid



The Call to Police – 13 minutes

- Hi – I'd like to report domestic abuse... (details taken including where incident took place. Established caller ringing on behalf of a friend... My friend has been hit and throat grabbed and other things have happened... (more details taken)... victim called friend to pick her up... victim identified... then perpetrator identified.
- Safeguarding issues dealt with for the victim – ensuring they were safe.
- Account... victim was making a meal for the perpetrator. As this was happening, the perpetrator demanded money from the victim and threatened to grab the victim round the neck. The victim refused and the perpetrator grabbed the victim by the throat with one hand and punched them to the head with the other. The perpetrator then smashed up some crockery. Victim stated that there are more allegations to make but they would tell the responding officer what these were, when they arrived.
- Very professional approach from call handler

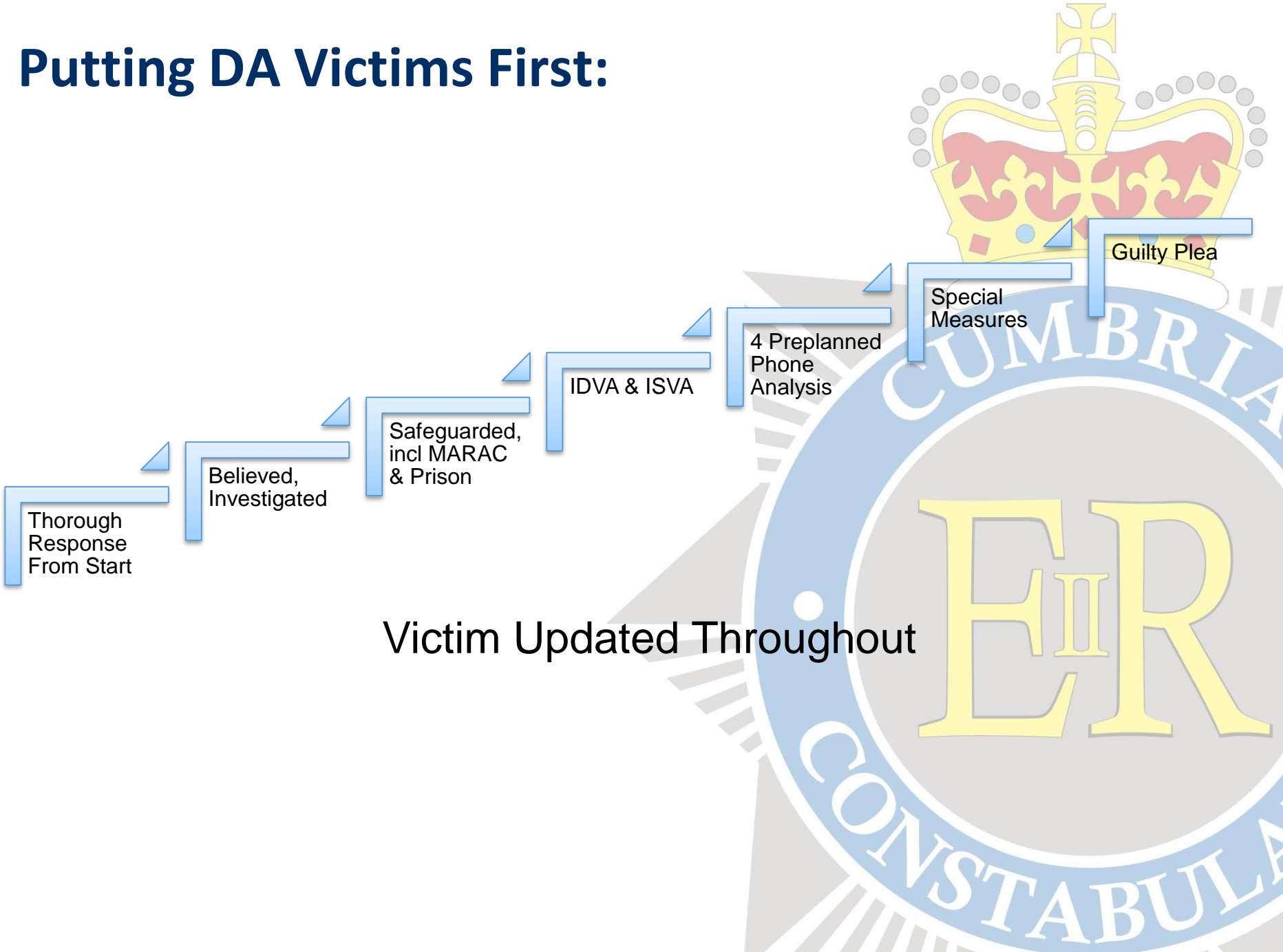


The Police Response...

- Victim seen that evening
- Disclosed – Coercive control, assault and revenge porn
- Safeguarded
- Suspect arrested and interviewed – denied everything – bailed
- Victim gave video interview
- Next day wanted to withdraw complaint – very scared and has exams to study for
- Reassurance provided
- Victim support involved
- IDVA / ISVA
- Perpetrator pleaded guilty on morning of trial – 2 years & R Order

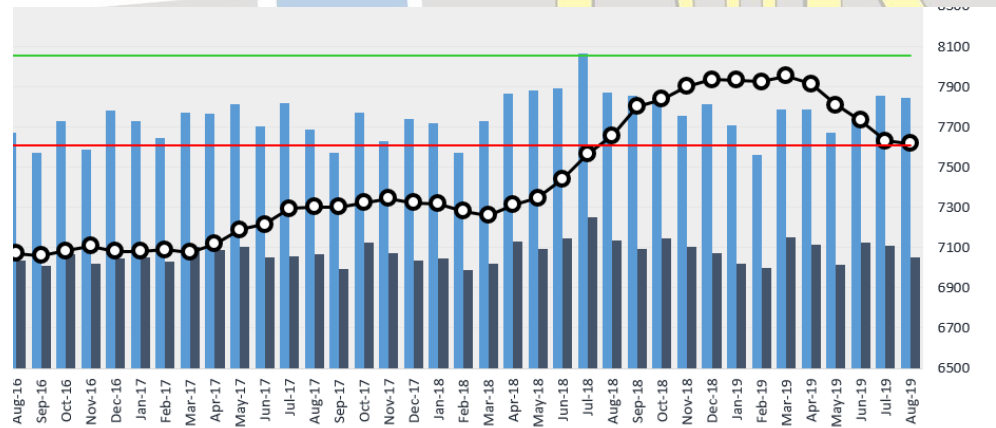


Putting DA Victims First:



Measures	August - Last Year	August - This Year	Change Last Year - This Year	12MRT	Previous 12MRT	% change from 2018/19
Domestic Abuse Incidents	686	672	-14	7617	7657	-4%
Incidents with a repeat victim	317	277	-40	3501	3518	-5%
% of incidents with repeat victim	46%	41%	-5%	46%	46%	0%
Number of victims	693	666	-27	7282	7465	-4%
Repeat victims	283	245	-38	3042	3072	-4%
% of victims who are repeats	41%	37%	-4%	42%	41%	0%
New repeat victims	114	97	-17	1304	1241	-2%
% of incidents with new repeat victims	17%	14%	-2%	17%	16%	0%
1st time reporting victims	426	401	-25	4372	4641	-6%
% of incidents with 1st time reporting victim	62%	60%	-2%	57%	61%	-1%
Incidents with a repeat perpetrator	332	260	-72	3410	3664	-8%
Repeat perpetrator %	48%	39%	-10%	45%	48%	-2%

Scale of Domestic Abuse in Cumbria



Data Narrative



Table:

- 5% decrease in repeat DA victims from last year
- 10% decrease in repeat rates for perpetrators

Graph:

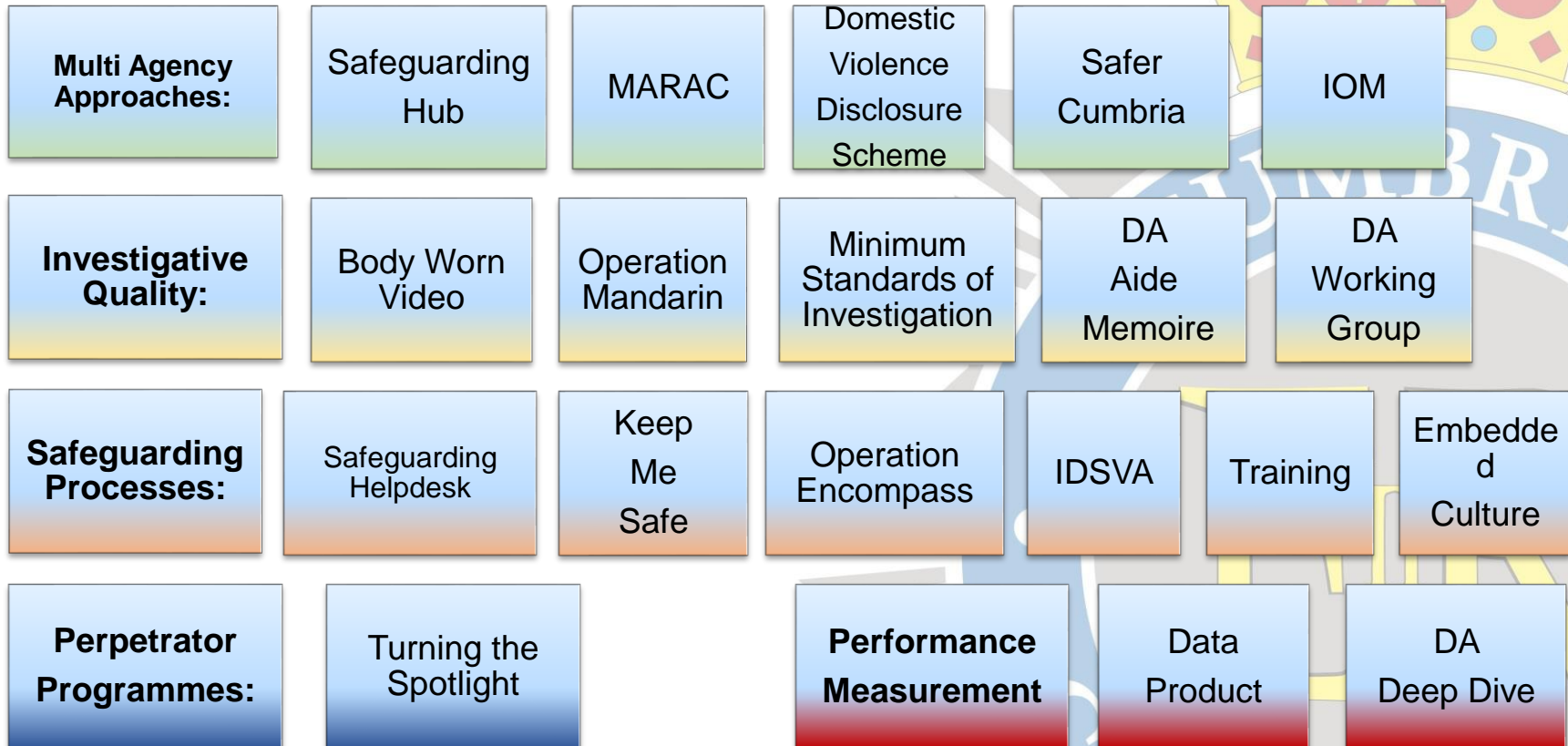
- 12 Monthly Running Total line – showing increases when accuracy of DA recording improved – Truer picture. Also showing recent decreases as a result of new initiatives being implemented – Hitting lower threshold line for first time since August 2018.
- Recent decrease in repeat rates illustrated.

Challenges

- Victims Engagement
- Investigative Quality
- Cyclical versus Linear timelines
- Understanding True Picture
- Repeat rates
- DA in Rural Communities & Hard to Reach Groups




Set Up to Deal With Domestic Abuse:



Mental Health Challenges for policing in Cumbria

Superintendent Mark Pannone



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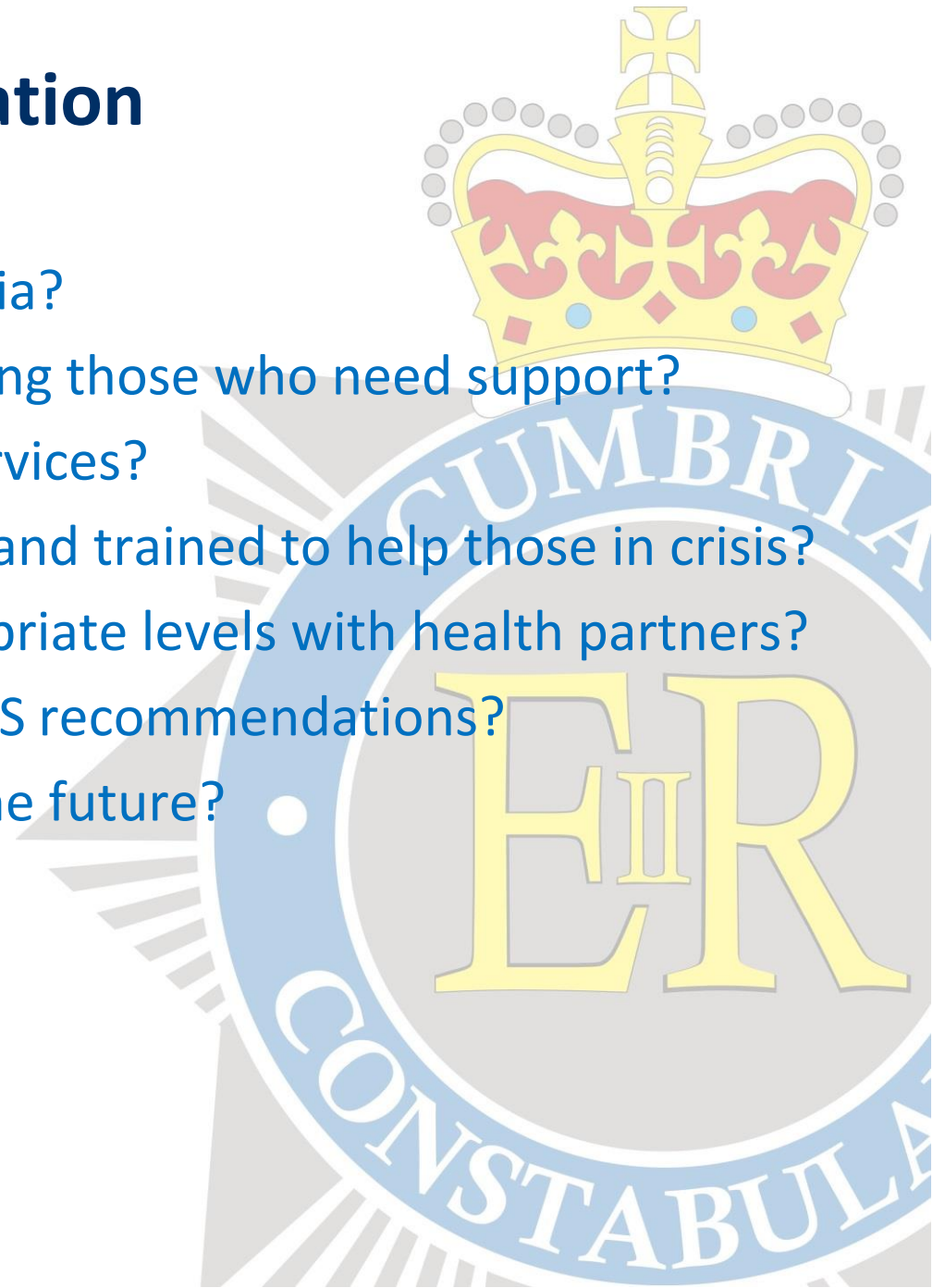
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Purpose of the Presentation

- What is the demand in Cumbria?
- Are we appropriately identifying those who need support?
- Can we access appropriate services?
- Are we sufficiently resourced and trained to help those in crisis?
- Are we engaging at the appropriate levels with health partners?
- Are we responding to HMICFRS recommendations?
- What are the challenges for the future?

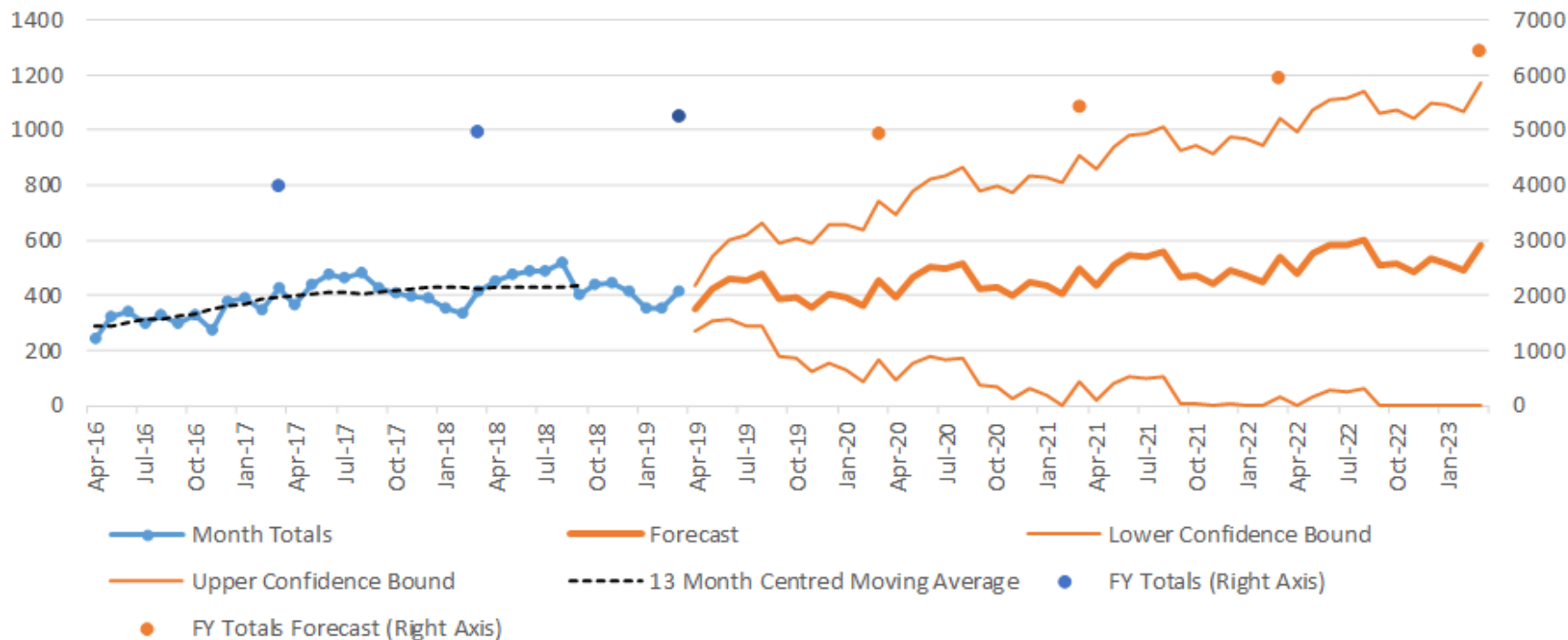


What is the mental health picture in Cumbria?

- In Cumbria, 70,770 people 16+ believed to have a common mental health disorder.
- 8737 children 0-18 have a mental health condition (ONS)
- Only 1 in 3 people with a common mental health disorder are in current treatment
- Females 16—24 and all people 55-64 most at risk
- Suicide rates in Cumbria above national average
- Self harm medical admissions higher in Cumbria than national average
- Approx. 25,000 referrals to specialist mental health services per year

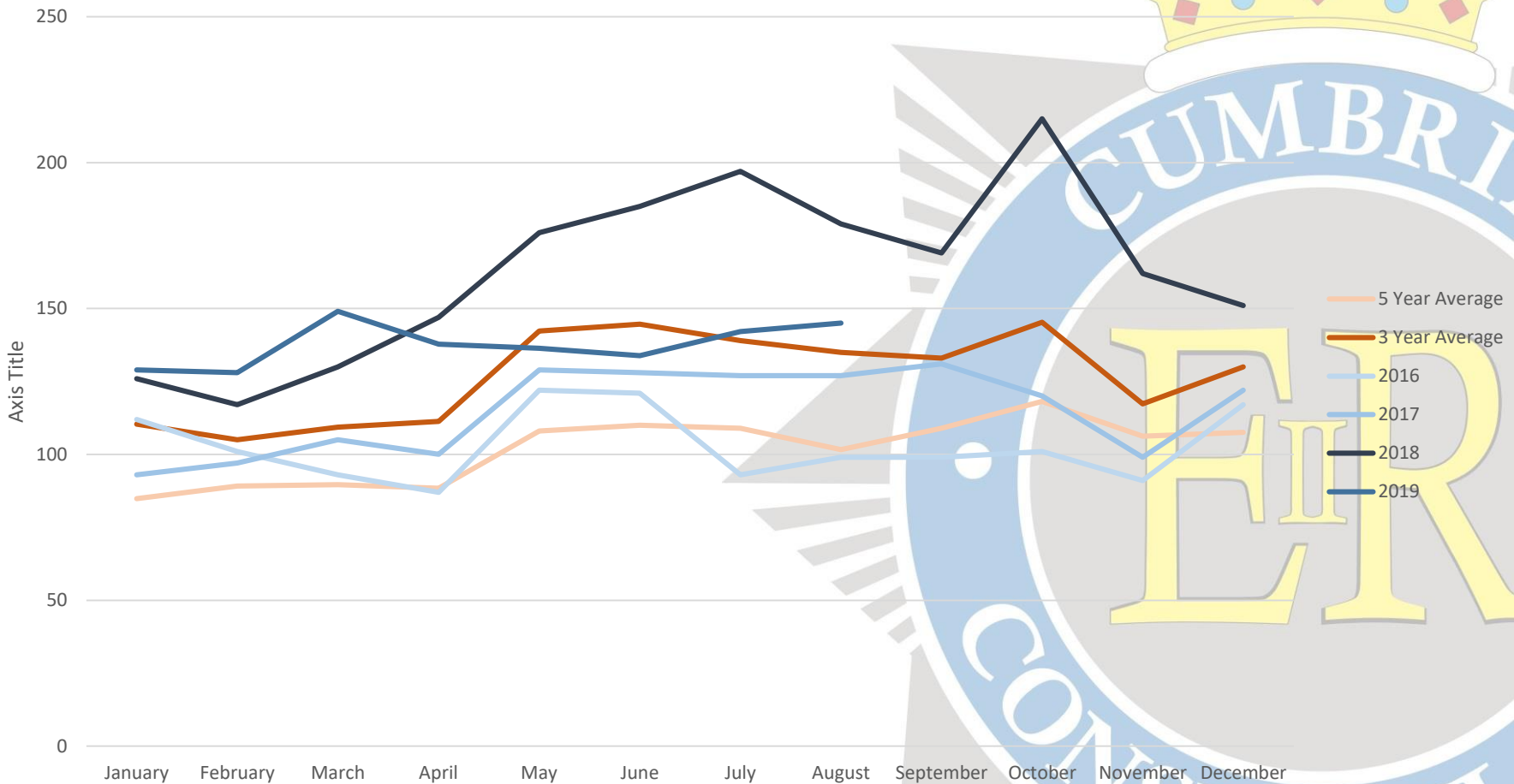
Adult Psychiatric Morbidity Survey 2014

Incident Logs with a Mental Health Qualifier



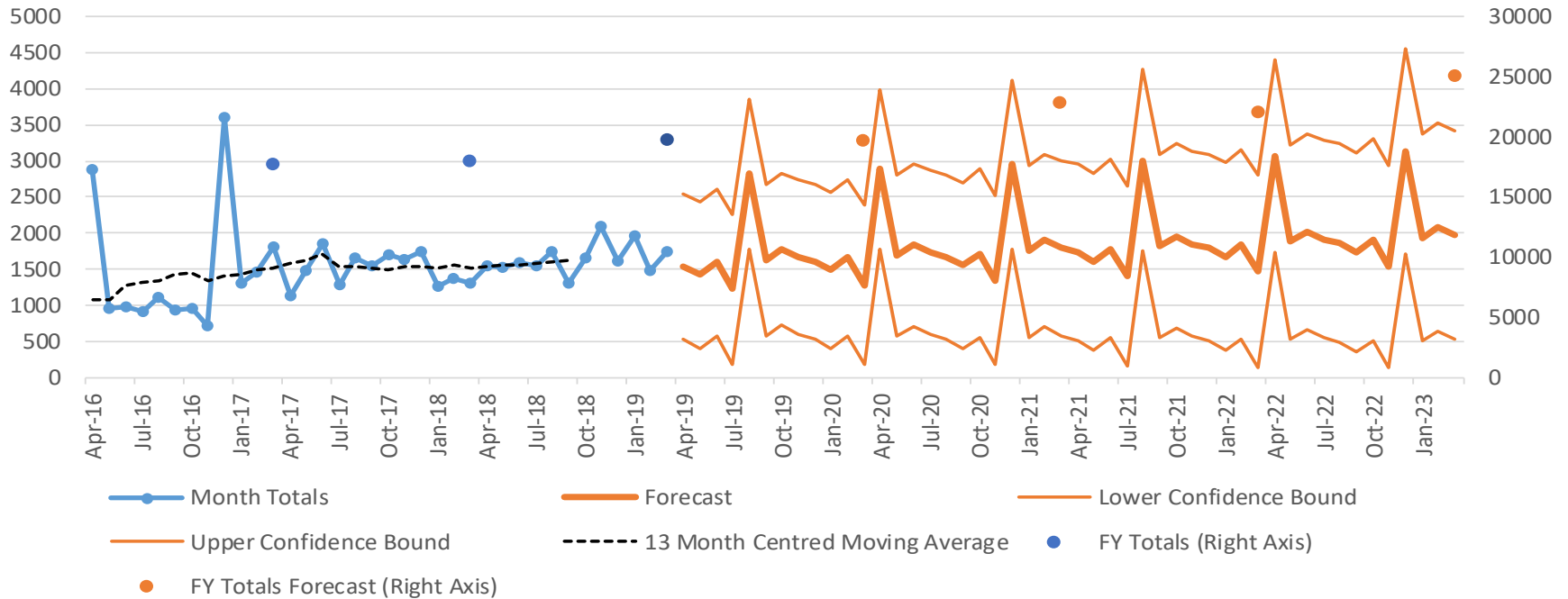
	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Incidents	3264	3966	4945	5249				
Forecast					4917	5420	5923	6426
YoY %Change		22%	25%	6%	-6%	10%	9%	8%

Mental Health Crimes by Month

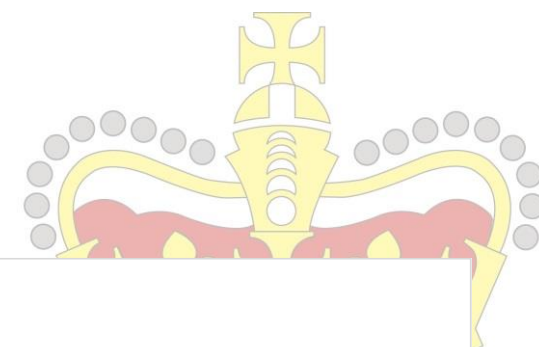




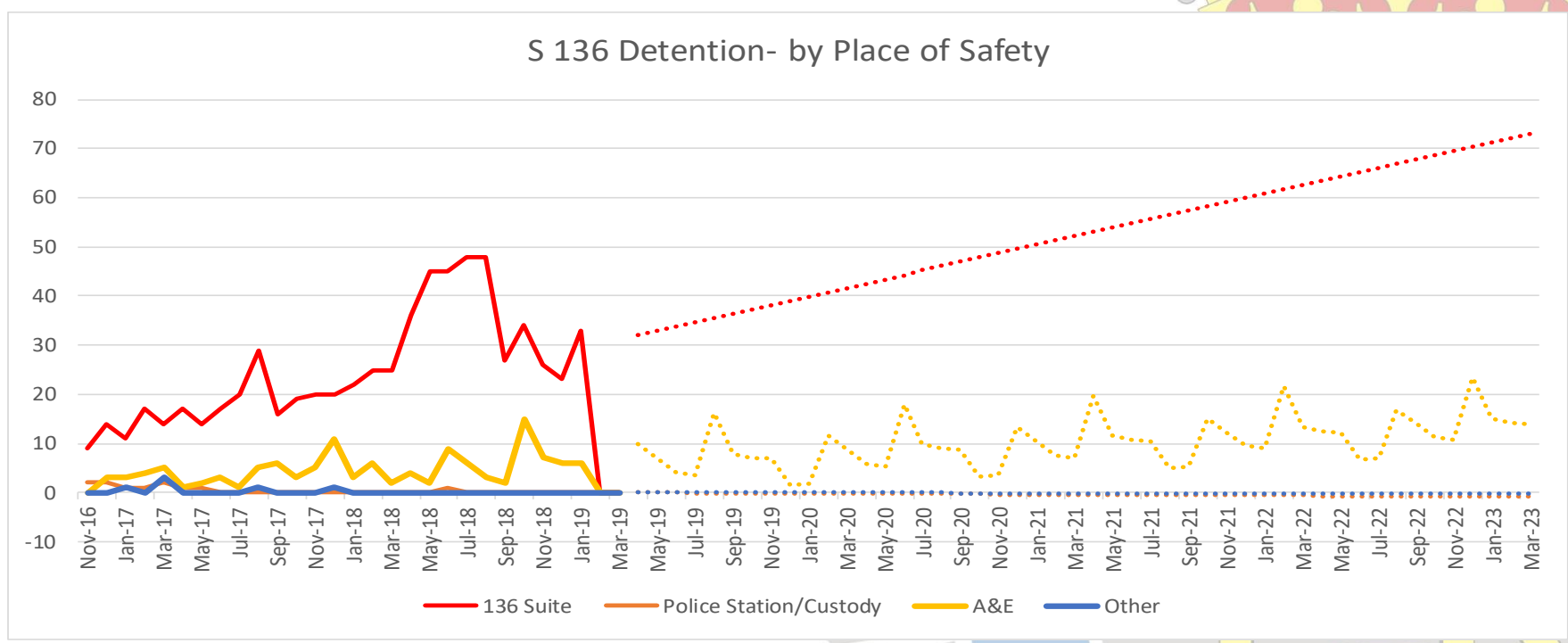
Total Police Hours at Scene - Incident Logs with a Mental Health Qualifier



	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Incidents	11173	17647	17943	19813				
Forecast					19705	22817	21968	25079
YoY %Change		58%	2%	10%	-1%	16%	-4%	14%



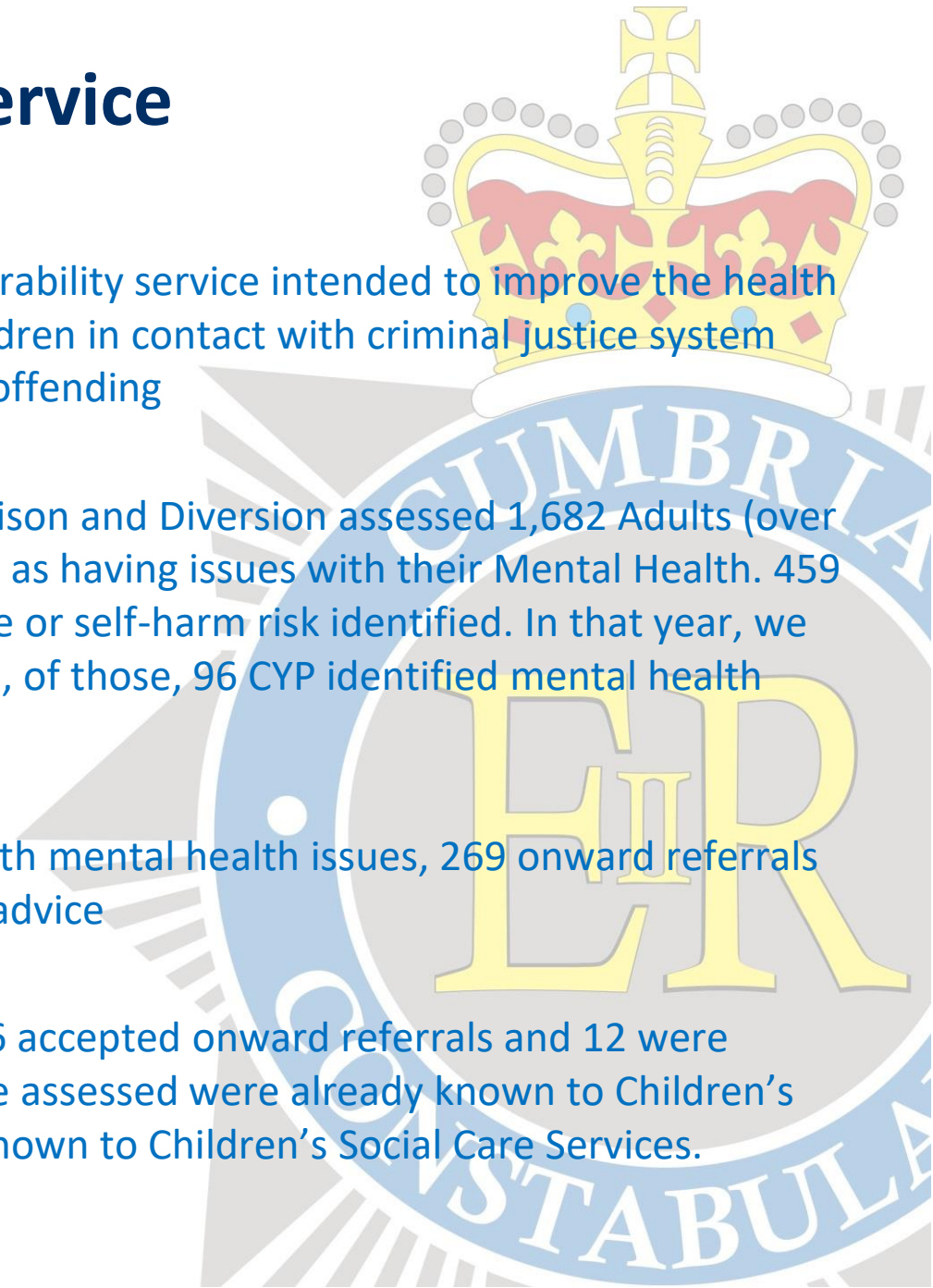
S 136 Detention- by Place of Safety



	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
136 Suite	244	365				
Forecast			443	568	693	819
YoY %Change		50%	21%	28%	22%	18%
Police Station/Custody	2	1				
Forecast			-1	-4	-6	-9
YoY %Change		-50%	-242%	176%	64%	39%
A&E	0	0				

Liaison and Diversion Service

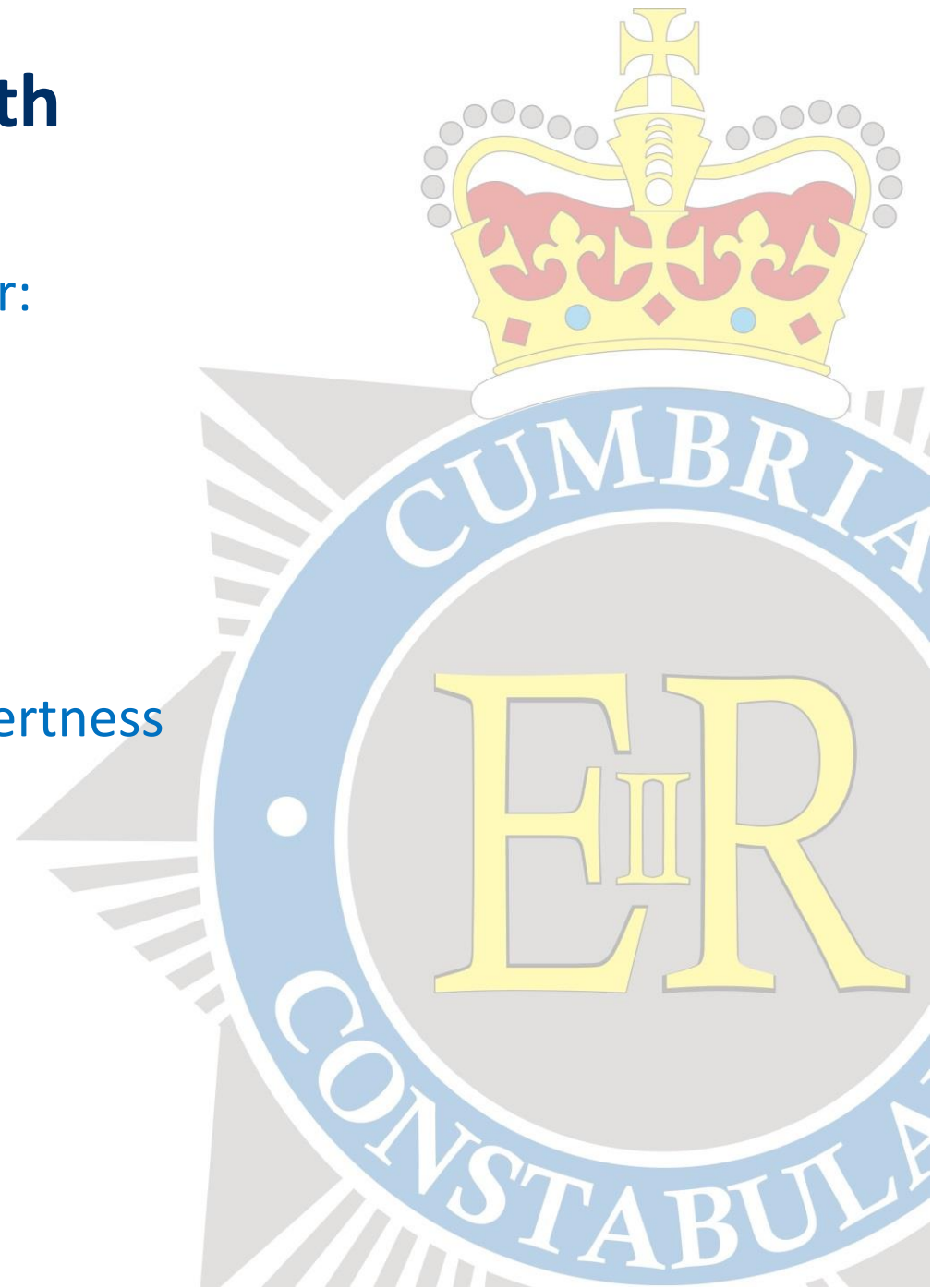
- Liaison & Diversion is an all age all vulnerability service intended to improve the health and justice outcomes for adults and children in contact with criminal justice system with an overarching aim of reducing re-offending
- Between April 2018 and March 2019 Liaison and Diversion assessed 1,682 Adults (over 18). 1,120 of those individuals identified as having issues with their Mental Health. 459 of those individuals had a current suicide or self-harm risk identified. In that year, we assessed 163 children and young people, of those, 96 CYP identified mental health issues within the assessment.
- Of those 1,120 people who identified with mental health issues, 269 onward referrals were made and 324 people were given advice
- Of the 96 Children and Young People, 26 accepted onward referrals and 12 were provided with advice. 46% of the CYP we assessed were already known to Children's Mental Health Services and 26% were known to Children's Social Care Services.



Training in Mental Health

Training provided in the last year:

- Student officers
- Formal force training days
- Bespoke Custody training
- NPT training days in suicide alertness



Mental Health resources and innovation

- Mental Health Liaison Officers
- Mental health / CJ Inspector
- Single Point of Access Line
- The Lighthouse / The Haven
- Freedom to Fly Project

- So what about street triage?



Partners, Funding and Governance

1. What is happening to the mental health economy?
2. What are the implications for policing in Cumbria?
3. What are we doing to minimise impact on demand?
4. What confidence is there that our voice is listened to?
5. How can we ensure appropriate funding and prioritisation?



HMICFRS recommendations

- Recommendation: By December 2019, forces should develop a better understanding of their mental health data, and the nature and scale of their demand. All forces should carry out a 24-hour snapshot exercise, using the new national definition of mental ill-health. Resolved.
- Recommendation: By August 2019, all forces should review their existing partnership mental health triage services to assess their effectiveness, and the environment they are operating in. Resolved.
- Recommendation : By August 2019, all forces should review their mental health training programmes, using the College of Policing learning standards, to establish whether they are giving their officers the right tools to understand and respond to people with mental health problems. Resolved.

