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**Enquiries to: Mrs P Zutic**  
**Telephone: 01768 217734 (op2)**

**Our reference: PZ**

**Date 17 October 2024**

**CUMBRIA POLICE, FIRE & CRIME COMMISSIONER'S PUBLIC ACCOUNTABILITY CONFERENCE**

The Police and Crime Commissioner's Public Accountability Conference will take place on **Friday 25<sup>th</sup> October 2024, at 13:00.**

The purpose of the Conference is to enable the Police, Fire and Crime Commissioner to hold the Chief Fire Officer to account for operational performance.

If you would like to join the meeting as a member of the public or press, please contact Paula Zutic on [paula.zutic@cumbria.police.uk](mailto:paula.zutic@cumbria.police.uk) Following the meeting papers will be uploaded on to the Commissioner's website.

**G Shearer**  
**Chief Executive**

**Attendees:**

Police, Fire & Crime Commissioner	- Mr David Allen (Chair)
OPFCC Chief Executive	- Ms Gill Shearer
Chief Finance Officer	- Mr Steven Tickner
Chief Fire Officer	- Mr Rick Ogden

# ***AGENDA***

## **PART 1 – ITEMS TO BE CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC**

**1. APOLOGIES FOR ABSENCE**

**2. URGENT BUSINESS AND EXCLUSION OF PRESS AND PUBLIC**

To consider (i) any urgent items of business and (ii) whether the press and public should be excluded from the Meeting during consideration of any Agenda item where there is likely disclosure of information exempt under s.100A(4) and Part I Schedule A of the Local Government Act 1972 and the public interest in not disclosing outweighs any public interest in disclosure.

**3. QUESTIONS FROM THE PUBLIC**

An opportunity (not exceeding 20 minutes) to deal with any questions which have been provided in writing within at least three clear working days before the meeting date to the Chief Executive.

**4. DISCLOSURE OF PERSONAL INTERESTS**

Attendees are invited to disclose any personal/prejudicial interest, which they may have in any of the items on the Agenda. If the personal interest is a prejudicial interest, then the individual should not participate in a discussion of the matter and must withdraw from the room unless a dispensation has previously been obtained.

**5. MINUTES OF MEETING**

To receive and approve the minutes of the Public Accountability Conference held on the 18<sup>th</sup> July 2024.

**6. PERFORMANCE**

To receive an update from Cumbria Fire & Rescue Service in relation to performance

**7. CFRS PREVENTION STRATEGY**

To receive and note a Cumbria Fire & Rescue Service presentation in relation to 'CFRS Prevention Strategy'.



NOT PROTECTIVELY MARKED



**CUMBRIA POLICE, FIRE & CRIME COMMISSIONER  
PUBLIC ACCOUNTABILITY CONFERENCE**

Minutes of the Public Accountability Conference held on  
Thursday 18<sup>th</sup> July 2024  
In the Community Room, FRS HQ

**PRESENT**

Police, Fire & Crime Commissioner – David Allen (Chair);

**Also present:**

OPFCC Chief Executive (Gill Shearer);  
Chief Finance Officer (Steven Tickner);  
Chief Fire Officer (Rick Ogden);  
CFRS Head of Safety & Assurance (Mark Clement);  
OPFCC Executive Support Officer (Paula Zutic) - taking minutes

Also in attendance – member of public

**PART 1 – ITEMS CONSIDERED IN THE PRESENCE OF THE PRESS AND PUBLIC**

**001. APOLOGIES FOR ABSENCE**

Apologies for absence were received from the Bluelight Collaboration Manager (Steph Stables);

**002. QUESTIONS FROM MEMBERS OF THE PUBLIC**

No questions had been received in advance of the meeting from any members of the public

**003. URGENT BUSINESS AND EXCLUSION OF THE PRESS AND PUBLIC**

There were no items of urgent business to be considered by the Committee.

**004. DISCLOSURE OF PERSONAL INTERESTS**

There were no disclosures of any personal interest relating to any item on the Agenda.



## 005. MINUTES

The Chair presented the minutes of the CFRS Public Accountability Conference held on the 15<sup>th</sup> February 2024 which had previously been circulated with the agenda. The minutes were agreed as an accurate record and signed by the Chair.

**RESOLVED,** that, the

- (i) Minutes of the CFRS Public Accountability Conference held on the 15<sup>th</sup> February 2024 be confirmed as a correct record and signed by the Chair;

## 006. PERFORMANCE

The presentation was given by the Chief Fire Officer.

### **Response Times (10/15 minutes)**

- Control limits have been applied for 10 minutes response times – During 2023/2024 the Service was within the expected range of performance. Where there has been a fall in performance (the lower control limit) this is predominantly linked to staff availability: on call staff taking their leave over the Christmas / summer holiday period.
- The response time target for 2024/2025 has changed – the Service will no longer look at the number of times it has met the target, rather it will look at the average response time. Currently, the average response time sits at 9 minutes 37 seconds.
- Control limits for the 15 minutes response time have also been applied – again, the Service is mostly within the expected range of performance.
- The response target for 2024/2025 has changed to the average on-call response time, which is currently at 12 minutes 53 seconds.
- The Service is overall performing very well.

### **Station Availability**

- Overall service availability dipped from June 2023 through to September 2023 as a result of on call availability. As a predominantly on call service, this heavily influences the overall service availability.
- CFRS availability is the second best in the country (behind Bedfordshire & Bucks).

### **Response Exercise Profile**

- This includes exercises undertaken with partners and other Fire and Rescue Services. The mix of categories is defined from 0-3 pumps to 10 pumps. 0.3 pumps is day to day business: i.e., a house fire. 10 pumps is a big commercial fire or wildfire.



- This has become more of a focal point in L&D around ownership of each exercise – L&D now hold all of the records in one place and data is collected centrally.

### **Prevention – Safe and Well Visits**

- Changed target from 10,000 to 8,000 following feedback from HMICFRS. In 2023/2024, the Service exceeded the target. Target for 2024/2025 remains 8,000.
- Targeted home safety visits are in a stronger place due to investment; recruitment; and sickness issues being worked through.
- Performance from January has improved significantly and will be sustained.

### **Referrals**

- The Service priorities high risk referrals received from other agencies. If the Service receives a low-risk referral, then it refers the organisation to an online tool designed to provide appropriate advice and information.
- The Service triages the S&W visit referrals to ensure they are only visiting high risk individuals.

### **Demand Profile**

- indicates an increase in 'other special service' – helping other agencies from 181 to 240: +32.6%.
- Question: What is the Service doing to making sure that referrals from other services are appropriate? An example was given of bariatric cases as Cumbria was the highest in the country for bariatric extractions. While the numbers aren't huge there is also a challenge that the Service has a role to assist if required to do so. There is now a process in place with NW Fire Control to go through in order to mobilise an appliance and it is an essential part of the criteria that NWS are already in attendance at the incident.
- The Service has also seen an increase in secondary / all fires (12.8% and 8.6% respectively).
- \*Although the number of total fires increased in 2023/2024 when compared to 2022/2023, the Service was still below its target. There was a spike in June 2023 as a result of deliberate fires in Barrow (ASB related)
- Towards the end of 2023/2024, the Service saw a fall in the number of deliberate fires, which correlates with pro-active prevention work and the prevention strategy.
- Dwelling false alarms are always attended (this includes specialist support accommodation)

### **Protection Fire Audits**

- A 3-year inspection programme to 2027 reviews risk across the county.
- There was a dip in performance in Feb/March 2024. This was as a result of staff sickness and recruitment issues (discussed at Fire Executive Board in May 2024).
- The Commissioner was assured that the Chief Fire Officer is aware of the issues; an action plan is in place; and review dates are set.



### **Building Regulation Requests**

- dealt with 95% on target.
- The timeframe to complete requests is 28 days / 14 days to respond.
- This is a statutory requirement and CFRS have no control over the timescales or the volume.
- The skill set required to complete a building regulation request is the same as an Inspector.

### **Sickness**

- Levels are within target and slightly down from previous year.
- Long term absence has reduced drastically this year (from 10 down to low single figures).
- The Head of People has been tasked to carry out a review of the appraisal system and improve compliance rates.

### **Hourly Availability**

- Availability rates are as expected, this is common for all on-call services. On call firefighters are not available during the day as they leave to go to work; home at night.
- The recent intake of new recruits has given a big uptick in on call rates and in turn has helped availability and response times.

### **High Risk Audits of Buildings**

- not on target, more work needs to be done.
- 97.7% of station audits are up to date.
- Fire risk assessments cover electricals; escape routes etc.
- A specialist qualification is required to audit high risk – currently only 2 x officers hold the high-risk qualification.
- Information will be shared with PR so that work is not duplicated.

### **Road Traffic Accidents**

- Work is ongoing with the Police to share information.
- MC & SS to liaise over a technical issue relating to accessing a power BI.

Following a discussion, the report was noted.

**RESOLVED,** that

- (i) The report be noted;



## 007. THEMATIC PRESENTATION – COMMUNITY ENGAGEMENT

The presentation was given by the Chief Fire Officer.

The purpose of the presentation is to provide assurance that the Service understands the needs of the communities across Cumbria and is targeting its engagement efforts where they are most needed, as well as having the greatest impact.

Community Engagement is a good news story and has undergone a complete review. All information is now captured and can be used to provide tangible evidence to HMIC. We can understand the data and it can be linked to targeted campaigns.

New metrics are more straightforward and are aligned to HMIC indicators. Going forward it was agreed that the previous 12 months figures would be used for comparison.

A holistic approach is now being used for engagement; prevention; fire safety; protection; and response.

Strategies have been re-written with sub plans included. It is critical that staff understand the strategies – they are public facing documents.

National campaigns follow NFCC guidance, but are not always relevant to the demographic in Cumbria. Partnership working is working really well.

Bonfire night has not been an issue for 20 years, a one size fits all campaign sits around it but is not bespoke to Cumbria.

Campaigns are social media led (not on Tik Tok). This moves at pace and allows us to choose the messaging to target the demographic (e.g. electric blankets; water safety).

There has been a re-refresh of the Water Safety Partnership following a spate of drownings in Cumbria over the last 2 summers.

The Cadet programme mirrors the Police Cadet programme and is a national model. This is a priority area for the Chief Fire Officer, who would like to develop pathways to on-call or whole-time firefighters.

The Home Office would like to use the work carried out in Cumbria as an example nationally.

Engagement impact has been broken down onto a heat map with the ability to drill down to see the type of engagement etc. This is much more user friendly and engaging than simply having information on a spreadsheet.



NOT PROTECTIVELY MARKED



The Commissioner was content that while there is still some work in progress and some significant improvement in other areas he is assured that the Chief Fire Officer has a plan in place to deal with any gaps (such as around protect / prevent).

Following a discussion, the report was noted.

**RESOLVED,** that

- (i) The report be noted; and
- (ii) Going forward, the previous 12 months metrics figures would be included for comparison.

**Meeting concluded at 16:30**

**Signed:** \_\_\_\_\_ **Date:** \_\_\_\_\_



# Cumbria Fire & Rescue Service

## Public Accountability Conference Performance update



# Introduction

- Service KPIs
- Numerical Comparisons





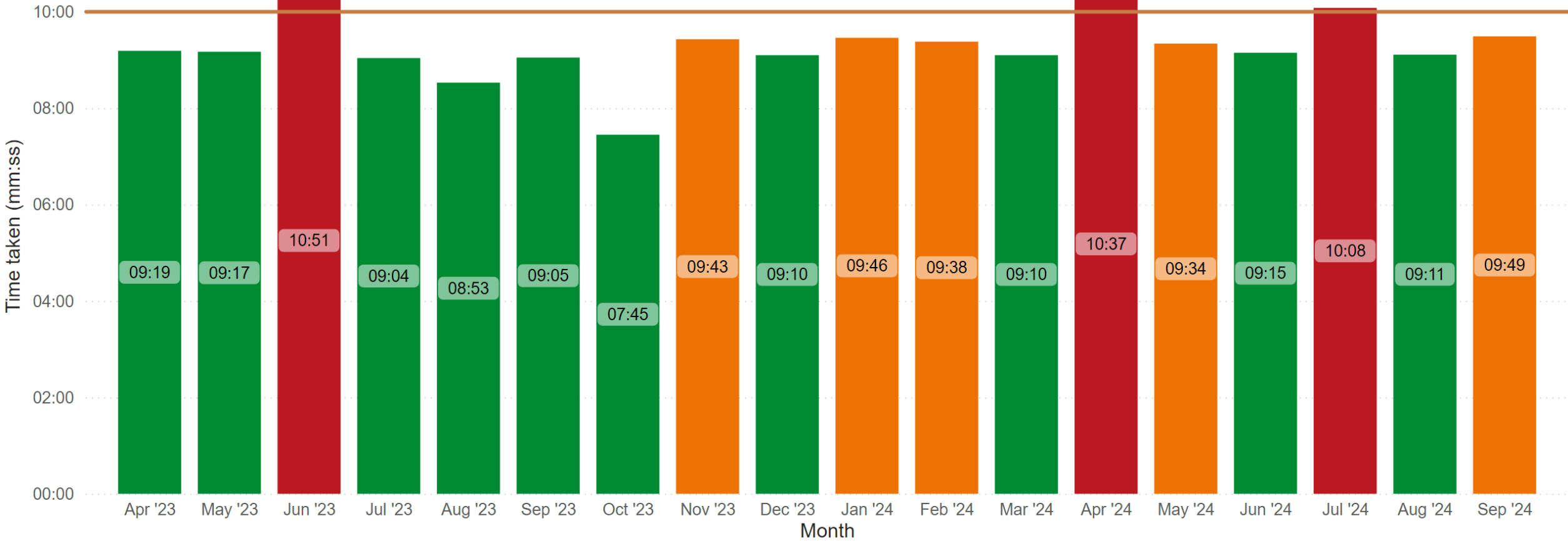
Type

All

# Service Average Response Time (All Fires)

12 Month Average

09:32





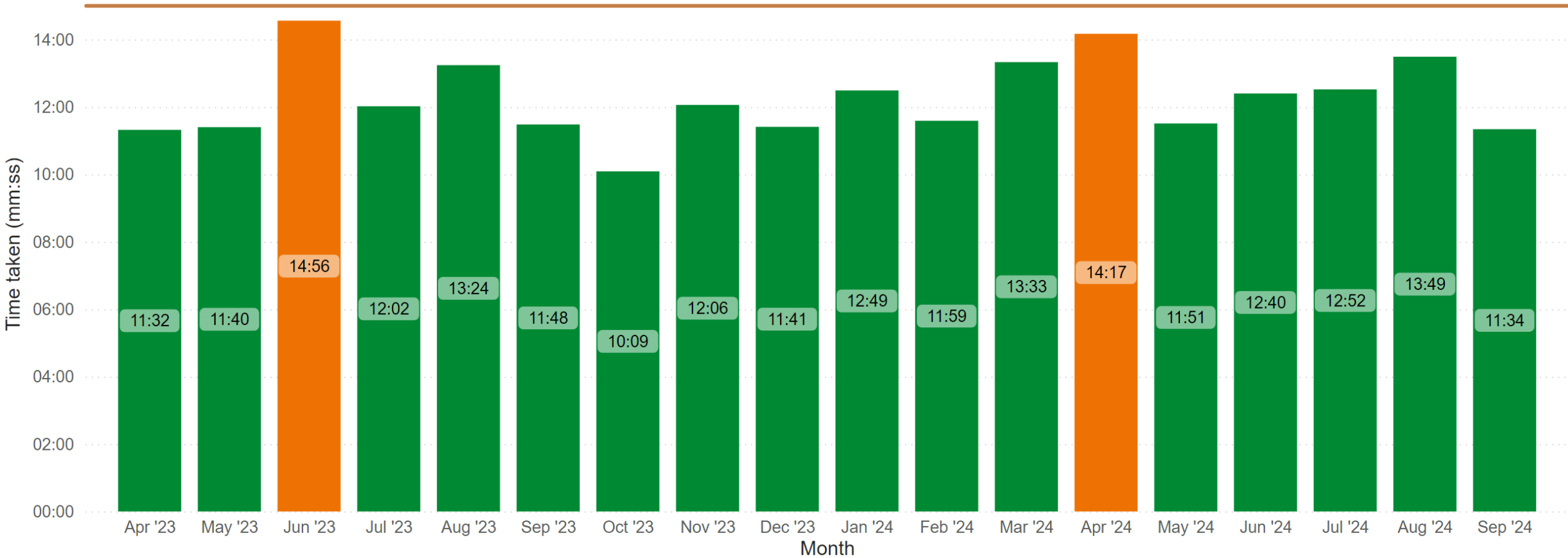
Type

All

# On-call Average Response Time (All Fires)

12 Month Average

12:33

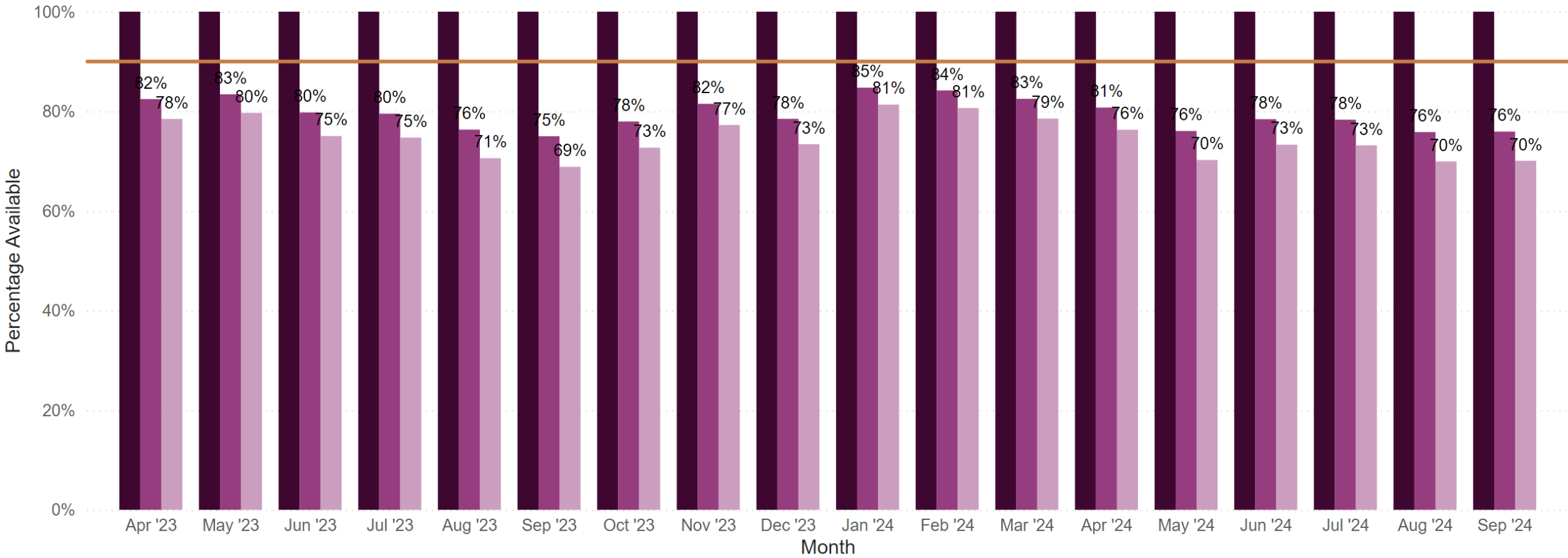




# Availability by Month

It is assumed Wholtime are available 100% of the time

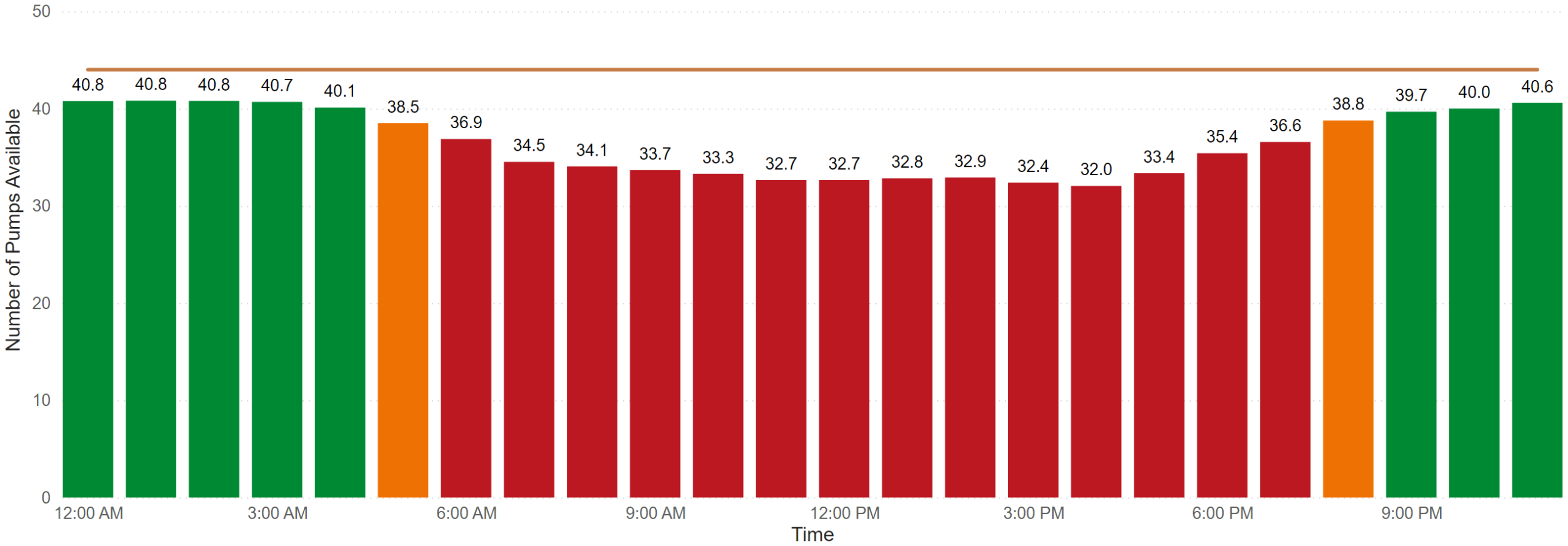
● Wholtime ● Service ● On-call





# Availability by Hour

Showing the average number per hour for Oct 23 - Sep 24





Day Type

All

# Availability by Hour x Day

Showing the number of appliances off the run per hour per day for Oct 23 - Sep...

Date (default is most recent first)

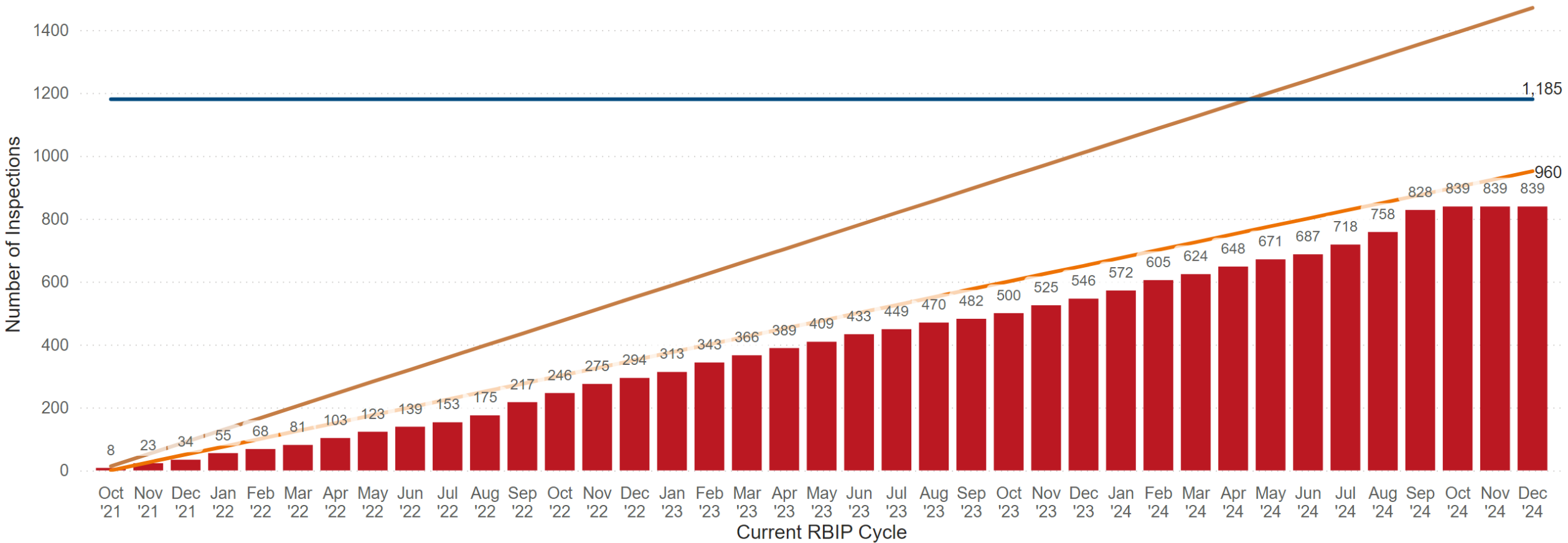
00:00 01:00 02:00 03:00 04:00 05:00 06:00 07:00 08:00 09:00 10:00 11:00 12:00 13:00 14:00 15:00 16:00 17:00 18:00 19:00 20:00 21:00 22:00 23:00

Date	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
30 Sep '24	2	2	3	3	5	6	7	10	13	11	8	8	9	8	8	8	11	9	6	5	2	2	2	2
29 Sep '24 - Weekend	9	9	10	8	10	11	13	12	11	13	11	17	20	18	14	13	12	12	11	9	4	4	4	4
28 Sep '24 - Weekend	3	4	3	3	3	3	4	8	9	14	17	15	16	16	17	15	18	18	13	15	11	11	12	12
27 Sep '24	1	1	1	1	1	5	10	11	12	9	7	9	8	6	7	9	10	8	10	9	6	6	5	4
26 Sep '24	0	0	0	0	2	5	6	13	15	14	15	11	11	8	10	12	12	10	8	8	4	2	2	1
25 Sep '24	1	1	1	1	2	4	7	13	12	13	13	11	7	10	12	14	14	9	7	6	3	2	3	0
24 Sep '24	1	1	1	1	2	3	9	14	15	13	13	10	10	7	9	11	13	11	6	7	3	2	2	2
23 Sep '24	3	3	3	3	4	7	12	13	11	8	8	9	9	10	7	8	10	9	5	4	2	2	2	2
22 Sep '24 - Weekend	15	13	13	13	12	14	15	13	14	17	16	19	21	17	15	15	17	13	14	12	7	5	5	4
21 Sep '24 - Weekend	5	5	5	5	6	6	7	8	10	14	17	16	15	18	20	18	21	21	21	22	19	18	18	16
20 Sep '24	2	2	3	3	4	7	13	15	12	15	15	14	16	19	18	20	20	15	8	7	8	5	5	5
19 Sep '24	3	3	2	3	3	4	9	13	13	12	13	14	10	11	13	17	12	13	9	9	6	3	3	2
18 Sep '24	2	2	3	3	3	5	9	13	11	11	9	10	11	9	10	14	14	12	10	13	5	4	4	3
17 Sep '24	2	2	1	1	2	6	10	13	12	10	10	9	10	9	13	13	15	13	10	8	5	2	2	1
16 Sep '24	5	5	5	5	8	10	12	15	15	13	11	12	10	10	9	11	8	11	9	9	5	2	2	1
15 Sep '24 - Weekend	12	11	9	9	10	11	13	15	17	18	13	14	15	14	14	13	12	11	8	7	4	4	3	4
14 Sep '24 - Weekend	5	5	5	5	6	5	6	9	11	12	13	15	16	17	15	15	16	17	15	14	17	15	15	13
13 Sep '24	4	4	4	4	4	6	9	9	9	8	8	6	8	7	10	11	12	11	10	11	8	8	8	6
12 Sep '24	4	4	4	5	5	9	9	12	12	10	10	11	12	12	14	15	17	16	9	9	6	6	5	3
11 Sep '24	1	1	1	1	1	4	7	12	12	9	8	8	7	9	8	10	10	11	8	5	4	3	3	3
10 Sep '24	2	2	2	1	2	4	7	11	12	15	11	13	12	11	10	11	13	14	7	7	2	1	1	0
09 Sep '24	3	3	3	2	3	6	8	10	11	10	10	9	11	11	9	9	11	10	7	6	4	3	3	2
08 Sep '24 - Weekend	5	5	4	4	8	9	7	9	11	16	19	19	22	21	18	19	18	15	10	10	8	7	7	4
07 Sep '24 - Weekend	6	6	6	6	7	8	7	9	12	15	19	21	22	21	20	19	19	20	19	20	13	9	8	5
06 Sep '24	2	2	2	2	4	4	9	10	6	9	10	10	10	10	9	10	10	11	11	10	10	10	10	7



# Cumulative High Risk Audits

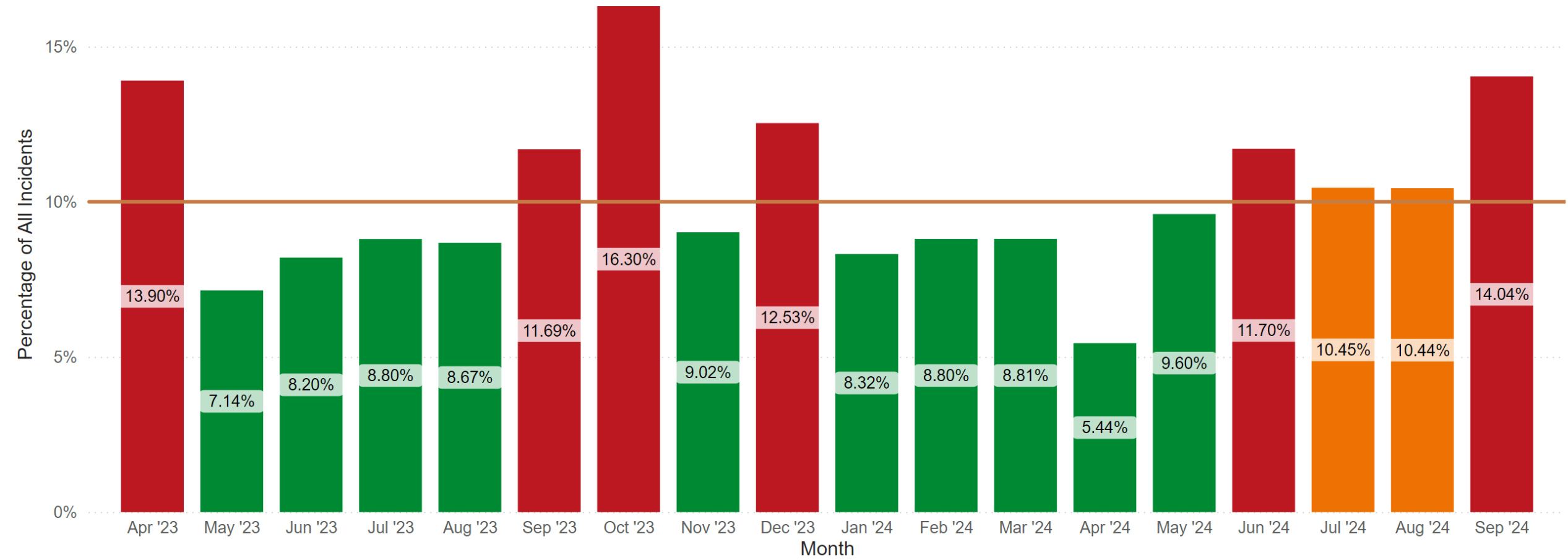
● Cumulative High Risk Audits ● Cumulative Equal Monthly Target ● Revised RBIP - High Risk ● Achievable target based on restructure





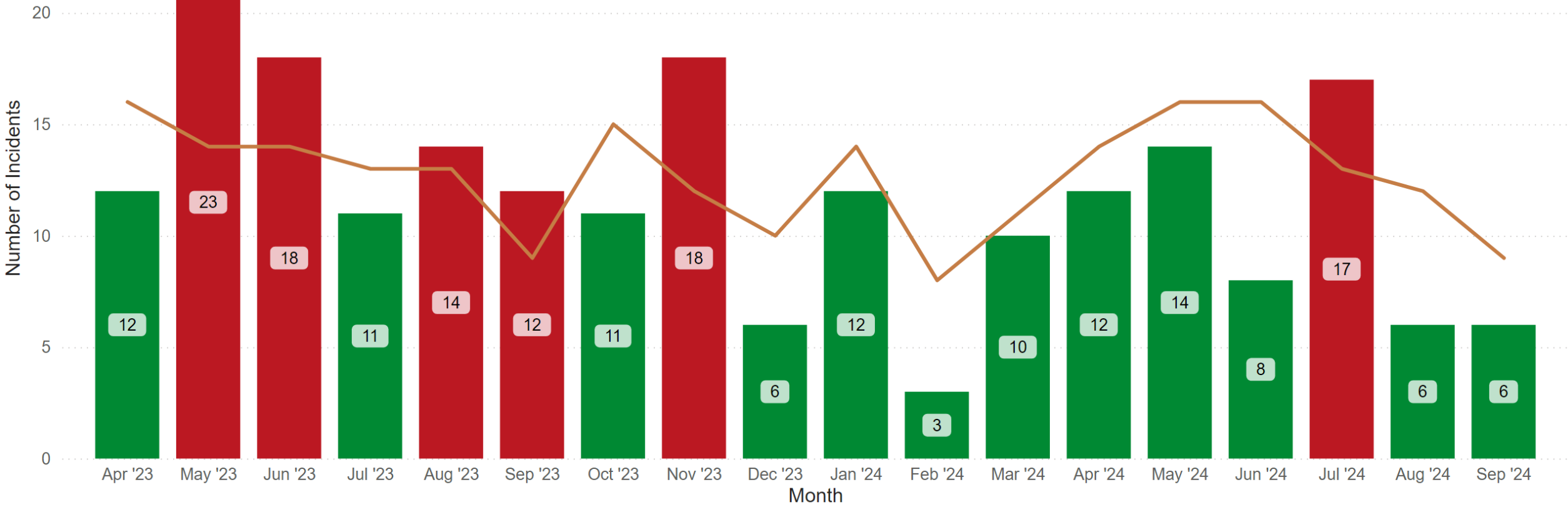


# Commercial False Alarms (Attended)





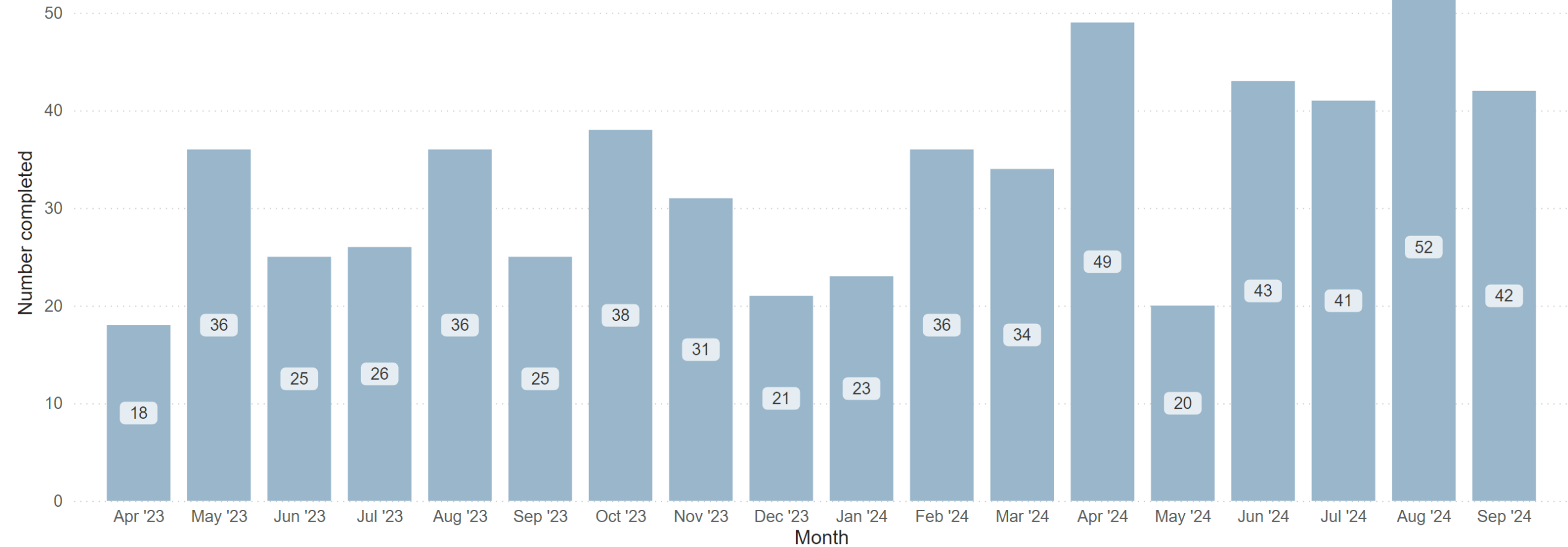
# Commercial Fires





# Building Regulations

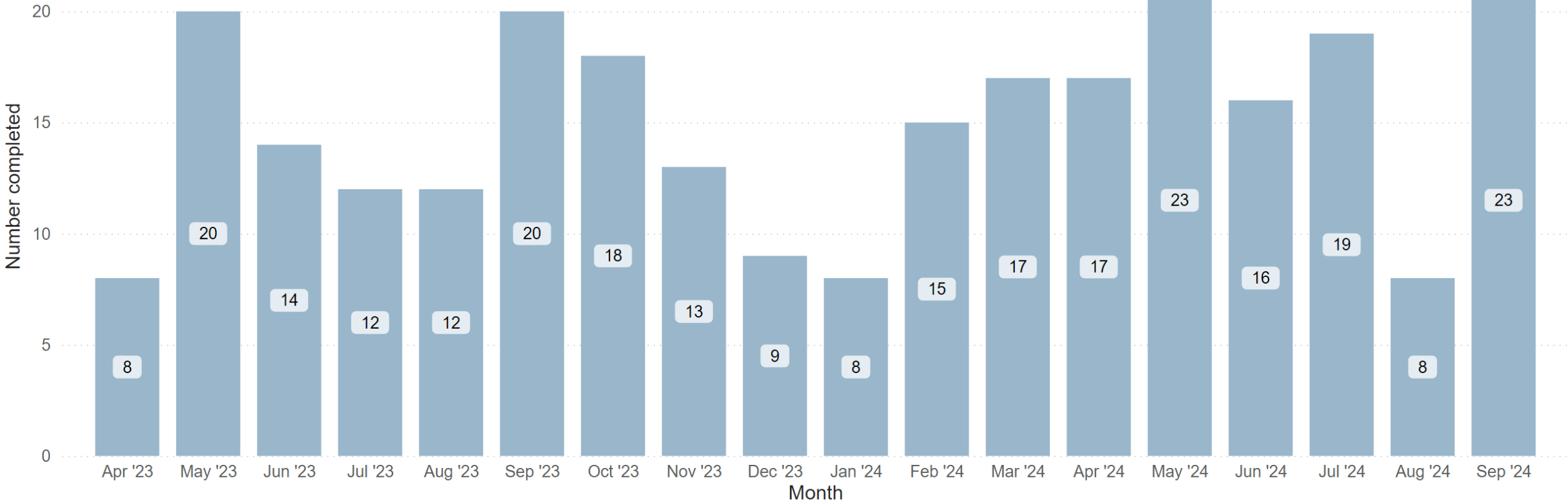
Percentage Complete on Time  
94.1%





# Licensing Regulations

Percentage Complete on Time  
95.2%





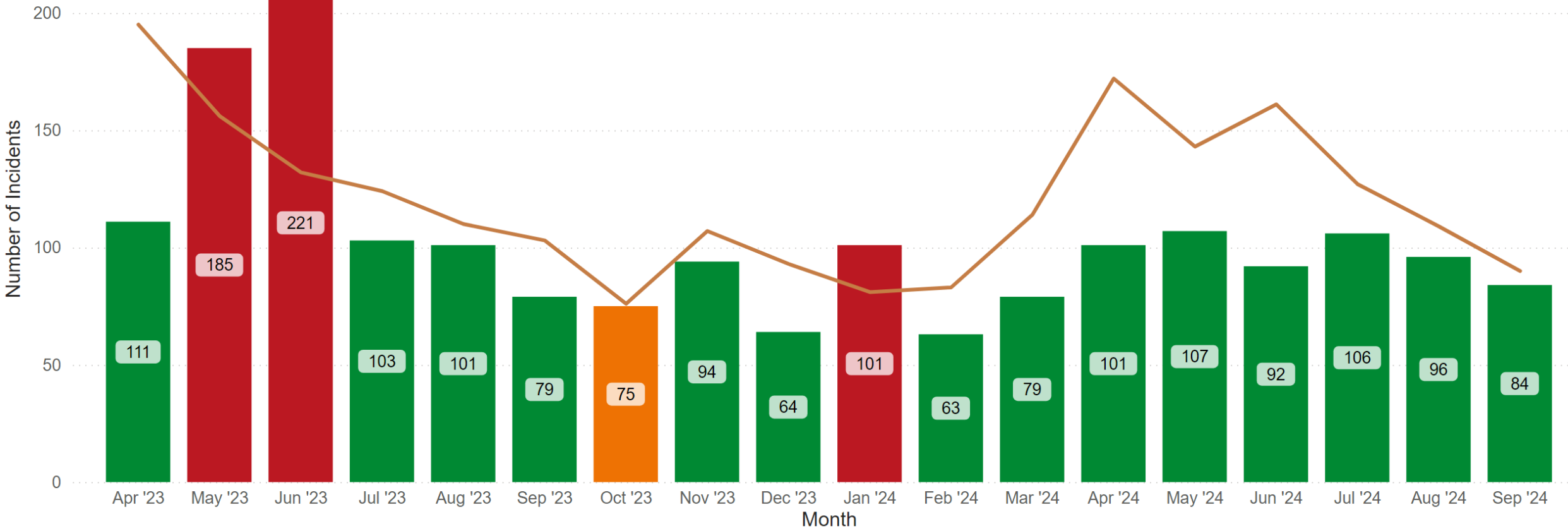
Type

All

Cause

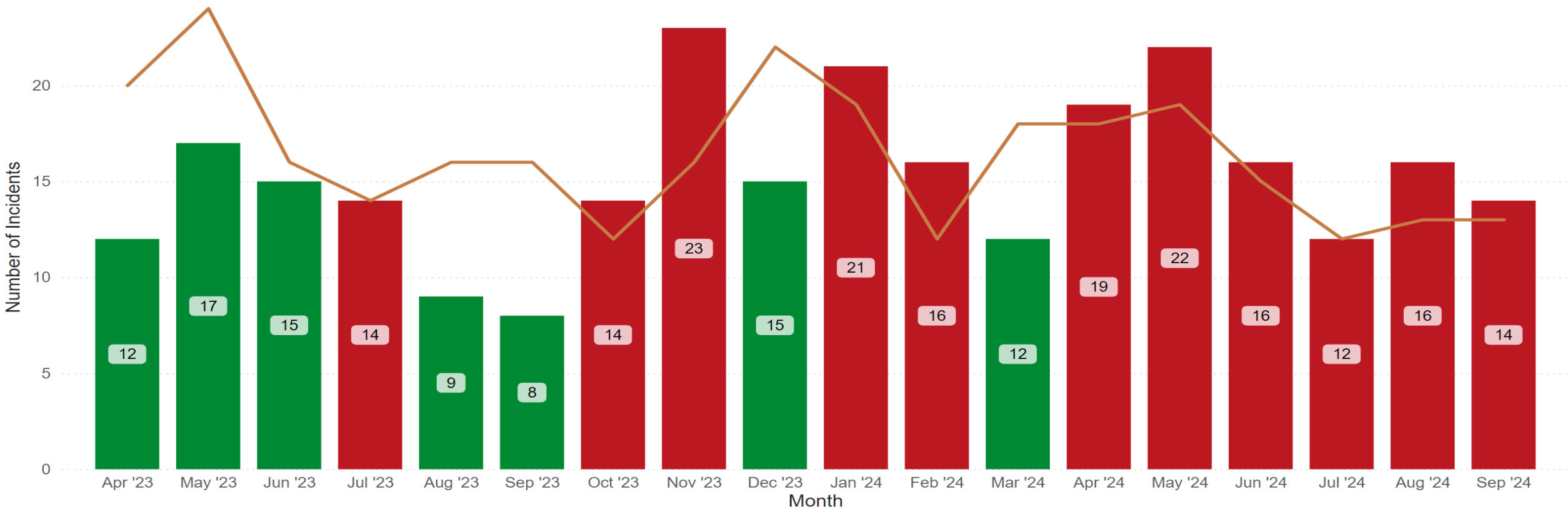
All

# Fires





## Accidental Primary Dwelling Fires



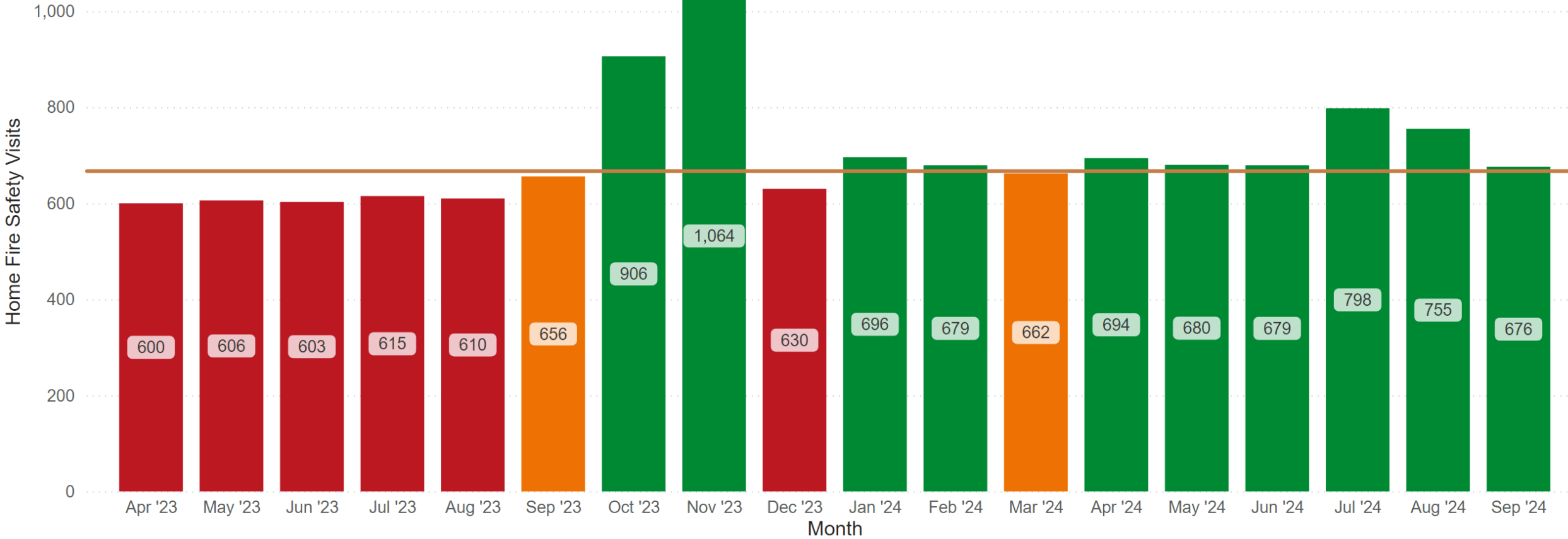
Data Source(s): IRS+ (automatic)

Currently this year we have seen 2 fatalities and 10 serious injuries



# Home Fire Safety Visits

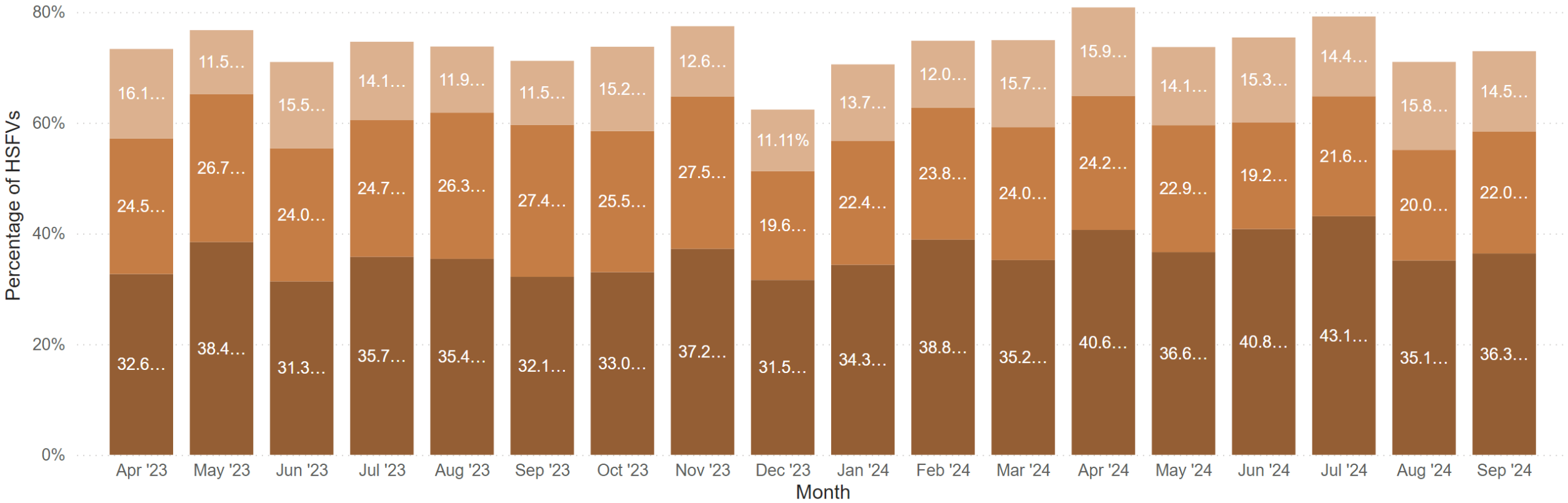
Total HSFVs so far for 2024/25  
**4,282**





# Targeted Home Fire Safety Visits

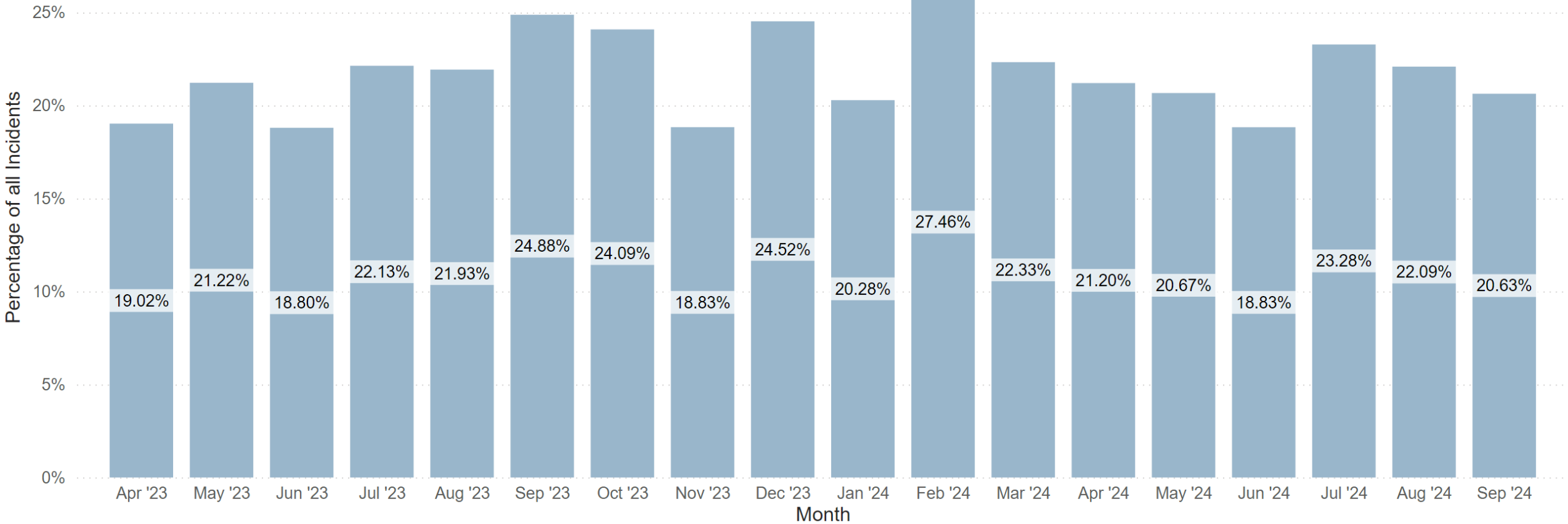
● 65+ Years Old & Disabled ● 65+ Years Old & Not Disabled ● Under 65 & Disabled





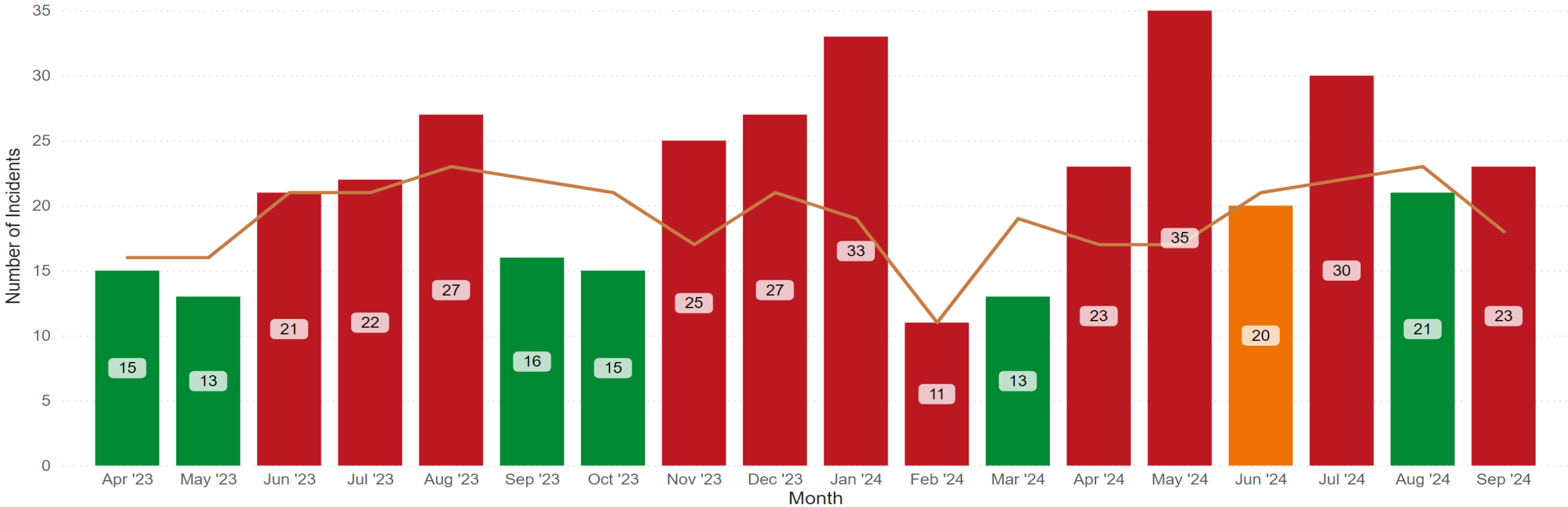


## Dwelling False Alarms (Attended)



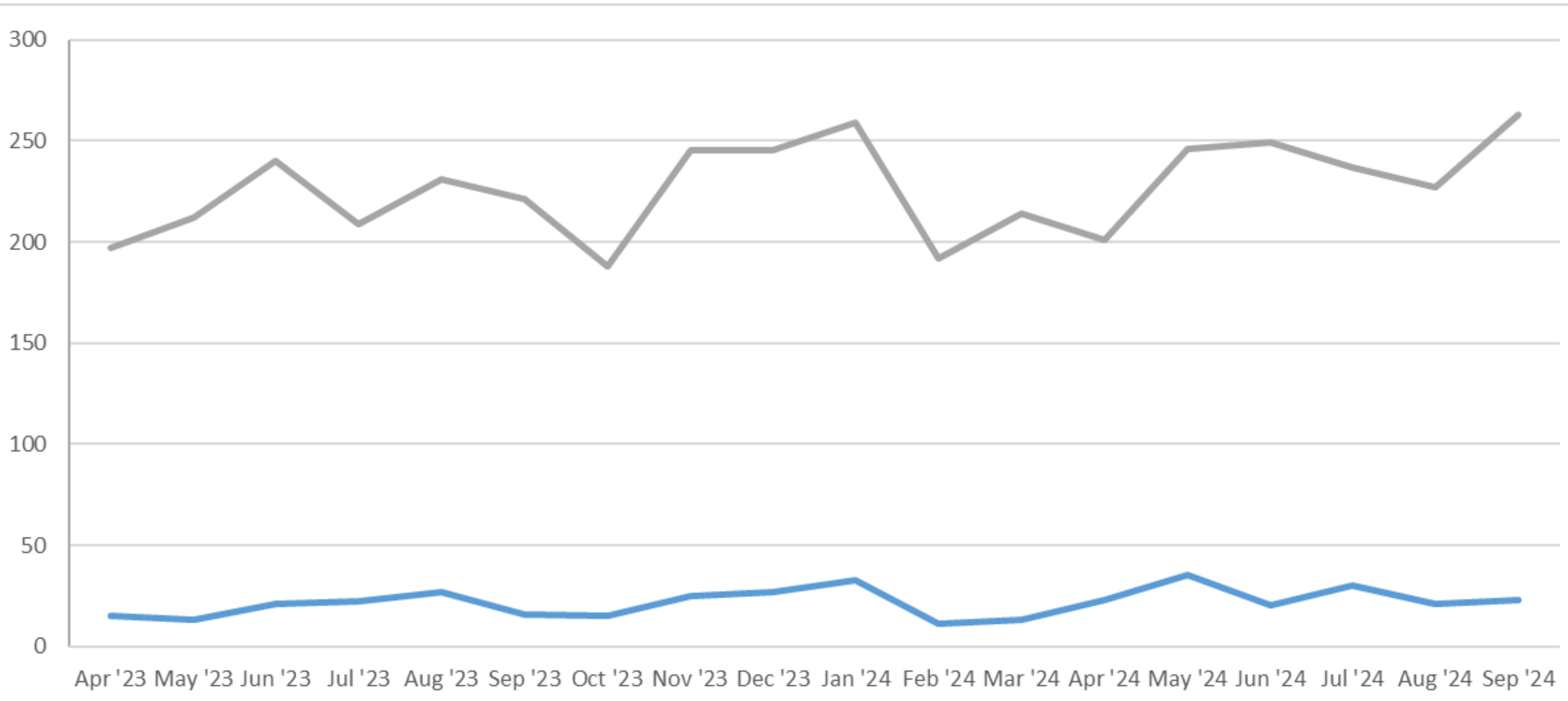


# Road Traffic Accidents



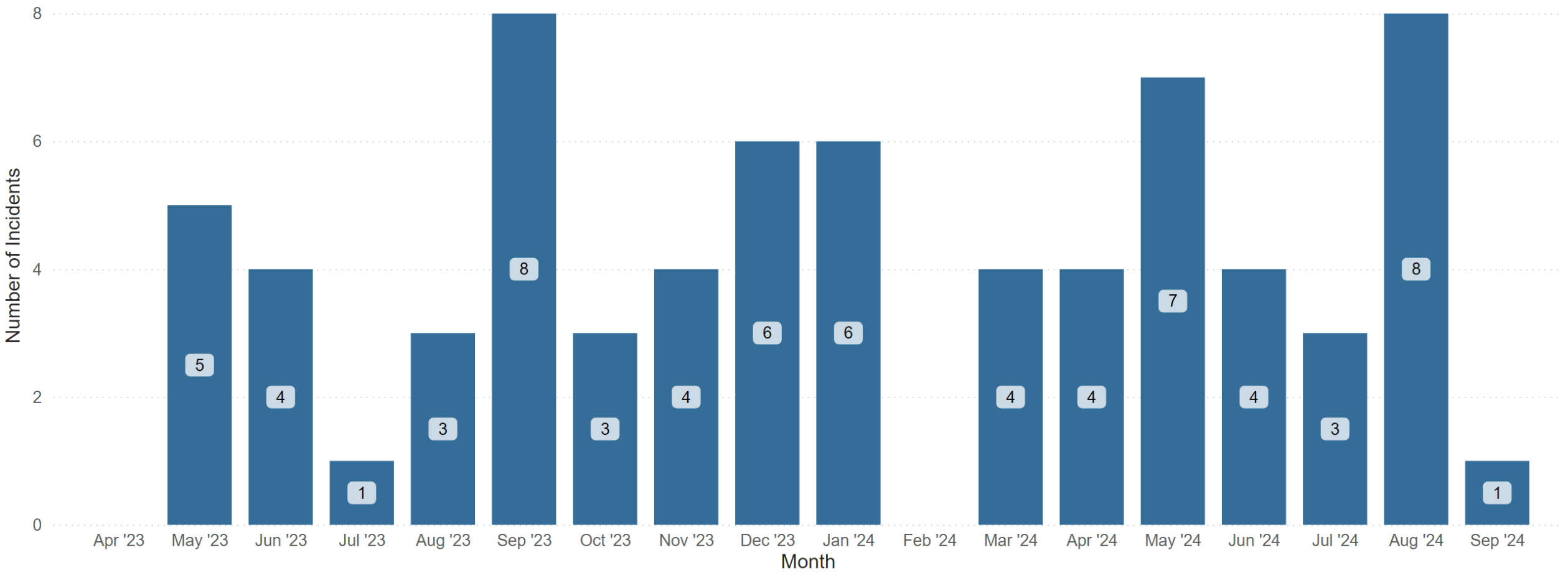
Data Source(s): IRS+ (automatic)

Currently CFRS attend approx. 9% of all Road Traffic Collisions in the County



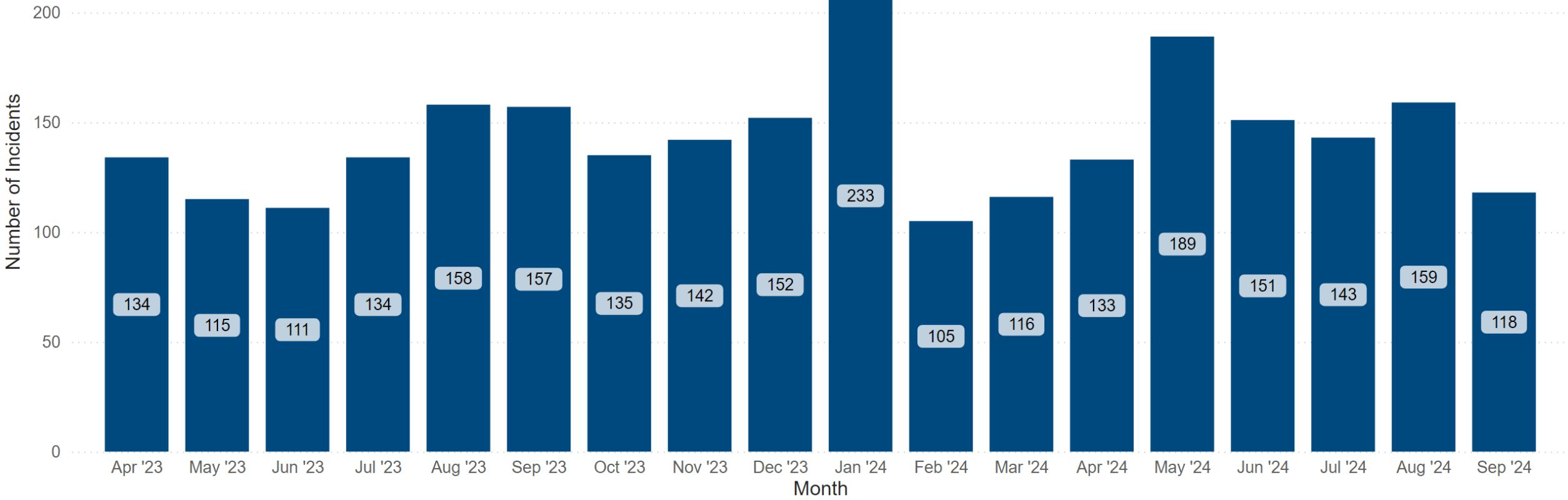


# Water Rescues



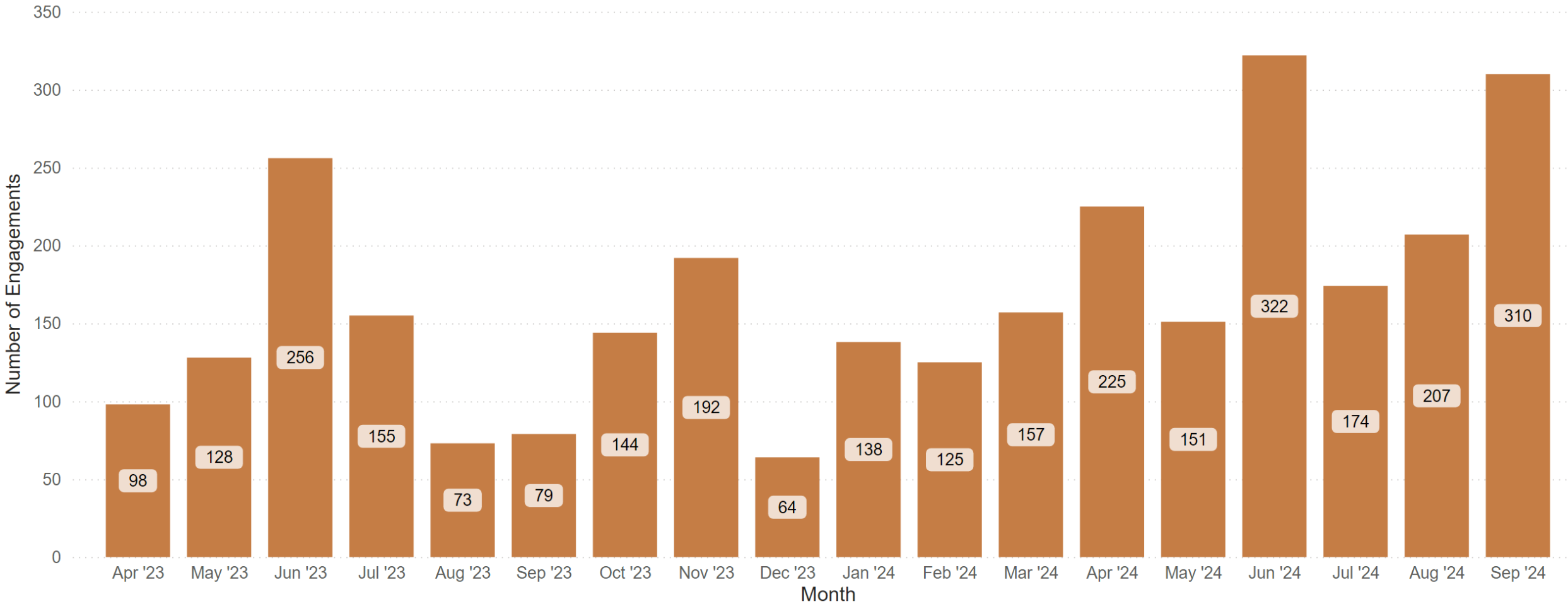


# Non-Fire Incidents





# Community Engagements



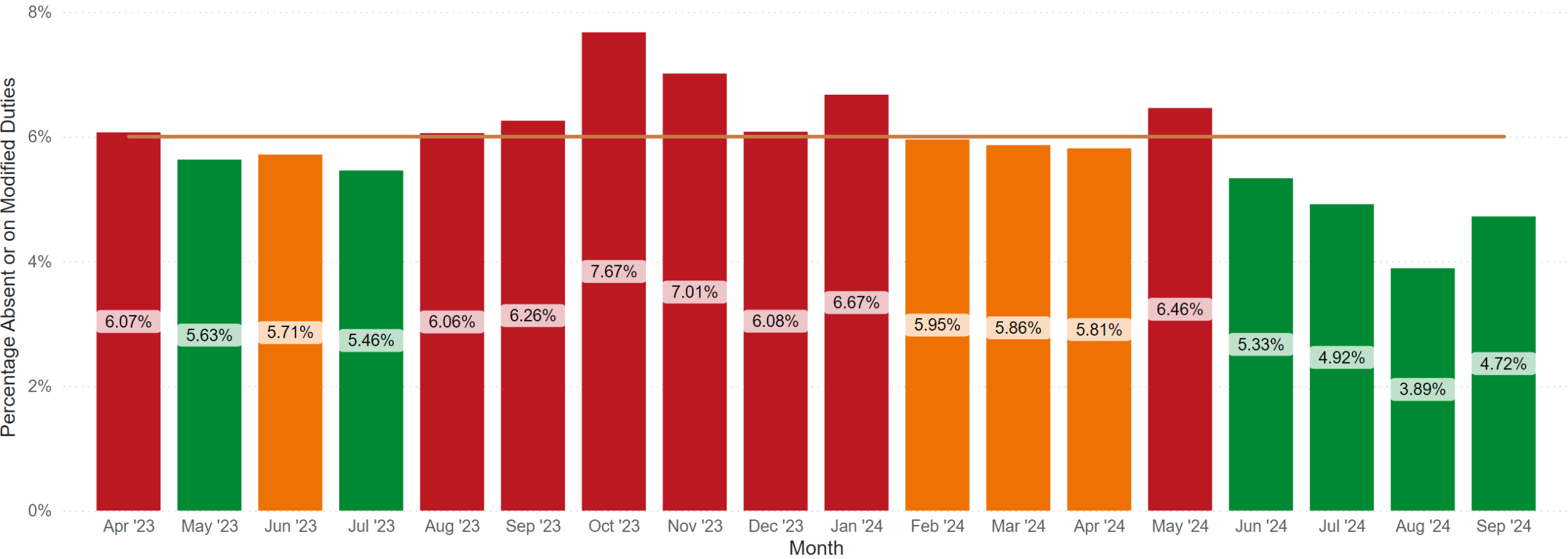


Group

Service

# Service Absence

● Percentage Absent or on Modified Duties ● Target



# Numerical Comparisons





# Numerical Comparisons

Thematic	Measure	Baseline 2023/24	Current FY Apr-Sep	Previous FY Apr-Sep	Local Target	Change	Direction of Travel	Comparison to other FRS
Response	The service average response time (All fires)	09:18	09:44	09:24	10 Minutes	0:20	↔	Cumbrias response time, currently places it mid table of all predominately rural services
	The on-call average response time (All fires)	12:18	12:49	12:33	15 Minutes	0:16	↔	
	Service availability.	80.5%	77.6%	79.4%	90%	-1.8%	↔	Cumbria currently ranks 5th out of 13 services
	On-call availability	76%	72.0%	74.7%	No Target Set	-2.7%	↔	Currently ranked 6th out of 13 Services
Protection	Number of high-risk audits delivered	235	180	93	RBIP completed over 3 year period	94%	↑	
	Percentage of commercial false alarm	10.2%	10.3%	9.7%	10%	0.6%	↔	
	Total number of commercial fires	150	63	90	80	-30%	↓	
	Total Percent of building regulations consultations completed on time	95.1%	94.1%	93.4%	95.0%	0.7%	↔	
	Total Percent of licensing regulations completed on time	94.0%	95.2%	91.9%	95.0%	3.3%	↔	



# Cumbria Fire & Rescue Service

Thematic	Measure	Baseline 2023/24	Current FY Apr-Sep	Previous FY Apr-Sep	Local Target	Change	Direction of Travel	Comparison to other FRS
Prevention	Total number of fires	1,275	582	800	802	-27.3%	↓	
	Total number of accidental primary dwelling fires	176	98	75	90	30.7%	↑	
	Total number of fire related casualties and fatalities	22	11	9	No Target Set	22.2%	↑	
	Total number of Home Fire Safety Visits	8,327	4,282	3,690	4000 (Pro rata)	16%	↑	Cumbrias level of HFSVs place it 8th nationally when compared to the latest HMICFRS data
	Percentage of targeted Home Fire Safety Visits (Vulnerable People)	73%	76%	73%	No Target Set	3%	↔	
	Percentage of dwelling false alarms (attended)	22.1%	21.2%	21.3%	No Target Set	-0.1%	↔	
	RTCs	238	152	114	118	38	↑	
	Total number of water rescues	44	27	21	No Target Set	28.6%	↑	
	Total number of non-fire incidents	1,692	890	809	No Target Set	10%	↑	
	Total number of community engagement activity	1,599	1,388	789	No Target Set	75.9%	↑	



# Cumbria Fire & Rescue Service

Thematic	Measure	Baseline 2023/2024	Current Position Last 12 months (Apr-September) 2024/25)	Previous Position Previous 12 months (April-September) 2023/24)	Local Target	Change	Direction of Travel	Comparison to other FRS	Additional Commentary to explain performance
Health & Safety	Total number of all personal accidents (Inc Non Injury)	24	19	15	13	4			Due to the small numbers it is hard to measure performance against target. The Service has identified an issue with ASEs involving vehicles and worked with the driver training team to deliver a focussed training package. This has had the effect of reducing incidents in the year to date.
	Total number of personal accidents (Injury Absence) including RIDDOR	3	3	2	2	1			
	Total number of vehicle damage incidents / Blue Light	12	6	10	5.5	-4			
	Total number of vehicle damage incidents / low speed manoeuvres	4	2	0	3	2			
	Total number of vehicle damage incidents / other	5	1	4	No Target	-3			
	Total number of vehicle damage incidents / routine activity	7	4	4	3.5	0			
	Total number of property and equipment damage	1	2	0	1.5	1.5			
	Total number of near misses	10	6	6	No Target	0			
	Total number of violent / aggression offences towards staff	4	2	4	No Target	-2			
	Total number of incidents involving members of the public	3	3	1	No Target	2			
Total number of RIDDOR dangerous occurrences	1	0	0	No Target	0				
Service Absence	Level of service absence - Wholetime	5.8%	5.9%	4.4%	6.0%	1.5%	↔	Comparator data not available due to different methodologies being used across Services	For the last four months, the Service has hit its absence targets. This is the first time this has happened and is due to the considerable efforts of the HR team
	Level of service absence – On call	6.4%	4.9%	6.5%	6.0%	-1.6%	↔		
	Level of service absence - Greenbook	4.5%	4.4%	4.7%	6.0%	-0.3%	↔		





# Cumbria Fire & Rescue Service

## Prevention Strategy 2024-2026

Making Cumbria a safer place for all

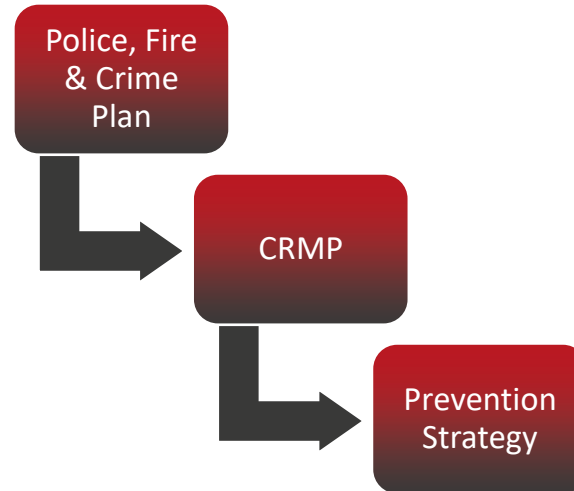
[cumbriafire.gov.uk](http://cumbriafire.gov.uk)



# Introduction

Section 6 of the Fire and Rescue Services Act 2004 outlines the responsibilities of fire and rescue authorities to provide information, publicity, and encouragement regarding fire prevention and safety measures.

CFRS discharge this through:



# Prevention Structure



# Objective One- Reduction of APDF, injuries and fatalities.

## Where we were

### June 2023

Outstanding by date	
Over 12 Months	220
Over 6 Months	244
Over 3 Months	378
Below 3 Months	1274
<b>Total Outstanding</b>	<b>2116</b>

## Where we are

### September 2024

Outstanding by date	
Over 12 Months	0
Over 9 Months	0
Over 6 Months	9
Over 3 Months	125
Below 3 Months	795
<b>Total Outstanding</b>	<b>929</b>

- ☒ No intervention process – revisiting up to 9 times
- ☒ Process now in place – 3 attempts – handed back to referral agency
- ☒ No training for crews
- ☒ Training to be rolled out November 2024





# Objective One- Reduction of APDF, injuries and fatalities.

## Cumbria Fire & Rescue Service

### Home Safety Plan

2024/25

#### Introduction

This plan is predicated on the Prevention strategy 2024/2026. This plan outlines the tangible outcomes CFRS will achieve specifically relating to the Home Fire Safety activities. Home safety is the responsibility of all employees within Fire and Rescue Services. It is a function that is discharged by all operational crews and by the Community Safety Advisors within the Prevention team.

#### Home Safety Overview

The structure around Home Fire Safety Visits is that the Prevention Department sets the content of the Home Fire Safety Visit (HFSV) which is currently in line with the Person-Centred Approach from NFCC and the overall number of visits that CFRS will complete annually. To achieve this target HFSV's are completed by Wholesale Operational crews, Community Safety Advisors, On-Call Support Crew Managers and On-Call Operational crews.

#### Vision Statement

Our aspiration is zero fire related deaths within Cumbria, and we are constantly striving to reduce all accidental dwelling fires.

#### Outcomes

##### Target one - Home Fire Safety Visit Target

CFRS will deliver a minimum of 8000 Home Fire Safety Visits from 1st April 2024 to 31st March 2025. These will be delivered by CSA's (30 per CSA per month), Wholesale operational crews (20 per watch per month) and On-Call Support managers (6 per ODC/CA per month). On-call stations will undertake HFSV (following training) post any attendance at a domestic property (see SI xxx)

##### Target two - Intelligently target those most at risk from fire in the home

CFRS will ensure that those with vulnerabilities which, in line with NFCC guidance, shows that they are more at risk from fire are prioritised for a HFSV. This will be achieved through use of [SafeLinks](#) for members of the public and a robust system for partners to refer individuals to CFRS.

referral process for public and partners to use the public as the primary route for those wishing to access [SafeLinks](#) will assist in prioritising the most vulnerable in the

options for partners to refer individuals into CFRS and ensure

#### Intervention process

it practice across the sector, an efficient and clearly defined I contact with the service to completion of a visit.

#### Revisit process

reach to revisiting premises to repeat a HFSV. The aim being to i have already been controlled which will allow time to be re identified as still being at risk of fire.

#### Quality assurance HFSV and to explore and inform the Interventions and accidental dwelling fires

HFSV and those that deliver them for the community to ensure or the public and up to date and in line with current best

#### Fire harm index for Cumbria with the aim of further most at risk of harm from fire in our communities

vidence-based Fire Harm Index system to assist with accurately is within Cumbria.

Target one - Home Fire Safety Visit Target

Target two – Intelligently target those most at risk from fire in the home

Target three – Build an efficient referral process for public and partners to use

Target four – Maintain an efficient intervention process

Target five – Develop a clear revisit process

Target six – Use evaluation to quality assure HFSV and to explore and inform the relationship between Home Safety Interventions and accidental dwelling fires

Target seven – Seek to develop a Fire harm index for Cumbria with the aim of further enhancing our knowledge of those most at risk of harm from fire in our communities

Making Cumbria a safer place for all

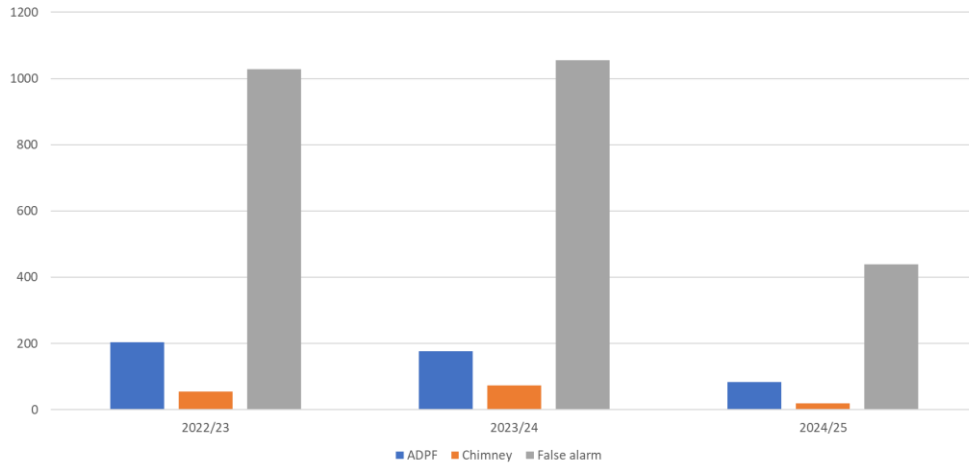


0300 303 8623 enquiries@cumbriafire.gov.uk cumbriafire.gov.uk

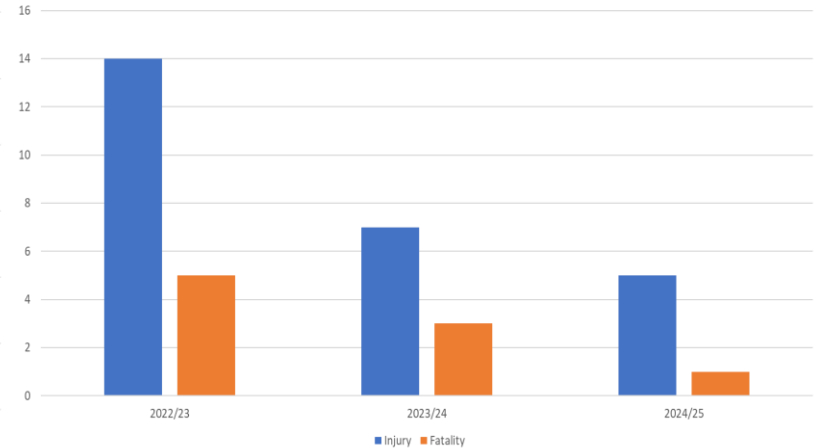


# Priority One- Reduction of APDF, injuries and fatalities.

ADPF, Chimney & False alarms



Fatalities & Injuries



# Priority One- Reduction of APDF, injuries and fatalities.

Smoke alarms don't save lives – they alert the resident to the presence of smoke.

Home Fire Safety Visits save lives through the information shared.

8000 HFSV (minimum) to the most vulnerable residents.

Vulnerability – over 65, disability, male over the age of 50 living alone, drugs, alcohol, deprivation.






# Priority Two – Reduction of KSI Water & Road

CWSP Target areas
Grid
Board
Schedule
Charts
Filters (2)
Group

**Windermere Brockhole**

+ Add task




- Windermere Brockhole Actions post Incident Drowning
- Windermere Brockhole.png

1

**Carlisle East**

+ Add task




- Carlisle East Plan
- Warrick Bridge Carlisle.jpg

2

**Carlisle West**

+ Add task




- Carlisle West Plan
- Bridge Carlisle West.jpg

1

**Derwentwater Keswick**

+ Add task



- Derwentwater Plan
- Derwentwater Keswick.jpg

1

**Carlisle East**

Month	Number of water rescue
Aug	4
Feb	2
Mar	2
Jun	2
Sep	2
Oct	2
Apr	1
May	1
Jul	1
Grand Total	17

**Carlisle West**

Month	Number of water rescue
Aug	4
Feb	2
Mar	2
Jun	2
Sep	2
Oct	2
Apr	1
May	1
Jul	1
Grand Total	17

**Derwentwater**

Month	Number of water rescue
Aug	4
Feb	2
Mar	2
Jun	2
Sep	2
Oct	2
Apr	1
May	1
Jul	1
Grand Total	17

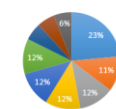
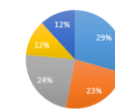
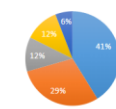
**Cumbria Fire & Rescue Service**

## Carlisle East


Month	Number of water rescue
Aug	4
Feb	2
Mar	2
Jun	2
Sep	2
Oct	2
Apr	1
May	1
Jul	1
Grand Total	17

Call time group	Number of water rescue
12:00 - 18:00	5
18:00 - 20:00	4
20:00 - 00:00	4
00:00 - 04:00	2
08:00 - 12:00	2
Grand total	17

Reason	Number of water rescue
MH issues	7
Rescue	5
Dog walker	2
Unknown	2
Car Rescue	1
Grand Total	17

Aug Feb Mar Jun Sep
12:00 - 16:00 16:00 - 20:00 20:00 - 00:00
MH issues Rescue Dog walker
Unknown Car Rescue

Making Cumbria a safer place for all cumbriafire.gov.uk


Teams Buckets



# Priority Three – Explore & Embed Technology & innovation for improved outcomes.

**Cumbria Fire & Rescue Service**

**Power Bi Dashboard**

**Prevention & Protection**  
WM D Readman

**Introduction**

A specific Power BI dashboard is required to assist in the performance management of the Prevention & Protection departments. The dashboard will compile data from multiple sources into a single dashboard, this will streamline the process of locating information for performance management.

The dashboard must report on the following areas:

- Home Fire Safety Visits
- Safeguarding referrals
- RATS
- School visits (To be broken down into data from individual visits / collative for each school)
- CPR sessions
- High risk inspections
- Audits
- Out of hours Protection activity

**Dashboard**

I have engaged in the initial conversation with CFRS data analysts and who have identified the sources of currently gathered information.

HSFV	HSFV tab, <a href="#">Prevention KPI</a>
Safeguarding Referrals	<ul style="list-style-type: none"> <li>Adult Social Care Referrals tab, <a href="#">Prevention KPI</a></li> <li><a href="#">Safe and Well... Adult Social Care Referrals to CFRS</a></li> <li><a href="#">Safe and Well... All Referrals</a></li> <li>Source of Referral tab, <a href="#">Prevention Team Activity</a></li> </ul>
RATS	RATS tab on the <a href="#">New 541 Form</a>
School visits	School Visits tab on the <a href="#">New 541 Form</a>

**Home Fire Safety Check** Prevention

Privacy Notices | Merseyside Fire & Rescue Service ([merseyfire.gov.uk](http://merseyfire.gov.uk))

Engagement Type

Nothing selected

Property Type

Nothing selected

- Bungalow
- Flat High Rise
- Flat (Low Rise)
- Flat (Other)
- HIMO
- House (Other)
- Sheltered Housing
- Terrace



# Priority Four – Delivering our prevention plan to align with national priorities

www.fireengland.uk/fire-safety  
www.ohfsc.co.uk

## FIRE AND RESCUE CAMPAIGN CALENDAR 2024

Month	JAN	FEB	MAR	APR	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEC
SATURDAY						1	2					1
SUNDAY						2	3					2
MONDAY	1			1		3	4					3
TUESDAY	2			2		4	5			1		4
WEDNESDAY	3			3	1	5	6			2		5
THURSDAY	4	1		4	2	6	7	1		3		6
FRIDAY	5	2		5	3	7	8	2		4	1	7
SATURDAY	6	3	2	6	4	8	9	3		5	2	8
SUNDAY	7	4	3	7	5	9	10	4		6	3	9
MONDAY	8	5	4	8	6	10	11	5		7	4	10
TUESDAY	9	6	5	9	7	11	12	6		8	5	11
WEDNESDAY	10	7	6	10	8	12	13	7		9	6	12
THURSDAY	11	8	7	11	9	13	14	8		10	7	13
FRIDAY	12	9	8	12	10	14	15	9		11	8	14
SATURDAY	13	10	9	13	11	15	16	10		12	9	15
SUNDAY	14	11	10	14	12	16	17	11		13	10	16
MONDAY	15	12	11	15	13	17	18	12		14	11	17
TUESDAY	16	13	12	16	14	18	19	13		15	12	18
WEDNESDAY	17	14	13	17	15	19	20	14		16	13	19
THURSDAY	18	15	14	18	16	20	21	15		17	14	20
FRIDAY	19	16	15	19	17	21	22	16		18	15	21
SATURDAY	20	17	16	20	18	22	23	17		19	16	22
SUNDAY	21	18	17	21	19	23	24	18		20	17	23
MONDAY	22	19	18	22	20	24	25	19		21	18	24
TUESDAY	23	20	19	23	21	25	26	20		22	19	25
WEDNESDAY	24	21	20	24	22	26	27	21		23	20	26
THURSDAY	25	22	21	25	23	27	28	22		24	21	27
FRIDAY	26	23	22	26	24	28	29	23		25	22	28
SATURDAY	27	24	23	27	25	29	30	24		26	23	29
SUNDAY	28	25	24	28	26	30		25		27	24	30
MONDAY	29	26	25	29	27			26		28	25	

Cumbria Fire & Rescue Service

Winter Plan 2024

### Prevention Home Safety

**Introduction**

The purpose of this plan is to define the strategic direction for the Home Safety team in relation to CFRS winter plan 2024. Data and intelligence shows us that there are more fire related fatalities in domestic premises during the winter months. Between 2011-2023 out of 46 fire fatalities 54% occurred between November – March. This plan will detail the proposed actions we will take to engage, educate and assist the residents of Cumbria via partners and stakeholders.

**Winter Plan Community Engagement**

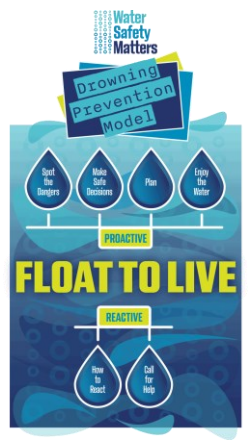
CFRS will produce a briefing note and host a briefing session for external partners and community stakeholders. The information provided will highlight key areas of risk we ask

**ROAD SAFETY WEEK**  
by Brake, the road safety charity

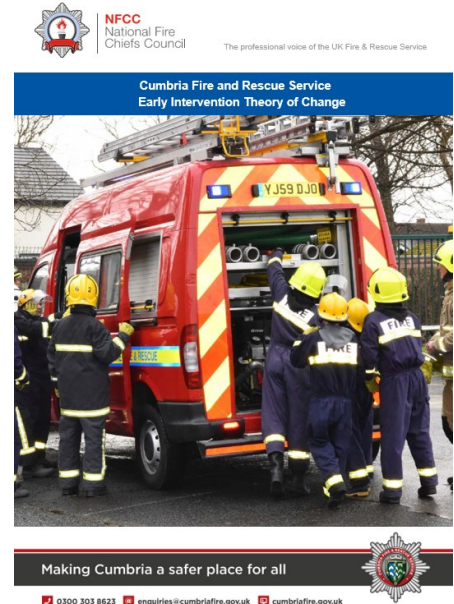
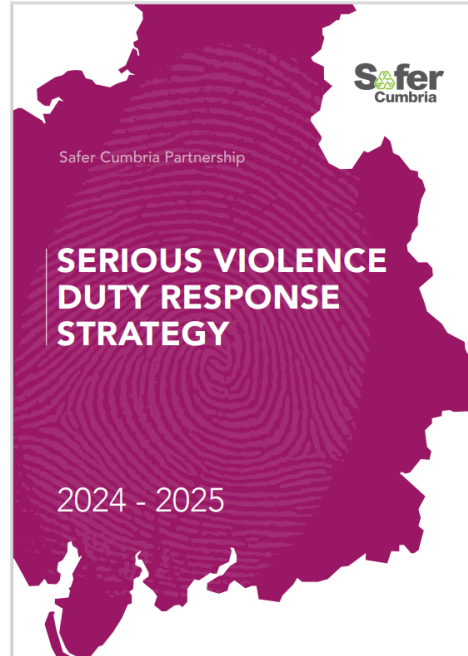
Get Involved




**NFCC**  
National Fire Chiefs Council

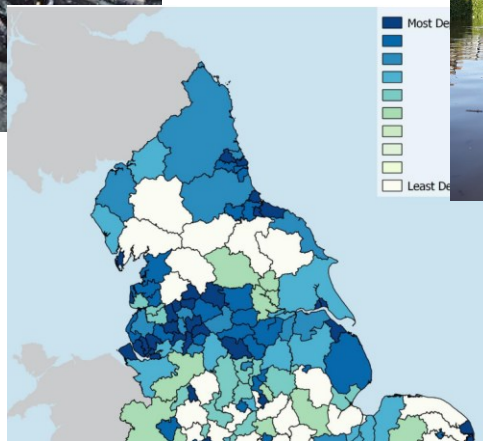
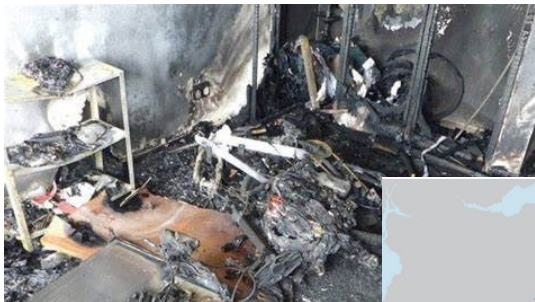


# Priority 5 – Youth Engagement

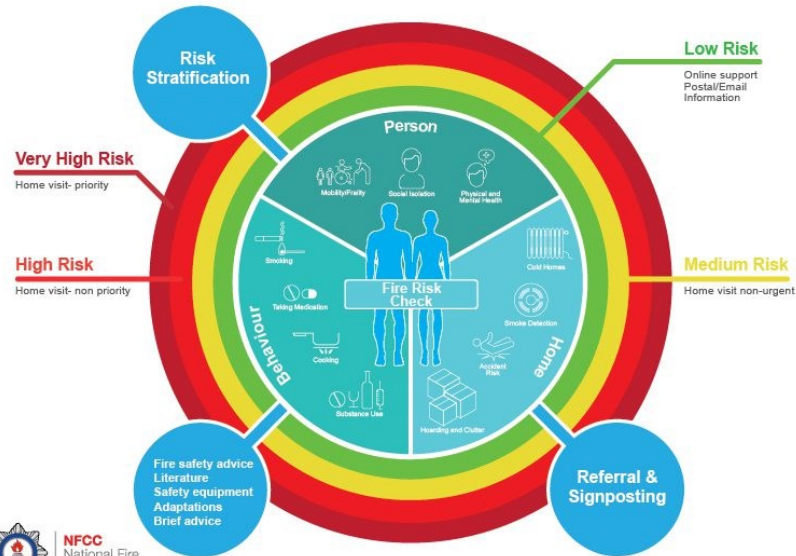




# Changing needs of the community



# Training



## Fire safety in the home

Keeping you safe from fire, while you stay safe at home.



### In the kitchen

- ▶ DON'T leave pans unattended while cooking and NEVER leave children and pets in the kitchen alone.
- ▶ Keep cooking areas clear from combustible items like tea towels, oven gloves and food packaging.
- ▶ Clean your oven and grill regularly. A build up of fat or grease can cause a fire.
- ▶ Ditch the chip pan.

### Smoke alarms

- ▶ Smoke alarms save lives, but only if they're working. You should have AT LEAST ONE smoke alarm on every level of your home.
- ▶ You should test your smoke alarms at least monthly.

### One socket = one plug

- ▶ Don't overload your plug sockets. Appliances such as washing machines should have a single plug to themselves as they are high powered.

### Electrical items



- ▶ Check your electrical appliances are in good working order. If the wires are frayed or damaged, don't use them.
- ▶ DON'T leave washing machines, tumble dryers or dishwashers running overnight.

### Heaters

- ▶ Heaters should be kept well away from clothes, curtains, furniture and other flammable materials.
- ▶ NEVER use heaters to dry clothes.
- ▶ Make sure they're switched off and unplugged before you go to bed.

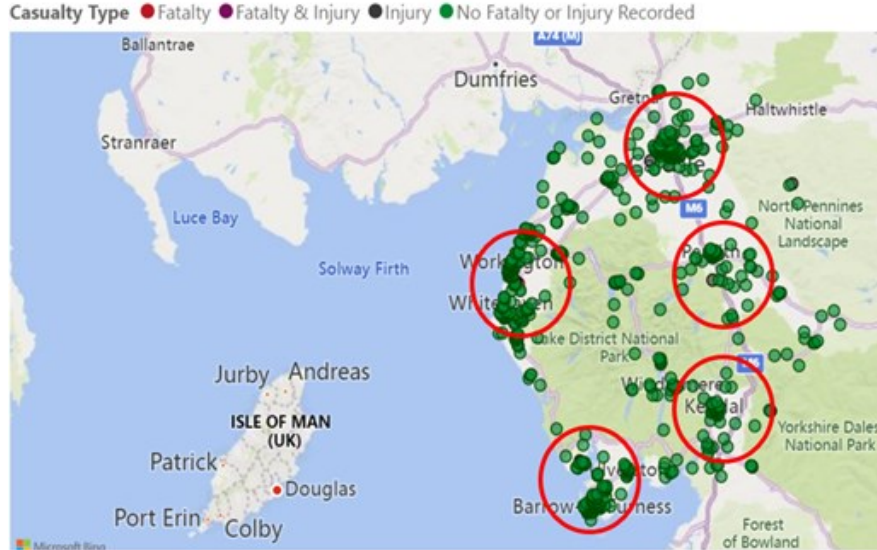


Making Cumbria a safer place for all

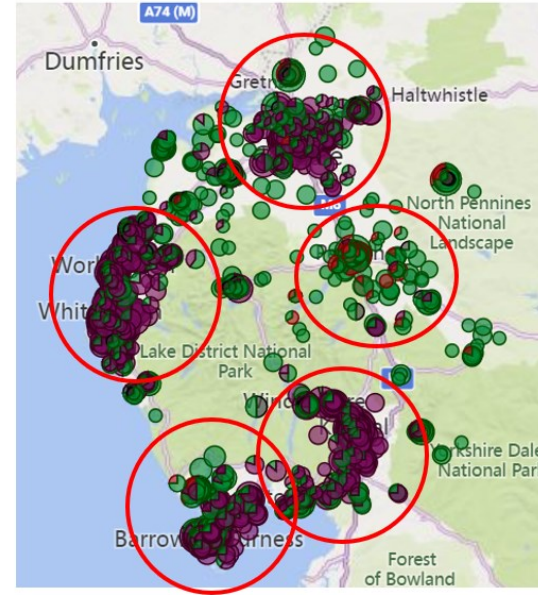
[@cumbriafire](https://www.facebook.com/cumbriafire)
[cumbriafire.gov.uk](https://www.cumbriafire.gov.uk)



# Data and Intelligence

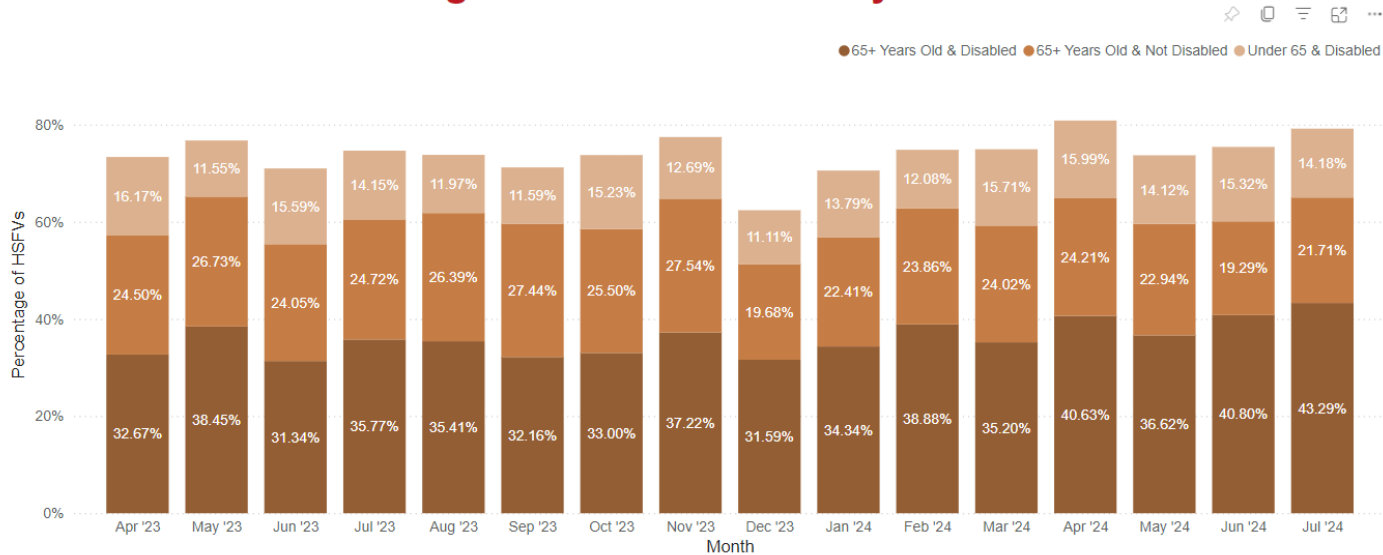


Regular Watches



# Data and Intelligence

## Targeted Home Fire Safety Visits



# Evaluation

**Round by round - Cumbria fire and rescue youth boxing project**

Feedback form - parent/ carer

On a scale of 1-10 how much would you say your child is enjoying their time here?  
1 2 3 4 5 6 7 8 9 10 (please circle - 1 being poor 10 being excellent )

On a scale of 1-10 how likely are you to tell your friends and family about this project?  
1 2 3 4 5 6 7 8 9 10  
(please circle - 1 being poor 10 being excellent )

In your own words please tell us what you think is the main thing you like most about your child coming to boxing each week ?

\*Thank you for your feedback this will help us with further development for this project

**Round by round - Cumbria fire and rescue youth boxing project**

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Evaluation from  
Students examples.doc

